

Amendment-1 to "RFP 13/2018-19 dated 20/12/2018 for Supply, Installation and Maintenance of Laserjet Printers under Rate Contract in Canara Bank."

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section	Clause No.	Existing	Amended
a.	12	<u>C. DELIVERABLES & SERVICE LEVEL AGREEMENTS (SLAs)</u>	<u>1. Delivery & Installation:</u>	1.2. Delivery of all Laserjet Printers should be within 5 weeks from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations will be 6 Weeks. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post.	1.2. Delivery of all Laserjet Printers should be <u>within Six (6) weeks</u> from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations <u>will be Seven (7) Weeks.</u> Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit, E-Way bill at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post.
b.	12	<u>C. DELIVERABLES & SERVICE LEVEL AGREEMENTS (SLAs)</u>	<u>1. Delivery & Installation:</u>	1.3. The successful bidder should ensure installation of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within 1 week from the date of delivery of all the materials for each ordered locations.	1.3. The successful bidder should ensure installation of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office <u>within Two (2) weeks</u> from the date of delivery of all the materials for each ordered locations.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 03/01/2019

Place: Bengaluru


Deputy General Manager