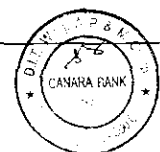


Amendment-1 to "RFP 03/2018-19 dated 07/05/2018 for Supply, Installation, Commissioning and Maintenance of Routers and other items in Canara Bank through E-Procurement."

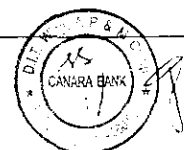
It is decided to amend the following in respect of the above RFP:

Sl. No.	Page No.	Clause No.	Existing	Amended
1.	29	41. Delivery, Installation, Commissioning and Acceptance:	41.1. Delivery of Materials: Delivery of materials should be within 6 weeks for Non-Road Permit Locations and 8 Weeks for Road Permit Locations for each ordered location/s from the date of intimation of locations. Please note that no extra charge / tax will be paid for those location/s where road permit is required. Bidder only has to arrange for road permit, taxes for road permit, Transit insurance, Transit Permit at his cost. The Bank will not arrange for any Road Permit / Sales Tax clearance for Delivery of hardware to different locations and the Bidder is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.	41.1. Delivery of Materials: Delivery of materials should be within <u>8 weeks</u> for Non-Road Permit Locations and <u>10 Weeks</u> for Road Permit Locations for each ordered location/s from the date of intimation of locations. Please note that no extra charge / tax will be paid for those location/s where road permit is required. Bidder only has to arrange for road permit, taxes for road permit, Transit insurance, Transit Permit at his cost. The Bank will not arrange for any Road Permit / Sales Tax clearance for Delivery of hardware to different locations and the Bidder is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.
2.	30	41. Delivery, Installation, Commissioning and Acceptance:	41.2. Bank shall provide the Circle Office address and contact details for delivery of materials. As the requirement of the hardware is for various Branches/Offices which will open during next 3-4 months period and premises are not finalized, delivery has to be done at Bank's Circle Office Locations. The effective date for delivery will be from the date of providing the addresses of Circle Offices to selected Bidder by the Bank. All the ordered materials should be delivered as mentioned in clause 41.1. On finalization of Branch/Office/ATM location bank will move the devices to the end location and instruct bidder for	41.2. <u>Bank shall provide the Location address and contact details for delivery of materials.</u> As the requirement of the hardware also includes various Branches/Offices which will open during next 3-4 months period and premises are not finalized, delivery of hardware for such location to be done at Bank's Circle Office Locations. The effective date for delivery will be from the date of providing the addresses of location to selected Bidder by the Bank. All the ordered materials should be delivered as mentioned in clause 41.1. On finalization of Branch/Office/ATM location bank





			<p>installation. However Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are yet to be delivered, the bidder in such cases shall deliver, install and commission at the modified locations without any additional cost to the Bank. Correct Serial Numbers of the Devices should be captured by bidder before delivery of the Devices for future tacking, inventory management and shall be shared with Bank.</p>	<p>will move the devices to the end location and instruct bidder for installation. However Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are yet to be delivered, the bidder in such cases shall deliver, install and commission at the modified locations without any additional cost to the Bank. Correct Serial Numbers of the Devices should be captured by bidder before delivery of the Devices for future tacking, inventory management and shall be shared with Bank.</p>
3.	31	41. Delivery, Installation, Commissioning and Acceptance:	<p>41.8. Installation of Materials: Installation of materials should be within 15 Days (including Holidays) from the date of intimation given by Circle Offices for installation of all the materials at the new/existing Branches. Bidder shall do site survey compulsorily as per clause 43, before/during installation and satisfy themselves that Site is ready as per the device requirements before installing the equipments. Installation should be completed as per Scope of work. The Installation will be deemed as incomplete if any component of the hardware is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank due to non-suitability, and not supplied as per the specification as mentioned in the RFP. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted. Installation and Commissioning of the hardware will be deemed as complete only when the same is accepted by the Bank in accordance with the Terms & Conditions of this RFP. Date of installation shall be treated as date of all the</p>	<p>41.8. <u>Installation of Materials:</u> Installation of materials should be within <u>1 month (including Holidays)</u> from the date of intimation given by Circle Offices for installation of all the materials at the new/existing Branches. Bidder shall do site survey compulsorily as per clause 43, before/during installation and satisfy themselves that Site is ready as per the device requirements before installing the equipments. Installation should be completed as per Scope of work. The Installation will be deemed as incomplete if any component of the hardware is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank due to non-suitability, and not supplied as per the specification as mentioned in the RFP. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted. Installation and Commissioning of the hardware will be deemed as complete only when the same is accepted by the Bank in accordance with the Terms & Conditions of this RFP. Date of installation shall be treated as</p>



			<p>material installed to the each ordered locations. Installation payment shall be paid against completion of installation of all the ordered materials and completion of scope of work duly certified by bank's officials in the installation report and installation payment claim letter. However installation report shall be prepared by the Bank. The Bidder should strictly follow as per installation report format only. Other formats shall not be considered. The bidder has to submit scanned copy of Delivery, Installation and Acceptance test reports along with the originals while claiming the respective payments.</p>	<p>date of all the material installed to the each ordered locations. Installation payment shall be paid against completion of installation of all the ordered materials and completion of scope of work duly certified by bank's officials in the installation report and installation payment claim letter. However installation report shall be prepared by the Bank. The Bidder should strictly follow as per installation report format only. Other formats shall not be considered. The bidder has to submit scanned copy of Delivery, Installation and Acceptance test reports along with the originals while claiming the respective payments.</p>
4.	31	<p>41. Delivery, Installation, Commissioning and Acceptance:</p>	<p>41.9. Acceptance test should be carried out at the each ordered locations. Acceptance test report will be reckoned after one month of successful working of the installed items at each location. Acceptance payment shall be paid against completion of Acceptance test of all the ordered materials at the ordered locations duly certified by bank's officials in the Acceptance Test report and Acceptance payment claim letter. The bidder shall submit the proof of performance authenticated by the bidder and bank's official at the time of requesting acceptance payment. However Acceptance test report format shall be prepared by the Bank. The Bidder should strictly follow as per acceptance test report format only. Other formats shall not be considered. If the specifications of the RFP are not met by the Bidder during various tests, the Bidder shall rectify or replace the same to comply with the specifications within 15 days till such period Bank will not consider as accepted of all the materials and ownership shall be with Bidder only. Ownership of</p>	<p>41.9. Acceptance test should be carried out at the each ordered locations. Acceptance test report will be reckoned after <u>15 days</u> of successful working of the installed items at each location. Acceptance payment shall be paid against completion of Acceptance test of all the ordered materials at the ordered locations duly certified by bank's officials in the Acceptance Test report and Acceptance payment claim letter. The bidder shall submit the proof of performance authenticated by the bidder and bank's official at the time of requesting acceptance payment. However Acceptance test report format shall be prepared by the Bank. The Bidder should strictly follow as per acceptance test report format only. Other formats shall not be considered. If the specifications of the RFP are not met by the Bidder during various tests, the Bidder shall rectify or replace the same to comply with the specifications within 15 days till such period Bank will not consider as accepted of all the materials and ownership shall be with Bidder</p>

			materials will come to the bank when successful completion of acceptance test and duly certified by the bank's officials in the acceptance test report. The bidder shall take appropriate insurance at their cost to cover the hardware items during transit, delivery, installation and commissioning and till acceptance test completed and duly certified by the bank' official in the acceptance report.	only. Ownership of materials will come to the bank when successful completion of acceptance test and duly certified by the bank's officials in the acceptance test report. The bidder shall take appropriate insurance at their cost to cover the hardware items during transit, delivery, installation and commissioning and till acceptance test completed and duly certified by the bank' official in the acceptance report.
5.	42	<u>54. Scope Involved During Warranty and AMC Period:</u>	54.12. Preventive maintenance shall be compulsory during Warranty and AMC period [if contracted]. Preventive maintenance activity should be completed every year and report should be submitted to the bank. Preventive maintenance activity should take care of physical verification, device configuration verification, device health checkup, cleaning of devices, fine-tuning the configuration, security checkup, verification of bugs/patches, etc. The preventive maintenance report format shall be prepared by bank, the bidder shall strictly follow the format of bank and submit the same for each location wise while claiming AMC payment if contracted. Through preventive maintenance the bidder shall ensure whether equipments are kept/working in hygienic conditions or not etc.	54.12. Preventive maintenance shall be compulsory during Warranty and AMC period [if contracted]. Preventive maintenance activity should be completed every year. Preventive maintenance activity should take care of physical verification, device configuration verification, device health checkup, fine-tuning the configuration, security checkup, verification of bugs/patches, etc.
6.	58	Annexure-7 A. Technical Specifications of Branch Routers a. General requirements	3. The router should have a default DRAM of 1 GB.	3. The router should have atleast 512 MB DRAM.
7.	61	Annexure-7 A. Technical Specifications of Branch Routers	2. Router should support at least 3 routed 100/1000 Mbps Ethernet interfaces (RJ-45-Based Ports) either on-board or through separate Module, for WAN Connectivity. Each of the Port	2. Router should support atleast three 100/1000 Mbps Ethernet interfaces (RJ-45-Based Ports) either on-board or through separate Module, out of which: 1. Atleast two ports should be

		b. Interfaces	should be capable to be assigned with the IP address directly and able to terminate the WAN link on the Port itself.	<u>routed Ethernet Interfaces capable to assign the IP address directly and also terminate the WAN link on the Port itself.</u> <u>2. Other Port/Ports should support LAN/WAN Connectivity.</u>
8.	61	Annexure-7 B. Technical Specifications of Branch Routers b. Interfaces	6. Router should have at least 3 Slots which can be used for connecting any LAN/WAN modules i.e. Serial/E1/3G/4G/4G LTE/Ethernet Interface Modules.	6. Router should have <u>at least 2 modular Slots</u> which can be used for connecting any LAN/WAN modules i.e. Serial/E1/3G/4G/4G LTE/Ethernet Interface Modules.

Amended Clause No. 45 (Payment Terms -Page no. 34) of the RFP:

45. Payment Terms:

45.1. Payment schedule will be as under:

Sl. No.	Payment Stages	% of Payment	Condition/Remarks
1	Delivery	60%	On delivery of all Hardware & Software items and on production of relevant documents. Please note that Originals of invoices (plus One Copy) reflecting Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office should be submitted while claiming payment in respect of orders placed.
2	Installation, configuration & commissioning	40%	40% of the total cost will be released after successful installation, configuration & commissioning and Acceptance of Hardware & Software items supplied as per Scope of Work. The vendor has to submit installation and Acceptance reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice, installation and Acceptance report should contain the product serial number of the items supplied.

45.2. Please note that Delivery Proof, Installation Report duly signed by Bank officials of the respective branch/office should be submitted in originals while claiming payment in respect of orders placed.

45.3. The bank shall finalize the installation and Acceptance format mutually agreed by the bidder. The bidder shall strictly follow the mutually agreed format and submit the same for each location wise while claiming installation and acceptance payment.

45.4. Payment for LAN and WAN Cabling and Labour Charges shall be released basing on the actual consumption and submission of the proof in this regard.

45.5. The payments will be released after deducting applicable TDS/LD/Penalty if any, by centrally by Head Office at Bengaluru through NEFT / RTGS and the Selected Bidder has to provide necessary Bank Details like Account No., Bank's Name with Branch, IFSC Code etc.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged. Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 22/05/2018
Place: Bengaluru


Deputy General Manager

