

**Amendment-2 to "RFP 14/2018-19 dated 20/12/2018 for Supply, Installation and Maintenance of Passbook Printers under Rate Contract in Canara Bank."**

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section	Clause No.	Existing	Amended
a.	16	<u>C. DELIVERABLES &amp; SERVICE LEVEL AGREEMENTS (SLAs)</u>	<u>9. Annual Maintenance Contract (AMC) (if contracted):</u>	<p>9.6. It may be noted that the Bank reserves the right to demand additional performance Bank Guarantee to the tune of 10% of the value of the Purchase Order, if AMC charges quoted by the bidder are abnormally low (below 10% of the cost). The Bank has discretion to consider such offer or for seeking clarification from the bidder to decide for consideration. This Bank Guarantee will be towards contractual/AMC obligations of the bidder. Bidder shall quote the charges of AMC as per the Bill of Material (Annexure-14). This Bank guarantee shall be submitted within 15 days from the date of acceptance of the order which shall cover warranty and AMC period with a claim period of 3 months. The bidder has to submit this Bank guarantee in addition to the Security Deposit/Bank Guarantee as specified in <b>clause 8 of Section-F</b>. The selected bidder shall be responsible for extending the validity date and claim period of the Bank guarantees as and when it is due, on account of incompleteness of the project and warranty period.</p>	<p>9.6. It may be noted that the Bank reserves the right to demand additional performance Bank Guarantee to the tune of <b>10% of the value of the Purchase Order, if AMC charges quoted by the bidder are abnormally low (i.e. AMC/ATS Cost percentage per annum should not be less than 5% of the cost of Hardware and software)</b>. The Bank has discretion to consider such offer or for seeking clarification from the bidder to decide for consideration. This Bank Guarantee will be towards contractual/AMC obligations of the bidder. Bidder shall quote the charges of AMC as per the Bill of Material (Annexure-14). This Bank guarantee shall be submitted within 15 days from the date of acceptance of the order which shall cover warranty and AMC period with a claim period of 3 months. The bidder has to submit this Bank guarantee in addition to the Security Deposit/Bank Guarantee as specified in <b>clause 8 of Section-F</b>. The selected bidder shall be responsible for extending the validity date and claim period of the Bank guarantees as and when it is due, on account of incompleteness of the project and warranty period.</p>

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.

Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 16/01/2019  
Place: Bengaluru

  
Deputy General Manager

