

Amendment-1 to "RFP DBS ATMR 02/2018-19 dated 20/08/2018 for End to End Reconciliation of Debit, Credit, Prepaid Card, ITPC, Payment Gateway, e-Commerce, ATM, BNA/Recycler Transactions and Back Office Merchant Module (Opex Model)

It is decided to amend the following in respect of the above RFP:

Submission & Opening of Bid-Clauses 19(Sub-clause-19.2) & 20 (Sub-clause-20.1)(Page No: 20 & 21 of RFP) respectively:

Events	Existing	Amended
	Time & Date	Time & Date
Last Date of Submission of Bids	17/09/2018, Monday upto 03:00 PM	28/09/2018, Friday upto 03:00 PM
Date and Time of opening of Part A- Conformity to Eligibility Criteria.	17/09/2018, Monday upto 03:30 PM	28/09/2018, Friday upto 03:30 PM

Sl. No.	Page No.	Clause No.	Existing	Amended
1.	2	Sl. No.1:	RFP DBS ATMR 01/2018-19 dated 20/08/2018	RFP DBS ATMR 02/2018-19 dated 20/08/2018
2.	14	11. Bid System Offer:	11.2: Part B-Technical Proposal: indicating the response to the Technical Matrix for "End to End card Reconciliation Solution (Opex Model) in Canara Bank. The format for submission of Technical Proposal is as per Annexure-11 and Annexure-12	11.2: Part B-Technical Proposal: indicating the response to the Technical Matrix for "End to End card Reconciliation Solution (Opex Model) in Canara Bank. The format for submission of Technical Proposal is as per Appendix-B
3.	14	11. Bid System Offer:	11.3. Part C-Commercial Bid (Indicative): furnishing all relevant required as per Bill of Material as per Annexure-18. The information format for submission of Commercial bid is as per Appendix-C	11.3. Part C-Commercial Bid: furnishing all relevant information required as per Bill of Material as per Annexure-18. The format for submission of Commercial bid is as per Appendix-C
4.	18	12.5 Part C - Commercial Bid (Indicative) :	12.5 Part C - Commercial Bid (Indicative) :	12.5 Part C - Commercial Bid :
5.	20	16 .Cost & Currency	16. The Offer must be made in Indian Rupees only as per Bill of Material (Annexure-16)	16. The Offer must be made in Indian Rupees only as per Bill of Material (Annexure-18)
6.	23	28. Government of India Guidelines On Purchase Preference:	28.1. Procurement through Micro & Small Enterprises : Procurement through MSEs will be done as per the Policy guidelines issued by the Ministry of Micro, Small & Medium Enterprises from	



		<p>time to time. Following are the conditions applicable as per the Government of India Guidelines { MSEs} :</p> <p>28.1.1: This MSEs should have been registered with :</p> <ul style="list-style-type: none"> ➤ District Industries Centers or ➤ Khadi Village Industries Commission or ➤ Khadi & Village Industries Board or ➤ Coir Board or National Small Industries Corporation or ➤ Directorate of Handicrafts & Handloom or ➤ Any other body specified by the Ministry of Micro, Small & Medium Enterprises. <p>28.1.2 : MSEs participating in tenders, quoting price within price band of L1+15% shall also be allowed to supply a portion of requirement by bringing down their price to L1 in a situation where L1 price is from someone other than MSE & such MSE shall be allowed to provide service upto 20% of total tendered value. In case of more than one such MSE, the services shall be shared proportionately according to the tendered quantity.</p> <p>28.1.3 : Bank shall procure minimum 20% of their annual value of goods or services from MSEs.</p> <p>28.1.4 : Special provisions for MSEs owned by SC or ST-</p> <p>Out of the 20% annual target from MSE, a sub-target of 20% [i.e. 4% out of 20%] shall be earmarked for procurement from MSE owned by SC or ST entrepreneurs.</p> <p>28.1.5: MSEs are also exempted from paying Application fee/cost</p>	<p>Bidder has to comply with RFP terms.</p> <p>The clause is withdrawn.</p> <p>The clause is withdrawn.</p> <p>The clause is withdrawn.</p> <p>Bidder has to comply with RFP</p>
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7.	29	44.Penalties/ Liquidated damages:	<p>If the bidder fails to meet the specified completion schedule (i.e., end to end reconciliation software solution (OPEX MODEL) for transactions and back office merchant module to be completed within a period of five months from the date of acceptance of order) the Bank shall have the option to accept or reject the Reconciliation Software Solution supplied and implemented by the bidder after the expiry of 5 months from the effective date. In case of acceptance of the delayed supply or implementation as mentioned above, the bidder shall be liable to pay as Liquidated damages at the rates specified below, for each completed week of delay or part thereof, on the purchase order value of the Reconciliation Software Solution.</p>	<p>If the bidder fails to meet the specified completion schedule (i.e., end to end reconciliation software solution (OPEX MODEL) for transactions and back office merchant module to be completed within a period of five months from the date of acceptance of order) the Bank shall have the option to accept or reject the Reconciliation Software Solution supplied and implemented by the bidder after the expiry of 5 months from the effective date. In case of acceptance of the delayed supply or implementation as mentioned above, the bidder shall be liable to pay as Liquidated damages at the rates specified below, for each completed week of delay or part thereof, on the Anticipated Annual Turnover value of the Reconciliation Software solution.</p>




			Liquidity	Damages	Delay period	Liquidity	Damages	Delay period
			rate per week or part thereof	on the anticipated turn over value	For each week of delay	rate per week or part thereof	on the anticipated turn over value	For each week of delay
			0.05%			0.05%		
								Anticipated Annual Turnover= actual amount payable for the first full month multiplied by 12.
8.	44	Annexuer-3 Eligibility Criteria Declaration: clause (b) : The Turnover of the Bidder should be minimum of Rs.10 Crores (Rupees Ten Crores) per year during last two audited financial years (i.e. 2015-2016, 2016-2017)	Audited balance Sheet for last 2 Years (i.e. 2015-2016, 2016-2017) for Primary Bidder.			Audited balance Sheet for last 2 Years (i.e. 2015-2016, 2016-2017) for Primary Bidder and the Bidders to provide Audited Balance Sheet for 2017-18, if available, else the Bidder has to give declaration for non-availability, along with audited Balance Sheet for last 2 years.		
9.	44	Annexuer-3 Eligibility Criteria Declaration: clause (c) :	The bidder should profit making for the last audited Balance Sheet.			The bidder should have positive net worth for the last audited Balance Sheet		
10.	63	Annexuer-10 Detailed Scope of Work - Clause (E) - Merchant Reconciliation	m) Identification of merchant based on Canara Bank /PKGP/KGP			m) Identification of merchant based on Canara Bank /PKGB/KGB		
11.	63	Annexuer-10 Detailed Scope of Work - Clause (E) - Merchant Reconciliation	x) Merchant Reconciliation: All the four stages of Merchant reconciliation to be performed. Each reconciliation will be treated as a separate transaction. Y) Processing of BTH file and Merchant Payment z) Processing of BTH file for staging in MASTER/VISA/RUPAY Network or any other network. aa) Chargeback management . bb) Reconciliation of Merchant payments/holding VS outgoing cc) Reconciliation of Incoming VS outgoing.			x) <u>Merchant Reconciliation</u> : All the four stages of Merchant reconciliation to be performed. Each reconciliation will be treated as a separate transaction. i) Processing of BTH file ii) Merchant Payment. iii) Processing of BTH file for staging in MASTER/VISA/RUPAY network or any other network. iv) Reconciliation of Incoming Vs. Outgoing.		
12.	72	Annexure-12 Technical Bid Covering letter	j. Bidder is engaged in conducting Information Security Audit since (month & year) & total experience (in years/months) in Audit Services.			The clause is removed.		



13.	80	Annexure -18 - Table-C :Charges for Onsite Resources for one Month	Resource Cost for 5 Years [Including Tax]	Resource Cost for 1 month [Including Tax]
			F=dxe	F=dxe
14.	80	Annexure -18 - Table -D :	Total Cost for 5 Years Contract period	Total Cost for 1 month

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 10/09/2018
Place: Bengaluru


Deputy General Manager
