

Sl. No.	Page No.	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	9	<u>7. Requirement Details</u>	7.1. Bank invites sealed offers ('Conformity to Eligibility Criteria', 'Technical Proposal' and 'Commercial Bid (Indicative)') for Supply, Installation, Integration and Maintenance of RISC based Servers and Other Items for various Branches/Offices of the Bank as per the Terms & Conditions, Technical Specifications and Scope of Work described elsewhere in this document.	Bank invites sealed offers..... "Supply , Installatio, Integration and Maintenance of RISC /EPIC /X86 based Servers...." <u>Justification /Remarks:</u> Mission critical applications and workloads are today available in multiple platfroms including HPE Itanium (EPIC) Architecutre and Intel 64 X86 Architectures. X86 Systems from HPE Delivers mission critical capabilities with Fault tolerant features built in. We Request bank to consider EPIC/X86 to allow HPE to be participate in this tender.	Bidder has to comply with RFP Terms.
2	14	<u>16. Make and Models</u>	It is mandatory to provide make & model of all the items and their subcomponents as has been sought in the technical specification. The Offer may not be evaluated and / or will be liable for rejection in case of non-submission or partial submission of make, model of the items offered. Please note that substituting required information by just brand name is not enough. Bidder should not quote hardware which is already End of Sale. Bidder also should not quote hardware which are impending End of Sale in 2 years from the Date of Submission of Bid.	All hardware quoted will be current / latest models which are not end of sale. Support for the hardware will be provided as per the requirements of the tender. Hence request bank to delete this clause as, until " End of sale" is declared we are unable give any confirmation for even the latest released product	Bidder has to comply with RFP Terms.
3	14	<u>17. Software Version</u>	The bidder should ensure usage of latest licensed software with proper update/patches and their subcomponents as has been sought in the technical/functional requirements. The Offer may not be evaluated and / or will be liable for rejection in case of non-submission or partial submission of Software Version of the items offered. Please note that substituting required information by just software name is not enough. Bidder should not quote Software which is already End of Sale. Bidder also should not quote Software which are impending End of Sale in 2 years from the date of Submission of Bid.	All software quoted will be the latest/ not end of sale. Support for the software will be provided as per the requirements in the tender. Hence request bank to delete this clause as, unttl " End of sale" is declared we are unable give any confirmation for even the latest released product.	Bidder has to comply with RFP Terms.
4	24	<u>42. Delivery, Installation, Integration and Commissioning</u>	42.2. Delivery of all RISC based Servers and Other Items should be within 5 weeks from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations will be 6 Weeks. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. 42.3. The successful bidder should ensure installation, configuration, integration and commissioning of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within 4 weeks from the date of delivery of all the materials for each ordered locations.	Request Bank to kindly change delivery period to 7 weeks from the date of acceptance of Purchase order. Request bank to change the Installation period to 6 weeks from the date of delivery.	<u>RFP Clasue is modified as under:</u> "42.2. Delivery of all RISC based Servers and Other Items should be <u>within 6 weeks from the date of acceptance of the Purchase Order for non-road permit locations.</u> The Delivery period <u>for Road Permit locations will be 7 Weeks.</u> Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post."



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5	24	<u>42. Delivery, Installation, Integration and Commissioning</u>	42.2. Delivery of all RISC based Servers and Other Items should be within 5 weeks from the date of acceptance of the Purchase Order for non-road permit locations. The Delivery period for Road Permit locations will be 6 Weeks. Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post.	Request bank to amend this clause for delivery time from 5 weeks to 8 weeks time.	RFP Clause is modified as under: "42.2. Delivery of all RISC based Servers and Other Items should be <u>within 6 weeks from the date of acceptance of the Purchase Order for non-road permit locations.</u> The Delivery period for Road Permit locations will be <u>7 Weeks.</u> Please note that no extra charges will be paid for those locations where road permit is required. Vendor has to arrange for road permit at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post."
6	24	<u>42. Delivery, Installation, Integration and Commissioning</u>	42.3. The successful bidder should ensure installation, configuration, Integration and commissioning of the delivered Hardware & Software and complete all the works specified in the Scope of Work at the bank branch/office within 4 weeks from the date of delivery of all the materials for each ordered locations.	Request bank to amend this clause for installation and commissioning time line from 4 weeks to 6 weeks from the time of delivery of the equipment at bank site.	Bidder has to comply with RFP Terms.
7	27	<u>47. Penalties/Liquidated Damages</u> 47.2. Penalties/Liquidated damages for not maintaining uptime	47.2.2. The maximum penalty levied shall not be more than the 50% (Plus GST) of AMC amount payable for one Year.	Request Bank to keep the over all penalty restricted to 10% of the total order value for one year.	Bidder has to comply with RFP Terms.
8	27	<u>47. Penalties/Liquidated Damages</u> 47.2. Penalties/Liquidated damages for not maintaining uptime	47.2.2. The maximum penalty levied shall not be more than the 50% (Plus GST) of AMC amount payable for one Year.	Request bank to amend this clause and maximum penalty to be capped at 10% of the AMC amount payable for one year	Bidder has to comply with RFP Terms.
9	27	<u>47. Penalties/Liquidated Damages</u> 47.2. Penalties/Liquidated damages for not maintaining uptime	47.2.2. The maximum penalty levied shall not be more than the 50% (Plus GST) of AMC amount payable for one Year.	Bank to clarify on the penalty applicable during warranty period , and how penalty will be recovered during warranty period	Bidder has to comply with RFP Terms.



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10	27	<u>49. Payment Terms</u>	<p>49.1</p> <p>a. Delivery-70%-On delivery of all Hardware &amp; Software items on production of relevant documents. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, State Name, Taxes &amp; Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's / Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed.</p> <p>b. Installation, configuration &amp; commissioning-20%- 20% of the total cost will be released after successful installation, configuration &amp; commissioning of Hardware &amp; Software items supplied as per Scope of Work. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.</p> <p>c. Warranty-10%-10% of the total cost shall be paid only after completion of warranty period of 5 years or on submission of a bank guarantee for equivalent amount by the vendor after releasing 90% payment.</p>	<p>1. Request bank to change the payment terms to the below - 80% on delivery of all hardware and software items. 20% on Installation configuration and commissioning.</p> <p>2. Request Bank to remove this 10% Advance warranty BG as 10% PBG is already asked for the warranty/performance.</p>	Bidder has to comply with RFP Terms.
11	27	<u>49. Payment Terms</u>	<p>49.1</p> <p>a. Delivery-70%-On delivery of all Hardware &amp; Software items on production of relevant documents. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, State Name, Taxes &amp; Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's / Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed.</p> <p>b. Installation, configuration &amp; commissioning-20%- 20% of the total cost will be released after successful installation, configuration &amp; commissioning of Hardware &amp; Software items supplied as per Scope of Work. The vendor has to submit installation reports duly signed by the Bank officials of the respective Branch/offices, while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.</p> <p>c. Warranty-10%-10% of the total cost shall be paid only after completion of warranty period of 5 years or on submission of a bank guarantee for equivalent amount by the vendor after releasing 90% payment.</p>	<p>Request bank to make amendment as follows</p> <p>a) Delivery : 80% on delivery of all hardware and software items b) Installation configuration and commissioning : 10% c) Warranty : 10% on submission of bank guarantee for equivalent amount by the vendor after releasing 90% payment</p>	Bidder has to comply with RFP Terms.
12	30	<u>54. Warranty</u>	<p>54.3. The entire equipments / hardware (including OS) &amp; software deployed for this project shall be under Comprehensive Onsite Warranty covering all parts including the display panel, updates, minor update of software, maintenance or support for its proper operation, performance and output as specified in the tender technical specifications for a period of 3 years from the Date of Installation/commissioning.</p>	<p>Request Bank to add this below clause for warranty considering earlier reported SNR cases : <u>"The warranty commences from the date of installation or 1 month from the date of delivery whichever is earlier".</u></p>	Bidder has to comply with RFP Terms.



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13	30	<u>51. Local Support</u> 51.7 Response Time & Meantime to Restore [MTTR]	51.7.1. Response Time and Meantime to Restore [MTTR] 51.7.2. Response Time shall be 1 hours and MTTR shall be 2 hours. Time specified above is from lodging of complaint.	Practically to diagnose the problem it takes around 2-4 hours and then bidder can plan for spares etc. Hence requesting Bank to change response time as 4 hours and resolution time as 8 hours.	<u>RFP Clause is modified as under:</u> "51.7.1. Response Time and Meantime to Restore [MTTR] 51.7.2. Response Time shall be 2 hours and MTTR shall be 4 hours. Time specified above is from lodging of complaint."
14	30	<u>51. Local Support</u> 51.7 Response Time & Meantime to Restore [MTTR]	51.7.2. Response Time shall be 1 hours and MTTR shall be 2 hours. Time specified above is from lodging of complaint.	Request bank to amend MTTR time line from 2 hours to 4 Hours from the time of lodging of complaint	<u>RFP Clause is modified as under:</u> "51.7.1. Response Time and Meantime to Restore [MTTR] 51.7.2. Response Time shall be 2 hours and MTTR shall be 4 hours. Time specified above is from lodging of complaint."
15	31	<u>55. Annual Maintenance Contract(AMC)/Annual Technical Support(ATS)</u>	55.4. The Bank will pay AMC charges for Servers (including OS) and Other Items after the end of warranty period. Such payment shall be released quarterly in arrears after satisfactory completion of service during the period and submission of reports and invoices.	Request bank to amend the payment terms related to back to back support from OEM will be made yearly in advance and the other field support provided by the bidder can be quarterly in arrears	Bidder has to comply with RFP Terms.
16	33	<u>63. Indemnity</u>	63.1.1. The breach, default or non-performance of undertakings, warranties, covenants or obligations by the bidder;	Request bank to remove this clause	Bidder has to comply with RFP Terms.
17	43	<u>Annexure-3 Eligibility Criteria Declaration</u>	<u>Eligibility Criteria</u> d) The Bidder should have positive Net Worth as on 31/03/2017.  <u>Documents to be submitted with Part A-Conformity to Eligibility Criteria</u> The Bidder must produce a certificate from the Company's Chartered Accountant to this effect.	Request Bank to kindly Change the clause as below and enable us to participate. Operationally Profitable as on 31/03/2017. <u>Justification/Concern</u> Operating cash flow is the lifeblood of a company and the most important barometer that investors have. Operating cash flow is a better metric of a company's financial health for two main reasons. First, cash flow is harder to manipulate under GAAP than net income. Second, "cash is king" and a company that does not generate cash over the long term is on its deathbed.	<u>Eligibility Criteria</u> "d) The Bidder should have positive Net Worth as on 31/03/2017. OR The Bidder should be <u>Operationally Profitable</u> as on 31/03/2017.  <u>Documents to be submitted with Part A-Conformity to Eligibility Criteria</u> The Bidder must produce a certificate from the Company's Chartered Accountant to this effect."
18	52	<u>Annexure-10 Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>1. Processor Type:</u> 64 bit Enterprise RISC Based Processor with minimum 4 GHz or above.	64 BIT Enterprise RISC/EPIC/X86 Processor with minimum 2.5Ghz or above <u>Justification /Remarks:</u> HPE Offers Itanium CPU with HPE UX Operating system environments and latest generation Itanium CPU offers upto 2.6Ghz and HPE also offers Intel XEON E7 CPUs with mission critical architecture with clock speed ranging from 2.0 ghz to 3.6Ghz. We request bank to allow X86/EPIC and ammend the clause with clock speed with minimum 2.5Ghz. Further clock speed is one of the factor within the performance of the overall system and HPE Server architectures better performances with lesser clock speed for comparable configurations.	Bidder has to comply with RFP Terms.



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19	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>2. No of Processor:</u> Minimum two Socket.	We request bank to change this clause as minimum 2 Socket scalable to 8 Sockets <u>Justification /Remarks:</u> Sockets define the scalability of the server fo future growth with associate Memory, IO Capability delivering seamless SMP Performance. Cores will be sized as per the application requirements for individual CPU Architectures, hence we request bank to ammend thsi clause to allow 2 socket scalable to 8 socket system instead of 4 cores.	Bidder has to comply with RFP Terms.
20	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>3. Minimum no of Cores:</u> The server must have minimum 42 Cores.	Request the bank to specify the requirement in terms of a performance benchmark rather than number of cores.	Bidder has to comply with RFP Terms.
21	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>4. Cache:</u> Minimum 64 MB of L3 Cache per socket/Chip	Request Bank to remove this parameter. <u>Justification/Concern:</u> Every vendor define & Size the cache as per their processor architecture. Processor caching happens at various levels L1, L2 L3 etc., and it is integral part of Processor architecture. It is also not possible to compare the performance base on cache as Some vendor offer cache on DRAM which is External to processor. Since cache offering cannot be customized request you to remove this parameter.	Bidder has to comply with RFP Terms.
22	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>4. Cache:</u> Minimum 64 MB of L3 Cache per socket/Chip	Every vendor define & Size the cache as per their processor architecture. Processor caching happens at various levels L1, L2 L3 etc., and it is integral part of Processor architecture. It is also not possible to compare the performance base on cache as Some vendor offer cache on DRAM which is External to processor. Since cache offering cannot be customized request you to change It to L3 32 MB / Per Socket	Bidder has to comply with RFP Terms.
23	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>5. Cores Scalability:</u> The Server must be scalable upto 192 Cores.	Request Bank to keep the scalability up to 128 cores <u>Justification/Concern:</u> looking at the current requirement and the growth history of the bank 3 times scalable systems should be considered to optimize Acquisition costs ( Larger systems are expensive) and investment protection. 192 cores also seems to be inclined towards one vendor.	Bidder has to comply with RFP Terms.



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25	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>10. Hot - Swappable HDD:</u> Minimum usable capacity of 10 TB of SSD drive in RAID 10	Request Bank to include the same in you storage requirement <u>Justification/Concern:</u> As part of our Modular architecture we offer Boot from SAN option on these Servers. Hence the External SAN storage is being used for any Storage requirements. We don't offer any HDD in these servers.	<u>Technical Specifications of Servers is modified as under:</u> <u>"10. Hot - Swappable HDD:</u> Minimum usable capacity of 10 TB of SSD drive in RAID 10 from server or through external Disk enclosure or SAN Boot."
26	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>10. Hot - Swappable HDD:</u> Minimum usable capacity of 10 TB of SSD drive in RAID 10	It is very rare to have internal HDD with such large capacity. Server internal hard disk mainly be used for OS !	<u>Technical Specifications of Servers is modified as under:</u> <u>"10. Hot - Swappable HDD:</u> Minimum usable capacity of 10 TB of SSD drive in RAID 10 from server or through external Disk enclosure or SAN Boot."
27	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>11. Virtualization:</u> Native virtualization should provide: a. Minimum 12 logical partitions/domains to run 12 UNIX Instance independently. b. Should be able to upgrade partition/domain independently. c. Should be able to provide dynamic resource allocation and deallocation. d. Micro Partitioning.	d. Micro Partitioning is Vendor specific terminology. However Oracle offer Solaris Zones smallest possible partition apart from logical domains. Oracle Solaris Zones enable OS virtualization so that a single instance of Oracle Solaris can securely isolate applications from each other and allocate system resources to each zone. <u>Justification/Concern:</u> Request Bank to clarify the generic requirement	<u>Technical Specifications of Servers is modified as under:</u> <u>"11. Virtualization:</u> Native virtualization should provide: a. Minimum 12 logical partitions/domains to run 12 UNIX Instance independently. b. Should be able to upgrade partition/domain independently. c. Should be able to provide dynamic resource allocation and deallocation."
28	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>11. Virtualization:</u> Native virtualization should provide: a. Minimum 12 logical partitions/domains to run 12 UNIX Instance independently. b. Should be able to upgrade partition/domain independently. c. Should be able to provide dynamic resource allocation and deallocation. d. Micro Partitioning.	We request Bank to ammend this clause as "Server should support A. 8 Physical partitions and 12 logical partitions/domains/Virtual Machines to run 12 UNIX/Linux Instances independently <u>Justification /Remarks:</u> Mission critical servers today delivers physical isolation capability to run multiple operating systems with complete security and avaiability without compromising banks SLA. Hence critical feature such as physical partition is important feature on servers.	<u>Technical Specifications of Servers is modified as under:</u> <u>"11. Virtualization:</u> Native virtualization should provide: a. Minimum 12 logical partitions/domains to run 12 UNIX Instance independently. b. Should be able to upgrade partition/domain independently. c. Should be able to provide dynamic resource allocation and deallocation."



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29	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<b>11. Virtualization:</b> Native virtualization should provide: a. Minimum 12 logical partitions/domains to run 12 UNIX Instance independently. b. Should be able to upgrade partition/domain independently. c. Should be able to provide dynamic resource allocation and deallocation. d. Micro Partitioning.	d. Micro Partitioning is Vendor specific terminology. However we offer Solaris Zones smallest possible partition apart from logical domains. Oracle Solaris Zones enable OS virtualization so that a single instance of Oracle Solaris can securely isolate applications from each other and allocate system resources to each zone.  Request to clarify the generic requirement	<b>Technical Specifications of Servers is modified as under:</b> <b>"11. Virtualization:</b> Native virtualization should provide: a. Minimum 12 logical partitions/domains to run 12 UNIX Instance independently. b. Should be able to upgrade partition/domain independently. c. Should be able to provide dynamic resource allocation and deallocation."
30	52	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<b>12. Operating System:</b> 64 Bit UNIX Operating System with PCI-DSS Compliance and should support unlimited User CAL for all logical partitions. Licensed 64 Bit Operating System.	64 BIT UNIX/Linux Operating system <b>Justification /Remarks:</b> Mission critical X86 servers from HPE offers fault tolerant capabilities with Linux operating system and mission Reliability, availability and serviceability features.	Bidder has to comply with RFP Terms.
31	53	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<b>17. Hot Swappable Ethernet Cards with IPv6 compatibility:</b> Minimum 10 Nos. of 10Gigabit Optical Dual Port Ethernet cards. The Ports should be fully loaded with SR, SFP+ Connectors. Minimum 2 nos of four Port 10G/1G RJ 45 type Ethernet cards.	Request Bank to Reduce this to 2 Nos. of 10Giabit Optical Dual port Ethernet Cards, with fully loaded SR SFP+ transceivers Scalable to 6 Nos. of 10Gigabit optical Dual port Ethernet Cards and 2 Nos. of Four Port 10G/1G RJ45 Type Ethernet Cards <b>Justification/Concern:</b> Since Oracle offer Modular Architecture and I/O scalability is offered linearly along with Compute scalability. I/O expansion is simultaneously done as and when the Compute (Sockets) are upgraded as they are integrated t the CMIQU boards. Industry is already adopted I/O virtualization technologies which are already part of our architecture and offer best consolidation ratios. Since the available I/O bandwidth on the current generation Systems is much higher ( 145GB/s) Hence it is advised to use I/O virtualization to optimize the same instead of dedicating wasteful & costlier resources like Ethernet cards or HBAs to each partition/Workload.	Bidder has to comply with RFP Terms.
32	53	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<b>18. Hot Swappable Fibre Channel HBA:</b> Minimum 12 Nos. of 16Gigabit Dual Port FC HBA. The Ports should be fully loaded with SR, SFP+ Connectors.	Request to Reduce this to 2 Nos. of 16Giabit Dual port FC HBA, with fully loaded SR SFP+ transceivers Scalable to 8 Nos. of 16Giabit Dual port FC HBA.	Bidder has to comply with RFP Terms.



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34	53	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>21. Other Features:</u> Redundant Clock and Redundant Service Processor.	request to remove as various vendors offer high availability through their architecture.	Bidder has to comply with RFP Terms.
35	53	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>22. Miscellaneous:</u> Suitable FC & LAN Cables (For storage connectivity & Network Connectivity) to be provided. OS and other relevant media to be provided. RBAC Encryption at processing level. Suitable Rack, Management Console and Keyboard.	Request bank to specify the minimum length of the FC and LAN cables required to connect server to storage and network	Bidder has to comply with RFP Terms.
36	53	<u>Annexure-10</u> <u>Technical Specification of RISC based Servers and Other Items</u>  <u>Technical Specifications of Servers (2 Nos at DC and 2 Nos at DRC)</u>	<u>22. Miscellaneous:</u> Suitable FC & LAN Cables (For storage connectivity & Network Connectivity) to be provided. OS and other relevant media to be provided. RBAC Encryption at processing level. Suitable Rack, Management Console and Keyboard.	Request bank to define the type of rack , height , width and depth of the rack required which can be accommodated into the DC/DR site	Bidder has to comply with RFP Terms.
37	54	<u>Annexure-11</u> <u>Scope of Work</u>	2. Prior to configuration and Integration, the bidder needs to study the existing setup at our DIT Wing, Bangalore and prepare detailed implementation plan. On approval of the same by Bank, Server Installation & Configuration to be carried out.	In order to work best pricing for Bank's requirement. This information about existing setup should be shared. Request you to kindly share all these information with us.	Details will be shared to the selected bidder.
38	54	<u>Annexure-11</u> <u>Scope of Work</u>	3. Installation of Web/Application/Database Server, Server Management, partition creation and cluster configuration in the new servers to be procured and also with the Existing Servers available, if required.	Supply, Implementation & maintenance of new server is required by Bank which bidder has to fulfill. This is related to new server only. Whether the selected bidder needs to perform any addition activities in existing server? If yes, then please provide the scope/activities required for existing server alongwith the details of server and its configuration.	No, the Bidder need not perform any additional activities on the existing server.





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39	54	<u>Annexure-11</u> <u>Scope of Work</u>	3. Installation of Web/Application/Database Server, Server Management, partition creation and cluster configuration in the new servers to be procured and also with the Existing Servers available, if required.	The scope here is very open with regard to existing servers. Request you to give the no of instances that needs to be configured	Details will be shared to the selected bidder.
40	54	<u>Annexure-11</u> <u>Scope of Work</u>	3. Installation of Web/Application/Database Server, Server Management, partition creation and cluster configuration in the new servers to be procured and also with the Existing Servers available, if required.	As per our understanding from the RFP, installation and configuration of web, application and database is not in scope. Please confirm	Installation and Configuration of Web Application and Data base is in Scope.
41	54	<u>Annexure-11</u> <u>Scope of Work</u>	10. The bidder is required to perform Oracle Database Enterprise edition installation and configuration as per Bank requirement and details will be provided to selected bidder. 11. The bidder has to do the migration of database from existing DB Server to proposed servers and details will be provided to selected bidder.	Please confirm the number of database partitions planned to be deployed	Details will be shared to the selected bidder.
42	55	<u>Annexure-11</u> <u>Scope of Work</u>	14. The selected bidder has to work with different application/hardware vendor in order to integrate new solution to the existing workload or new workloads during contract tenure. 19. During installation if the bank requires any new Software/OS/Utility, vendor has to install without any cost where the licenses of the software are with the Bank.	The scope here is very open. Request bank to remove these clauses, or specify the exact scope so that it can be costed.	Bidder has to comply with RFP Terms.
43	61	<u>Annexure-16</u> <u>Manufacturer Authorization Form</u>	We _____ who are established and reputed manufacturers of _____ having factories/development facilities at 1) _____ and 2) _____ do hereby authorise M/s _____ (Name and address of the Agent/Dealer) to offer their quotation, negotiate and conclude the contract with you against the above invitation for tender offer. We (Manufacturer/Indian Distributor) hereby extend our full guarantee and warranty as per terms and conditions of the tender and the contract for the solution, products/equipment and services offered against this invitation for tender offer by the above firm and will extend technical support and updates for our products for a period of Six years from the date of submission of this tender. We (Manufacturer/Indian Distributor) also confirm that we will ensure all product updates (including management software updates and new product feature releases) are provided by M/s _____ for all the products quoted for and supplied to the bank during the Six year product warranty period. In case this is not considered while quoting and in the event M/s _____ fail in their obligations to provide the updates within 30 days of release/announcement, we hereby confirm that we will provide the same to the bank at no additional cost to the bank and we will directly install the updates and updates and any new Operating Software releases at the bank's premises	Request amendment to this MAF statement as follows Requesting the MAF to modified as follows The OEM shall extend its standard product warranty for the following products/equipment : 1. 2. 3.  and will extend technical support and updates for our products for a period of Seven years from the date of submission of this tender. The OEM also confirm that we will ensure all product updates (including management software updates and new product feature releases) are provided by M/s _____ for all the products quoted for and supplied to the bank during the one year product warranty period."	Bidder has to comply with RFP Terms.
44	81	<u>Appendix-H</u> <u>Pre Contract Integrity Pact</u>	8. FALL CLAUSE	Request bank to remove this clause	Bidder has to comply with RFP Terms.



Sl. No.	Page No.	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
45	NA	NA	Additional clause to be added	Termination right for the Bidder to be added as, "The Bidder may terminate this Agreement and / or any SOW upon written notice to the Bank if the Bank commits a default or material breach and does not remedy the default or material breach within 30 days of notice from the Bidder".	Clause suggested by the Bidder is not acceptable to the Bank. Bidder has to comply with RFP Terms.

Date: 07/12/2017  
Place: Bengaluru

  
 Deputy General Manager  


