

Amendment-1 to "RFP 11/2018-19 dated 06/12/2018 for Supply, Installation and Maintenance of Scanners for Cheque Truncation System under Rate Contract through e-procurement"

It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Section	Clause No.	Existing	Amended
1.	12	<u>SECTION - C (DELIVERABLES & SERVICE LEVEL AGREEMENTS)</u>	<u>1. Delivery, Installation, Configuration and Integration:</u>	1.2. Delivery of all Scanners for Cheque Truncation System should be within <u>5 weeks</u> from the date of acceptance of the Purchase Order. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.	1.2. Delivery of all Scanners for Cheque Truncation System should be within <u>7 weeks</u> from the date of acceptance of the Purchase Order. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.
2.	12	<u>SECTION - C (DELIVERABLES & SERVICE LEVEL AGREEMENTS)</u>	<u>1. Delivery, Installation, Configuration and Integration:</u>	1.10. In case, if any of the location where items are delivered but not installed for <u>60 days</u> from the date of delivery, for the reasons 'Site Not Ready', Bank will pay the installation & commissioning amount to the bidder on production of 'Site Not Ready' report with reason from the particular locations duly signed by our Bank	1.10. In case, if any of the location where items are delivered but not installed for <u>30 days</u> from the date of delivery, for the reasons 'Site Not Ready', Bank will pay the installation & commissioning amount to the bidder on production of 'Site Not Ready' report with reason from the particular locations duly signed by our Bank

				Officials and bidder's representatives and also submission of financial Bank Guarantee [as per Appendix-H] of value equivalent to the payment claim (Invoice value inclusive of GST) made along with an undertaking letter to complete the installation process as per Scope of Work mentioned in this RFP, as and when the sites become ready for installation/Acceptance. However, the bidder should arrange for the immediate installation of the Scanners as soon as the sites are ready communicated by the bank without any cost to the bank till the scope of work is completed.	Officials and bidder's representatives and also submission of financial Bank Guarantee [as per Appendix-H] of value equivalent to the payment claim (Invoice value inclusive of GST) made along with an undertaking letter to complete the installation process as per Scope of Work mentioned in this RFP, as and when the sites become ready for installation/Acceptance. However, the bidder should arrange for the immediate installation of the Scanners as soon as the sites are ready communicated by the bank without any cost to the bank till the scope of work is completed.
3.	14	<u>SECTION - C (DELIVERABLES & SERVICE LEVEL AGREEMENTS)</u>	<u>4. Penalties/ Liquidated Damages:</u>	4.1.2. Non-compliance of the Installation, configuration and Commissioning as per <u>clause (1.3)</u> will result in the Bank imposing penalty of 0.50% (Plus GST) on delay on installation of Scanners for Cheque Truncation System, per week or part thereof, on the invoice value of the Scanners for Cheque Truncation System location/office address wise.	4.1.2. Non-compliance of the Installation, configuration and Commissioning as per <u>clause (1.7)</u> will result in the Bank imposing penalty of 0.50% (Plus GST) on delay on installation of Scanners for Cheque Truncation System, per week or part thereof, on the invoice value of the Scanners for Cheque Truncation System location/office address wise.
4.	52	<u>Annexure-2</u>	<u>Eligibility Criteria declaration</u> <u>Criteria no. b</u>	<u>Eligibility Criteria:</u> Bidders shall be the Original Equipment Manufacturers (OEM) of Solution (OR) An authorized dealer <u>Documents to be submitted:</u> If the applicant is a OEM, an Undertaking Letter has to submitted in this effect.	<u>Eligibility Criteria:</u> Bidders shall be the Original Equipment Manufacturers (OEM) of Solution (OR) An authorized dealer <u>Documents to be submitted:</u> If the applicant is a OEM, an Undertaking Letter has to submitted in this effect.

				If the bidder is an Authorized Dealer, an Authorization letter from their OEM to deal/market their product in India and it should be valid for a minimum period of 5 years from the date of submission of the Bid.	If the bidder is an Authorized Dealer, an Authorization letter from their OEM to deal/market their product in India and it should be valid for a minimum period of 5 years from the date of submission of the Bid <u>as per Annexure-14.</u>
5.	52	<u>Annexure-2</u>	<u>Eligibility Criteria declaration</u> <u>Criteria no. e</u>	<u>Eligibility Criteria:</u> The bidder should have supplied <u>at least 1000 Scanners</u> for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018). <u>Documents to be submitted:</u> Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed."	<u>Eligibility Criteria:</u> The bidder should have supplied <u>at least 500 Scanners</u> for Cheque Truncation System to Scheduled Commercial Banks in India in last Three years (i.e. from 01/10/2015 to 30/09/2018). <u>Documents to be submitted:</u> Bidder has to submit Purchase Order Copies or Letters confirming the delivery /Supply of the Scanners for Cheque Truncation System from the Customers to this effect are to be enclosed."
6.	NA	<u>New Annexure</u>	<u>Annexure-14</u>	<u>Manufacturer Authorization Form</u>	<u>New Annexure-14 (Manufacturer Authorization Form) is attached as Annexure</u>
7.	69	<u>Appendix-B</u>	<u>Appendix-B</u>	Instructions to be noted while preparing/submitting Part B- Technical Proposal	<u>Modified Appendix-B (Instructions to be noted while preparing/submitting Part B- Technical Proposal) is attached</u>

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 18/12/2018
Place: Bengaluru


Deputy General Manager



New Annexure- 14

Manufacturer/Authorized Distributor in India Authorization Form

[Note: This Letter should be on the letterhead of the manufacturing concern/Distributor and should be signed by an Authorized Signatory of the manufacturer/Authorized Distributor]

No. _____ dated _____

The Deputy General Manager,
Canara Bank,
Asset Procurement & Management Group,
DIT-Wing,
Naveen Complex, 14 M G Road,
Bengaluru-560 001
Karnataka

Dear Sir,

SUB: Supply, Installation and Maintenance of Scanners for Cheque Truncation System under Rate Contract through e-procurement

Ref: Your RFP 11/2018-19 dated 06/12/2018

We _____ who are established and reputed manufacturers of _____ having factories/development facilities at 1) _____ and 2) _____ do hereby authorize M/s _____ (Name and address of the Agent/Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for tender offer.

We (Manufacturer/Indian Distributor) hereby extend our full guarantee and warranty as per terms and conditions of the tender and the contract for the solution, products/equipment and services offered against this invitation for tender offer by the above firm and will extend technical support and updates and ensure availability of spares including processors for our products for a period of five years from the date of submission of this tender.

We (Manufacturer/Indian Distributor) also confirm that we will ensure all product updates (including management software updates and new product feature releases) are provided by M/sfor all the products quoted for and supplied to the bank during the 5 year product contract period. In case this is not considered while quoting and in the event M/s fail in their obligations to provide the updates within 30 days of release/announcement, we hereby confirm that we will provide the same to the bank at no additional cost to the bank and we will directly install the updates and any new product releases at the bank's premises.

We also confirm that the proposed solution offered by the bidder to the Bank are correct, viable, technically feasible for implementation and the solution will work without any hassles in all the locations. We also confirm that all the equipment offered are not "End of Life" during the next One Year and "End of Support" for a minimum period of Five Years.

Yours faithfully

(Name)

For and on behalf of

M/s-----



Appendix-B

Instructions to be noted while preparing/submitting Part B- Technical Proposal

The Technical Proposal should be made in an organized, structured, and neat manner. Brochures / leaflets etc. should not be submitted in loose form. All the pages of the submitted bids should be filed and paginated (serially numbered) with seal and signature of the authorized signatory. All the Annexures must be submitted on Letter Head only. Technical Offer for this RFP shall be made as under:

- 1) Index of all the document submitted with page numbers.
- 2) Compliance to Technical specifications should be complete with all columns filled in as per Annexure-7.
- 3) Scope of Work as per Annexure-8.
- 4) Undertaking of Authenticity of Scanners for Cheque Truncation System as per Annexure-9.
- 5) Compliance Statement as per Annexure-10.
- 6) Undertaking Letter as per Annexure-11.
- 7) Escalation Matrix as per Annexure-12.
- 8) Masked bill of Material as per Annexure-13.
- 9) Manufacturer Authorization Form from the OEM as per Annexure-14.
- 10) Ownership letter by the bidder. (Undertaking letter by the bidder taking the ownership of the project execution in case third party also involved in project execution either fully or partially. The bidder shall also submit the ownership certificate issued by the third party clearly mentioning the extent of ownership.)
- 11) Undertaking letter by the Bidder that the proposed CTS Scanners offered by the bidder to the Bank are correct, viable, technically feasible for implementation and the solution will work without any hassles in all the locations.
- 12) Technical Documentation (Product Brochures, leaflets, manuals, drawings).
- 13) A detailed list of the other Infrastructure required and any other precautions to be undertaken should be given in detail along with the Technical Proposal.
- 14) Certificate from OEM/OSM conforming that the Hardware/Software/Solution/Services quoted are not impending "End of Life" during the next One Year and "End of Support" for a minimum period of Five Years.

