

Amendment-3 to "RFP 25/2017-18 dated 29/11/2017 for Supply, Installation, Configuration, Integration and Maintenance of IT operational Management Tools (IT Service Management, IT Infrastructure Management and Configuration Management Solution)"

It is decided to amend the following in respect of the above RFP:

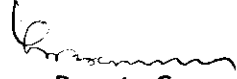
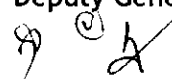
a. Submission & Opening of Bid - Clauses 23.2 and 24.1 (Page No. 16) & Sl. no.7 and 8 (Page No. 2)

Events	Existing	Amended
	Time & Date	Time & Date
Last Date of Submission of Bids	22/12/2017, Friday upto 3.00 PM	29/12/2017, Friday upto 3.00 PM ✓
Date and time of Opening of Part A- Conformity to Eligibility Criteria.	22/12/2017, Friday, 3.30 PM	29/12/2017, Friday, 3.30 PM ✓

Sl. No.	Page No.	Clause No.	Existing	Amended
b.	81-87	<u>Annexure- 18</u>	<u>Bill of Material</u>	Amended Annexure -18(Bill of Material) is attached as Annexure.

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 20/12/2017
Place: Bengaluru


Deputy General Manager




Amended Annexure- 18

Bill of Material

SUB: RFP for Supply, Installation, Configuration, Integration and Maintenance of IT operational Management Tools (IT Service Management, IT Infrastructure Management and Configuration Management Solution).

Ref: Your RFP 25/2017-18 dated 29/11/2017

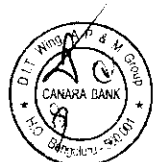
Notes

1. These details should be on the letter head of Bidder and each & every page should be signed by an Authorised Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

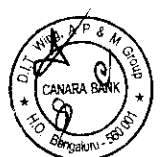
Table A-Price Details of IT Operational Tools (IT Service Management, IT Infrastructure Management and Configuration Management Solution)

[Amount in Indian Rupees]

Sl. No.	Item Details	Cost Price			AMC/ATS Charges as per Table-F				Total Cost per unit with AMC/ATS (Incl. Of tax)	Quantity	Total Cost (Incl. of tax)	
		Unit cost with 5 years warranty and with support (Excl. of Taxes)	Tax for Column E		Unit cost with 5 years warranty and with support (Incl. of Taxes)	2 years AMC/ATS charges per unit after warranty period (Excl. of Tax)	Tax for Column E					Total AMC/ATS for 2 years incl. of tax
			A	B % of tax			C Tax Amt	D =A+C				
1.	IT Operational management Tools in HA (ITSM , ITIM, Configuration Management) as per Technical Specification and Scope of Work									1		
2.	ITSM Concurrent Technicians License as per Technical Specifications and Scope of Work									100		
3.	Configuration Management OS Instance License as per Technical Specifications and Scope of work									1000		



4.	Server Monitoring License as per Technical Specifications and Scope of Work											1000	
5.	Data Base Monitoring License as per Technical Specifications and Scope of Work											100	
6.	Storage Monitoring License as per Technical Specifications and Scope of Work											30	
7.	Application Performance Monitoring License as Technical Specifications and Scope of Work											100	
8.	Hardware for proposed solution as per Scope of Work											1	
9.	Hardware for proposed solution as per Scope of Work in HA at DC & HA at DRC											x	
10.	DB licenses for proposed solution as per Scope of Work											x	
11.	Other Software licenses for proposed solution as per Scope of Work											x	
12.	Implementation & Project Management Charges for ITSM as per Technical Specifications and Scope of Work											1	



13.	Implementation & Project Management Charges for ITIM as per Technical Specifications and Scope of Work											1
14.	Implementation & Project Management Charges for Configuration Management Solution as Per Technical Specifications and Scope of Work											1
15.	Total Cost [total of column k of Row 1 to 14]											

For Column J & row no 9, 10, 11 bidder has to mention required quantities of the licenses.

Year wise AMC/ATS charges breakup should be mentioned in Table-F.

Table-B
Charges for Onsite Resources for 6 Months

Sl. No.	Description	[Amount in Indian Rupees]						
		Charges Per month Excluding Tax	Tax %	Tax Value	Charges Per month Including Tax	No. of Months	Total Charges for 6 Months (Including Tax)	
		a	b	c	d=a+c	e	f=d*e	
1	Onsite Resources at Bengaluru for ITSM Solution					6		
2	Onsite Resources at Bengaluru for ITIM Solution					6		
3	Onsite Resources at Bengaluru for Configuration Management Solution					6		
4	Total Cost [total of column f of rows 1,2 and 3)							



Table C
Charges for additional Licenses

[Amount in Indian Rupees]

Sl. No.	Item Details	Cost Price				AMS/ATS Charges as per Table G				Total Cost per unit with AMC/ATS (Incl. Of tax)	Quantity	Total Cost (Incl. of tax)
		Cost for 5 Licenses with 5 years warranty and with support (Excl. of Taxes)	Tax for Column E		Cost for 5 Licenses with 5 years warranty and with support (Incl. of Taxes)	2 years AMC/ATS charges per unit after warranty period (Excl. of Tax)	Tax for Column E		Total AMC/ATS for 2 years incl. of tax			
			A	B % of tax			C Tax Amt	D =A+C				
1.	ITSM Technicians License as per Technical Specifications and Scope of Work										20	
2.	Configuration Management OS Instance License as per Technical Specifications and Scope of work										40	
3.	Server Monitoring License as per Technical Specifications and Scope of Work										40	
4.	Data Base Monitoring License as per Technical Specifications and Scope of Work										20	
5.	Storage Monitoring License as per Technical Specifications and Scope of Work										10	
6.	Application Performance Monitoring License as Technical Specifications and Scope of Work										10	
7.	Total Cost [total of column k of Row 1 to 6]											

Year wise AMC/ATS charges breakup should be mentioned in Table-G.

The Prices mentioned in that above Table-C is indicative only. Bank will procure the licenses as and when required during contract period.



Table-D
Charges for One time Training

[Amount in Indian Rupees]

Sl. No.	Description	One Training Charges (Excl. of Taxes)	Tax for Column A		One Time Training Charges (Incl. of Taxes)
			Tax %	Tax Value	
		a	b	c	d=a+c
1.	One Time Training Charges for ITSM Solution				
2.	One Time Training Charges for ITIM Solution				
3.	One Time Training Charges for Configuration Management Solution				
4.	Total Cost [total of column d of row 1to 3]				

Table-E
Total Cost for 7 Years Contract Period

[Amount in Indian Rupees]

Sl. No.	Details	Cost inclusive of tax
1.	Total Cost as per Table-A [Total of Column K]	
2.	Charges for Onsite Resource as per Table-B [Column g]	
3.	Total charges for additional Licenses as per Table-C[total of column g]	
4.	Total Charges for Training as per Table-D[Total of column d]	
5.	Total Cost of Ownership [total of 1,2,3 and 4]	

Table-F
Post Warranty AMC/ATS Charges year wise for Table-A

[Amount in Indian Rupees]

Sl. No.	Description	Year wise breakup for AMC/ATS					
		6 th Year	7 th Year	Total ATS for 2 Years (Excl. of Tax)	Tax %	Tax in Amt.	Total AMC/ATS for 2 Years (Incl. of Tax)
		AMC/ATS Charge (Excl. of tax)	AMC/ATS Charge (Excl. of tax)				
a	b	c=(a+b)	d	e	f=(c+e)		
1.	IT Operational management Tools in HA (ITSM , ITIM, Configuration Management) as per Technical Specification and Scope of Work						
2.	ITSM Technicians License as per Technical Specifications and Scope of Work						
3.	Configuration Management OS Instance License as per Technical Specifications and Scope of work						
4.	Server Monitoring License as per Technical Specifications and Scope of Work						



5.	Data Base Monitoring License as per Technical Specifications and Scope of Work						
6.	Storage Monitoring License as per Technical Specifications and Scope of Work						
7.	Application Performance Monitoring License as Technical Specifications and Scope of Work						
8.	Hardware for proposed solution as per Scope of Work						
9.	OS licenses for proposed solution as per Scope of Work						
10.	DB licenses for proposed solution as per Scope of Work						
11.	Other Software licenses for proposed solution as per Scope of Work						

Table-G
Post Warranty AMC/ATS Charges year wise for Table-C

[Amount in Indian Rupees]

Sl. No.	Description	Year wise breakup for AMC/ATS					
		6 th Year	7 th Year	Total ATS for 2 Years (Excl. of Tax)	Tax %	Tax in Amt.	Total AMC/ATS for 2 Years (Incl. of Tax)
		AMC/ATS Charge (Excl. of tax)	AMC/ATS Charge (Excl. of tax)				
a	b	c=(a+b)	d	e	f=(c+e)		
1.	IT Operational management Tools in HA (ITSM , ITIM, Configuration Management) as per Technical Specification and Scope of Work						
2.	ITSM Technicians License as per Technical Specifications and Scope of Work						
3.	Configuration Management OS Instance License as per Technical Specifications and Scope of work						
4.	Server Monitoring License as per Technical Specifications and Scope of Work						
5.	Data Base Monitoring License as per Technical Specifications and Scope of Work						
6.	Storage Monitoring License as per Technical Specifications and Scope of Work						

Note

- i. The Charges mentioned in column "c" of Table-F should tally with the charges mentioned under Price Details in column "E" of Table -A of Bill of Material. The Charges mentioned in column "f" of Table-F should tally with the charges mentioned under Price Details in column "H" of Table -A of Bill of Material.



- ii. The Charges mentioned in column "c" of Table-G should tally with the charges mentioned under Price Details in column "E" of Table -C of Bill of Material. The Charges mentioned in column "f" of Table-G should tally with the charges mentioned under Price Details in column "H" of Table -C of Bill of Material

Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorised Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name :

Designation :

