

AMENDMENT/ CORRIGENDUM AND PRE-BID QUERIES AND REPLIES FOR TENDER REF. NO. RFP-02/SIGNAGE/2020 DATE: 07.03.2020: SUPPLY & INSTALLATION OF SIGN BOARDS AT VARIOUS BRANCHES/ ATMs & OFFICES ACROSS INDIA UNDER 'RATE CONTRACT'

SL.NO	PAGE NO	RFP CLAUSE No.	RFP CLAUSE / TECHNICAL SPECIFICATIONS IN BRIEFS	BIDDER'S QUERIES	BANK'S REPLY
1	9	Point No: 05 (j)	Tender Drawings	Can't understand the meaning of tender meaning, please explain	The Clause is removed.
2	16	Point No: 1.1.7	Exemption of EMD	I have Udyog Aadhar, do I need to submit EMD in Shape of DD	Exemption of EMD is considered for valid Udyog Aadhar Certificate
3	17	Point No: 2.3	Tender Fee & EMD	What is the Cost of Tender Fee	Nil
4	37	Point No: 5	ACP Board Specifications	(i) AS PER TENDER DOCUMENTS, ACP BOARD IS LIT BY FLOOD LIGHTS. IT MEANS THIS IS NOT BACKLIT ACP BOARDS, AS USED BY MOST OF THE CORPORATES. THEY USE PLOTTER CUTTED ACP SHEETS WITH ACRYLIC LETTER ILLUMINATED WITH LED MODULES FROM BEHIND THE LETTERS. (ii) FRAME FOR ACP BOARD IS SINGLE OR DOUBLE, IF IT IS DOUBLE FRAME THEN SPECIFY THE DEPTH OF THE FRAME	Front-lit detailed Technical Specifications for Aluminium Composite Panel Sign Board is enclosed as Annexure -I
5	44	Point No:20 (vi)	Solvency certificate	PLZ SPECIFY THE AMOUNT OF SOLVENCY CERTIFICATE.	The Clause is removed
6	8	General	Online or Off Line RFP	IS IT AN ONLINE OR OFFLINE RFP. DO I NEED ANY REGISTRATION/ EMPANNELMENT ON BANK'S WEBSITE / PORTAL OR ANYWHERE ELSE ONLINE OR OFFLINE, IF SO, PLZ SPECIFY THE DETAILS	RFP document is to be submitted in Offline Mode.
7	23	General Condfition of Contract : Test Certificate	7 & 8	Test Certificate from National Test House, Chennai: What are the Testing parameters. Our TDS already mentions the standards and parameters.	Please refer revised technical specifications in Anexxure - I.
8	36	ELECTRICAL COMPONENT	4	LED Tubes or LED Modules to be used.	For repalcement of fascias alone, the existing electrical consumable are to be repalced with the same type. Wherever new boards are provided, LED module to be used as per specification of this bid
9	37	TECHNICAL SPECIFICATIONS	5	TECHNICAL SPECIFICATIONS OF ALUMINIUM COMPOSITE PANEL (ACP) BOARD: Please share detailed specs	Revised Technical Specifications for Aluminium Composite Panel Sign Board is enclosed as Annexure -I

10				(ix) Documents to be enclosed: Copy of stamp paper agreement with principal manufacturer of fascia materials to be used for the signage solution. Copy of audited financial statements, as required under "Eligibility Criteria" of bid: Please clarify	If the bidder is not able to provide the agreement in stamp paper, copy of Authorised certificate issued by the Original Equipment Manufacturer to be submitted. However, the successful bidder/s should submit the requisite agreement in stamp paper adhering to the tender terms within one week of acceptance of Price Bid.
	44	Annexure-2	20		
11	7	1.5	Scope of Work	Cost of raw materials for replacement for existing signage like LED Tube lights, wire to be pre confirmed by head office, hence no discretion at branch level to avoid confusion	Wherever requires the replacement of Tubelights/ LED Tubelights and Timer shall be paid separately by the Bank as per actual items consumed. The rate for the same shall be fixed by the Bank and given to the successful bidders.
12	7	1.5	Scope of Work	On removal of the flex from the existing sign board, what if the frame itself is not in good condition and the sign cabinet also need to be replaced, who will decide on this ?	The same has been clarified in the tender document. However, Regional Office will be the final deciding authority for the same.
13	33	1.3	Technical specification - Graphics of PHYSICAL PROPERTIES OF FLEXIBLE SUBSTRATE	As we are 3M Authorized converted and 3M currently does not produce 700 GSM Flex instead can we use 3M P3 which is 650GSM used in all existing Banking Projects, which has 5 years warranty.	Weight of flex should be 650 GSM and above will be considered.
14	8	4	Scope of work (Security Deposit)	Performance guarantee of 10% of the total work has to be paid in advance or will be deducted for the Invoice value	The bidder should comply with the Bank's RFP conditions.
15	9	5	A- F - Safety code	What should be provided	All safety measures for material and labour to taken care by the successful bidder.
16	9	5	A- I - Intergrity pact	Should we provide this with Rs200 Stamp paper while submitting the technical Bid or after successful Bid	The Pre Contract Integrity pact to be submitted in prescribed stamp paper along with the technical bid. Bid without Integrity pact will not be considered.
17	28	26	General conditions of the contract	Clarification on Insurance Certificate	The bidder should comply with the Bank's RFP conditions.
18	4	4	Eligibility Criteria	Should it be a single PO of Multiple POs for that customer which sums to the required value	The bidder should comply with the Bank's RFP conditions.
19	25	16	Defect Liability Period	Time required to complete the 4 break down calls is not specified	Maximum 4 breakdown calls during Defect liability Period
20	25	17 (Point V)	Security Deposit	Bank Guarantee would be issued back after 1 year or 5 Year	Bank Guarantee will be released on satisfactory completion of Defect Liability Period.
21	31	34(a, ii)	Warranty	Can E warranty(Cloud Storage) with unique serial no be recommended as this would ensure the fake warranty is not issued and you have a access to the same not only physically but also online for the period of 5 Years	Preference will be given to the bidders having provision of Electronic-warranty with unique serial number from the OEMs.
22	33	1.1	Fascia - Flexible Substrate	Word guaranteed to be replaced with Warranted	Modified clause is as follows: The flexible substrate shall be warranted for 5 years to retain the white Color (i.e yellowing), plasticizer migration, wicking for a period of at least 5 years and similarly the vinyl shall be warranted against peel off, fading, shrinkage, cracking and crazing.

23		1.3 & 1.5	Physical Properties of Flex & Translucent Vinyl	<p>Can Flammability Tests also be added from Safety Perspective - Class A Flammability rating - ASTM E-84 (Standard Test Method for Surface Burning Characteristics of Building Materials)</p> <p>Can Flammability Tests also be added from Safety Perspective - Colored vinyl - Tested per UL 94 for Flammability & UL 746 Plastic Material Properties. Listed under UL File 65133</p> <p>Flexible substrate - Tested per UL 879 (Standard for Safety of Electric Sign Components). Listed under UL File 65361</p> <p>Benefits - Third party tested and certified for safety in electric signage applications, ensures quality and consistent manufacturing</p> <p>Can Regulatory Standards of Material Content be Added (Restriction of Hazardous Standard) :</p> <p>Does Not Contain EU REACH Substances of Very High Concern (SVHC) at >0.1%. EU RoHS Compliant (EU Directive 2011/65/EU)</p>	Nil
24	34	1.4	Water Mark / Meter Mark	<p>Request for deletion of clause :</p> <p>The water mark / meter mark is provided only on flexible substrate, however there is no identification of the same post the application of coloured vinyl. The signage has both the components together, hence this will not provide comprehensive assurance of the genuine product used for total solutions. Providing match component system warranty would should comprehensive assurance to the customer with non prorata warranty clause through e warranty system.</p>	Water/ Meter mark are not mandatory. However, OEM's certificate for the entire material used in the RFP should submitted to the Canara Bank.
25	35	VI	Sign Board Tensioning System	<p>Can a total isometric diagram be shared / how do you ensure that this is adhered as there are alternatives available which may not give the 5-year life</p>	The sign Board tensioning system is relaxed.
26	77, 79, 81	2,3,4	Annexure 14 D/14E/14F	<p>Which locations do we use Flex & Vinyl / Cotton Fabric / ACP</p>	The location will decided by the Bank with sucessful bidders
27	30	33	Maintenance During Defect Liability Period	<p>Since Andaman, Nicobar and Lakshadweep are remote, could you please consider the defect liability period.</p>	Relaxation in maintenace during DLP is given for island areas.
28	67	Annexure 12 (Sl. No.6)	List of States, approximate number of Branches / Offices & ATMs and approximate quantities (floor-wise) in each Region	<p>like to understand, where do we use flex, cotton and acp in southern III Region</p>	The location will decided by the Bank with sucessful bidders

29	12	7(g)	Tender Fee & EMD	Exempted for MSME Industries as per procurement policy 2012 So we can produce any proof of MSME as per policy like NSIC Certificate or UAM	MSEs are exempted from paying Application fee and EMD cost, subject to furnishing of valid certificate for claiming Exemption.
30	4	3	certificate from chartered accountant	In case of submission Audited Financial statements (audit report) CA certificate is not required please clarify.	The same will be considered.
31	12	10	scaffolding cost	it should be asked separately after standard height 10 ft. because it may be possible that board will be on 2-3 floor then scaffolding cost will much higher than entire product cost.	The bidder shall quoted the rate for fixing Boards/ Fascia at roof level of Ground & first Floor premises inclusive of scaffolding/ any other charges. The scaffolding for second floor premises and above shall be arranged by the Bank.
32	13	17	Integrity Pact	It is asked on Rs. 200 non-judicial stamp paper whereas it should be asked by successful bidder after awarding the job.	The Pre Contract Integrity pact to be submitted in prescribed stamp paper along with the technical bid. Bid without Integrity pact will not be considered.
33	23	9	Agreement	In case of local state rules stamp shall be used from the respective state than that should be drawn in advance to bidder.	The agreement will be entered with sucessful bidders by the respective Circles as per local stamp act.
34	25	16	Defect liability period	during the defect liability period bidder will be liable for the executed part only not more than it.	The bidder will be liable to provide materials/ services during DLP for the work executed under the contract only.
35	25	17(v)	Security deposit	In this point is mentioned that BG shall be release after defect liability period and warranty period. So please it should be clarified as 12 month.	Bank Guarantee will be released on satisfctory completion of Defect Liability Period (12 months)
36	25	17 (vi)	Security deposit	The proportionate guarantee to be submitted separately. Please clarify if we will submit PBG towards entire contract value or executed value than why it is required.	The Bank guarantee should be submitted by the sucessful bidder based the work order value.
37	26	19	Liquidated damages	In table it is mentioned that LD subject to a maximum of 5% of the cost per machine in which what is the mean by machine.	Modified clause is as follows: 0.5% of the cost of the tendered value of sign boards (i e BOQ) per week subject to a maximum of 5% of the tendered value (i e item 8 of BOQ)
38	-	-	Completion Certificate	Canara bank should guide with the tender that bidder shall be provided work completion certificate for the aggregate value by the regions.	The bidder should comply with the Bank's RFP conditions.
39	37	6 - Frontlit Sign Board	VIII. Good water resistance for outdoor purpose	As per approved Fabric Brand Arvind Ltd / Q-Print Media, we assume that both are water proof and the product are supported by OEM warranty. If they are not water proof and warranted by any OEM, any failure happens in product who will bare the cost of damage including replacement (printing/ installation/Transportation/Scaffolding).	The sucessful bidder has to bear the cost of damages occurred during the warranty period of Biodegradabile Cotton coated fabric material.
40	3	Ivth Para	The Bid Closing date mentioned as 18.3.2020	Please confirm the closing date of Bid 13.3.2020 or 18.3.2020, we further suggest to extend the Bid submission date up to 18.3.2020 as there is Holi Holidays at present in North India & after pre bid meeting minimum 7 days is needed to complete the documentation.	Modified clause is as follows: The RFP document can be downloaded free of cost from Canara Bank's web site from https://canarabank.com/english/announcements/& Central Public Procurement (CPP) portal www.eprocure.gov.in till last date of the tender (i.e 13.03.2020 upto 5.00 PM).

41	5	8	You required established office in the regions where we are applying for works.	We have Head office in Delhi & resident representatives all over major cities as controlling office is our Head Office at Delhi only, confirm whether furnishing names and address of our resident representatives region wise will serve the purpose instead of our established office.	The bidder should comply with the Bank's RFP conditions.
42	4	Eligibility Criteria	The Bidders shall be either original manufacturers of Flex, Vinyl, Biodegradable and eco friendly Cotton coated fabric used in Signage's or their Authorised dealers or converters. The Bidder to submit proof in this regard. Joint Venture is not allowed to participate in this RFP.	Only Flex, Vinyl, Biodegradable and eco friendly Cotton coated fabric mentioned ACP & LED Manufacturers not mentioned. Where The work involves fabricating and fixing Aluminium Composite Panel (ACP) mentioned in page no - 7 (Scope of work 1.1) And The sign should be fitted with minimum 20 watt LED tubes of Philips/ Crompton Wipro/Bajaj in page no -36 (Electrical Components -I)	Modification Clause as follows: The Bidders shall be either original manufacturers of Flex & Vinyl/ Aluminium Composite panel/ Biodegradable and eco friendly Cotton coated fabric used in Signage's or their Authorised dealers or converters. The Bidder to submit proof in this regard. Joint Venture is not allowed to participate in this RFP.
43	4	Eligibility Criteria	The Bidder should have atleast minimum of 5 years experience as on 31.01.2020 in the activity of providing sign Boards.	Kindly clarify - The Bidder should have atleast minimum of 5 years' experience as on 31.01.2020 in the activity of providing sign Boards.	The bidder should comply with the Bank's RFP conditions.
44	25	Time for Completion	The supply and installation of all Sign Boards entrusted to the Contractor should be completed the maximum quantity in all respect within 90 days from the date of commencement of work.		The supply and installation of all Sign Boards allotted to the Contractor should be completed in the following manner: - Minimum 40% of allotted quantity in all respect within 30 days from the date of acceptance of rate contract - 40% of allotted quantity in all respect within next 30 days - Remaining 20% of allotted quantity as per Bank's requirement.
45	33	TECHNICAL SPECIFICATIONS			The revised Technical Specification is annexed herewith. Annexure - I
46	1, 3 & 11	Last Date for Submission of RFP is			Last Date for Submission of RFP is 13.03.2020 (Upto 4.30 PM)
47	1 & 11	Date of Opening of Technical Bid is			Date of Opening of Technical Bid is 13.03.2020 (Upto 5.00 PM)

All the other Instructions and terms & conditions of the RFP 02/SIGNAGE/2020 DATE:07.03.2020 remain unchanged. Please take note of the above replies/ Amendments while submitting your response to the subject RFP.

Date: 11.03.2020

Place: Bengaluru