

**Amendment-1 to RFP 15/2018-19 dated 28/12/2018 for Supply, Installation and Maintenance of Laptop Computers under Rate Contract**

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	11	B	9. Training	No separate training is required. The selected Vendor has to give demo and explain operational guidelines of the product at the site of the installation to Bank's Officials	No separate training is required. The selected Vendor has to give demo and explain the below operational guidelines of the product at the site of the installation to Bank's Officials: a. Login to Laptop Computers b. Initial Setup. c. Setting of Fingerprint for locking & un-locking the Laptop Computers. d. Connecting various Cables and Accessories
b.	12	C	1. Delivery & Installation:	1.2. Delivery of all Laptop Computers should be within 5 weeks from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations will be 6 Weeks. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post.	1.2. Delivery of all Laptop Computers should be <u>within Six (6) weeks</u> from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations <u>will be Seven (7) Weeks</u> . Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post.



c.	12	C	1. Delivery & Installation:	1.3. The successful bidder should ensure installation of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within 1 week from the date of delivery of all the materials for each ordered locations.	1.3. The successful bidder should ensure installation of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within <u>2 weeks</u> from the date of delivery of all the materials for each ordered locations.
d.	13	C	2. Pre-Dispatch Inspection (PDI)	2.2. The selected bidder shall inform his readiness for pre-dispatch inspection at least 7 days in advance. Inspection of the ordered equipment to be supplied to the Bank shall be carried out at bidder's site/facility. There shall not be any additional charges payable by the Bank for such inspection. However, the Bank will have the discretion to recover the costs related to travel and stay of its staff/consultants from the bidders if the ordered equipment offered for inspection are not as per the Bank's order or if the vendor fails to comply with the test and inspection procedure.	2.2. The selected bidder shall inform his readiness for pre-dispatch inspection at least 7 days in advance. <u>However, if the PDI is not conducted within seven days from the date of readiness for PDI given by the Vendor for the reason attributable to the Bank and/or Bank's PDI Vendor, Bank will extend the date of Delivery to the extent of delay in conducting PDI.</u> Inspection of the ordered equipment to be supplied to the Bank shall be carried out at bidder's site/facility. There shall not be any additional charges payable by the Bank for such inspection. However, the Bank will have the discretion to recover the costs related to travel and stay of its staff/consultants from the bidders if the ordered equipment offered for inspection are not as per the Bank's order or if the vendor fails to comply with the test and inspection procedure.



e.	13	C	4. Payment Terms:	<p>4.1. Payment schedule will be as under:</p> <p>2. <u>Installation &amp; Maintenance-30%</u>-30% of the total cost will be released after successful installation of Hardware/Software items supplied as per Scope of Work. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.</p>	<p>4.1. Payment schedule will be as under:</p> <p>2. Installation &amp; Maintenance-30%-30% of the total cost will be released after successful installation of Hardware/Software items supplied as per Scope of Work. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied. <u>If Laptop is not installed within 30 days from the date of Delivery of the Laptop, due to the reason attributable to the Bank, Bank will release the installation payment on receiving the invoice from the successful Bidder. Bidder also has to undertake that they will install the Laptop Computers within a week from the date of informing site readiness without any extra cost.</u></p>
f.	14	C	5. Local Support:	<p>5.3. Response Time and Meantime to Restore [MTTR]</p> <p>5.3.1. <u>Response Time shall be 6 hours for Urban Branches and 8 hours for other locations. MTTR shall be a Business day.</u></p> <p>5.3.2. Time specified above is from lodging of complaint.</p>	<p>5.3. Response Time and Meantime to Restore [MTTR]</p> <p>5.3.1. <u>Response Time shall be 6 hours for Urban Branches and 8 hours for other locations. MTTR shall be next Business day.</u></p> <p>5.3.2. Time specified above is from lodging of complaint.</p>






g.	58	Annexure-7	Annexure-7 Technical Requirements for Laptop Computers in Canara Bank  Point No. d	d. <u>Security:</u> TPM 2.0 Security Chip, Finger Printer Reader	d. <u>Security:</u>  i. TPM 2.0 Security Chip (discrete/integrated). Firmware, Software & Virtual TPM are not acceptable.  ii. Finger Printer Reader
h.	59	Annexure-7	Annexure-7 Technical Requirements for Laptop Computers in Canara Bank Point No. o	o. <u>DVD Writer:</u> Internal DVD Writer	o. <u>DVD Writer:</u> Bidder need not provide internal/external DVD Writer with Laptop Computer.
i.	59	Annexure-7	Annexure-7 Technical Requirements for Laptop Computers in Canara Bank  Point No. p	p. <u>Keyboard:</u> Spill resistant Key Board with Touch Pad (right click and left click button on lower side of Touch Pad). Right Click and Left Click button of the touchpad can be separated or integrated with each other	p. <u>Keyboard:</u> Spill resistant Key Board with Touch Pad (right click and left click button on lower side of Touch Pad). Right Click Button, Left Click Button and Touchpad can be separated or integrated with each other"
j.	59	Annexure-7	Annexure-7 Technical Requirements for Laptop Computers in Canara Bank  Point No. x	x. <u>Warranty and AMC:</u> Three (3) Years Comprehensive onsite Warranty and Two (2) Year AMC. For Battery 1 Year warranty	x. <u>Warranty and AMC:</u> Three (3) Years Comprehensive onsite Warranty for Laptop Computers including Battery. Two (2) Year AMC for Laptop Computers.
k.	59	Annexure-7	Annexure-7 Technical Requirements for Laptop Computers in Canara Bank Point No. y	y. <u>Certifications:</u>  i. OS Certifications - Win Logo 10 OS, Linux  ii. ROHS,  iii. EPR	y. <u>Certifications:</u>  i. OS Certifications - Win Logo 10 OS, Linux  ii. ROHS,  iii. EPR certificate of the OEM

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.  
Please take note of the above Amendments while submitting your response to the subject RFP

Date: 08/01/2019  
Place: Bengaluru

  
Deputy General Manager

