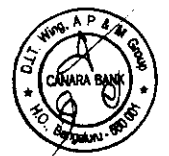


Tool

Sl. No.	Page No.	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	26	46. Penalties/Liquidated Damages:	<p>46.2. Penalties/Liquidated damages for onsite resources:</p> <p>In case the resources goes on leave/absent, replacements having equivalent or more experience and qualification has to be arranged by the Bidder to ensure that regular functioning of the branch/office does not hamper. In case replacements are not arranged, bank shall pay only the proportionate amount of Resident resource charges during the particular month. The Bank shall also impose a penalty of 0.5% of the Resident resource charges payable to the Bidder for that quarter for each week and part thereof of absence. However, total penalty under this clause will be limited to 50% of the total charges payable for Resident Resource charges for that quarter.</p>	Request the bank to cap the value applicable to 20% of the of the resource cost of that particular month	Bidder has to comply with RFP Terms.
2	27	48. Payment Terms:	<p>48.1. Payment schedule will be as under:</p> <p>a. Delivery of solution Software 40%</p> <p>b. Installation, configuration & commissioning of solution Software 50%</p> <p>c. Warranty 10%</p> <p>d. Implementation charges 100%</p>	Request the bank to consider the 60% on delivery, 30% on installation and commissioning and 10% on PBG.	Kindly refer the Amendment.



Tool

3	42	<p><u>Annexure-3</u></p> <p>Eligibility Criteria Declaration</p> <p>Criteria no. f</p>	<p><u>Eligibility Criteria:</u> Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations in India for minimum 10,000 network devices/network security devices.</p> <p><u>Documents to be submitted:</u> The Bidders has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of devices/network security devices.</p>	<p>Requesting you to kindly amend it to 3500 devices, As the partner OEM is working with Schedule Commercial Bank which also includes configuration management for unrestricted devices slab up to 20000 devices. They are using around more than 3500 devices.</p>	<p><u>Eligibility Criteria no. f is modified as under:</u> "Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations/leading Telecom Service Provider/Corporate in India for minimum 10,000 network devices/network security devices.</p> <p><u>Documents to be submitted:</u> The Bidders/OEMs has to provide order copy/reference Letter from customers duly mentioning the solution name and the no. of devices/network security devices."</p>
4	42	<p><u>Annexure-3</u></p> <p>Eligibility Criteria Declaration</p> <p>Criteria no. f</p>	<p><u>Eligibility Criteria:</u> Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations in India for minimum 10,000 network devices/network security devices.</p> <p><u>Documents to be submitted:</u> The Bidders has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of devices/network security devices.</p>	<p>The Bidders / OEM has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of devices/network security devices.</p>	<p><u>Eligibility Criteria no. f is modified as under:</u> "Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations/leading Telecom Service Provider/Corporate in India for minimum 10,000 network devices/network security devices.</p> <p><u>Documents to be submitted:</u> The Bidders/OEMs has to provide order copy/reference Letter from customers duly mentioning the solution name and the no. of devices/network security devices."</p>



Tool

5	42	<p><u>Annexure-3</u></p> <p>Eligibility Criteria Declaration</p> <p>Criteria no. f</p>	<p>Eligibility Criteria: Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations in India for minimum 10,000 network devices/network security devices.</p> <p>Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of devices/network security devices.</p>	<p>Can we include Telecommunication companies also along with Bank / PSU / Govt. organization for the minimum 10,000 network devices?</p>	<p>Eligibility Criteria no. f is modified as under: "Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations/leading Telecom Service Provider/Corporate in India for minimum 10,000 network devices/network security devices.</p> <p>Documents to be submitted: The Bidders/OEMs has to provide order copy/reference Letter from customers duly mentioning the solution name and the no. of devices/network security devices."</p>
6	43	<p><u>Annexure-3</u></p> <p>Eligibility Criteria Declaration</p> <p>Criteria no. g</p>	<p>Eligibility Criteria: Bidder should have Supplied and Installed NCCM (Network Change and Configuration Management) in any schedule commercial Bank/PSU/Govt. Organizations in India for at least 2,000 network devices/network security devices.</p> <p>Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from Scheduled Commercial Bank in India duly mentioning the solution name and the no. of devices/network security devices.</p>	<p>As it is a very new technology, Frontier as an organization has not implemented it. We request you to please amend it to bidder/oem.</p>	<p>Eligibility Criteria no. g is modified as under: "Bidder should have Supplied and Installed NCCM (Network Change and Configuration Management) in any schedule commercial Bank/PSU/Govt. Organizations/Leading Telecom Service Provider/Corporate in India for at least 2,000 network devices/network security devices.</p> <p>Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from schedule commercial Bank/PSU/Govt. Organizations/Leading Telecom Service Provider/Corporate in India duly mentioning the solution name and the no. of devices/network security devices."</p>



Tool

7	43	<p>Annexure-3</p> <p>Eligibility Criteria Declaration</p> <p>Criteria no. g</p>	<p>Eligibility Criteria: Bidder should have Supplied and Installed NCCM (Network Change and Configuration Management) in any schedule commercial Bank/PSU/Govt. Organizations in India for at least 2,000 network devices/network security devices.</p> <p>Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from Scheduled Commercial Bank in India duly mentioning the solution name and the no. of devices/network security devices.</p>	<p>The Bidders / OEM has to provide order copy/reference Letter from in their name from Scheduled Commercial Bank in India duly mentioning the solution name and the no. of devices/network security devices</p>	<p>Eligibility Criteria no. g is modified as under: "Bidder should have Supplied and Installed NCCM (Network Change and Configuration Management) in any schedule commercial Bank/PSU/Govt. Organizations/Leading Telecom Service Provider/Corporate in India for at least 2,000 network devices/network security devices.</p> <p>Documents to be submitted: The Bidders has to provide order copy/reference Letter from in their name from schedule commercial Bank/PSU/Govt. Organizations/Leading Telecom Service Provider/Corporate in India duly mentioning the solution name and the no. of devices/network security devices."</p>
8	51	<p>Annexure-10</p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>7. The solution should work on Intel Based Windows platform on VM (VMware). The bidder has to specify the VMs requirement (HW, OS) at both DC & DR. VM and OS will be provided by the bank as per the specification given by selected bidder.</p>	<p>This requirement would be Operating system specific. As Aix and Linux are known to be more stable when it comes to such tools, we request the Bank to expand this to include these Operating systems in the list as well</p>	<p>VM and OS will be provided by the bank, so Bidders/OEMs have to specifically mention their VM & OS requirement for seamless deployment of proposed solution software in bank's VM environment.</p>
9	51	<p>Annexure-10</p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>15. Be capable of triggering workflows and collecting inputs through:</p> <ul style="list-style-type: none"> i. Helpdesk tickets ii. SMS iii. Email iv. Web v. Phone call 	<p>Please explain the requirement. Please provide an example of the workflow and triggers, if possible</p>	<p>Technical Requirement is modified as under: "A. General Requirement: 15. Solution should have option to perform customizable workflow management or should be integratable with leading ITSM Ticketing tool."</p>



Tool

10	51	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>15. Be capable of triggering workflows and collecting inputs through:</p> <p>i. Helpdesk tickets ii. SMS iii. Email iv. Web v. Phone call</p>	<p>Wanted to understand the usecase more clearly with an example.</p>	<p>Technical Requirement is modified as under:</p> <p>"A. General Requirement: 15. Solution should have option to perform customizable workflow management or should be integratable with leading ITSM Ticketing tool."</p>
11	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>15. Be capable of triggering workflows and collecting inputs through:</p> <p>i. Helpdesk tickets ii. SMS iii. Email iv. Web v. Phone call</p>	<p>Workflows are triggered by events- External (eg.Syslogs)and Internal. While details can be captured manually, triggering events through phone call would be difficult. Kindly modify clause to 'Be capable of triggering workflows through internal and external events and have the ability to manually collect the description of the source'</p>	<p>Technical Requirement is modified as under:</p> <p>"A. General Requirement: 15. Solution should have option to perform customizable workflow management or should be integratable with leading ITSM Ticketing tool."</p>
12	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>18. Have a built in database to store structured data that can be used for assess, update and insert.</p>	<p>While inbuilt database is available, it might contradict with other requirements of HA. Hence request to modify this to 'database to store structured data that can be used for assess, update and insert'</p>	<p>Proposed solution should have built in database, if required any, and should be part of proposed solution.</p>
13	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>22. Notification: Provide alerts and notification using multiple channels like (but not limited to):</p> <p>a. SMS b. e mail c. web d. voice</p>	<p>Notifications to voice based systems is not feasible and would be cumbersome to manage. Kindly delete line item d</p>	<p>Technical Requirement is modified as under:</p> <p>"A. General Requirement: 22. Notification: Provide alerts and notification using multiple channels with like : a. SMS b. e mail "</p>



Tool

14	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>23. Should provide notification if a critical job is not going to complete or start before SLA cut-of time.</p>	<p>SLA's are outside the purview of network jobs as merge functions are involved. Any time linked parameter could render the network device instable. Kindly reconsider and modify to 'Should provide notification on job failure and ability to restart jobs based on policies'</p>	<p>Technical Requirement is modified as under:</p> <p>"A. General Requirement: 23. Solution must provide notification if a critical job is not going to complete or not started within the scheduled time window."</p>
15	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>6. Capable of Configuration /Policies/OS images/Patches deployment/rollback to multiple devices at a time.</p>	<p>Can the following be added for effective administration- 'Capable of Configuration /Policies/OS images/Patches deployment/rollback to multiple devices at a time by using both incremental and full merge capabilities'</p>	<p>Bidder has to comply with RFP Terms.</p>
16	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>21. Have predictive capabilities - to ensure that issues are caught before time and also be able to simulate the workflow</p>	<p>Please explain the requirement for predictive capabilities and issues caught by the tool</p>	<p>Solution should have intelligence to understand/ compare the changes & able to correlate with previous incidents to take suitable decision for stable workflow.</p>
17	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	<p>23. Should provide notification if a critical job is not going to complete or start before SLA cut-of time.</p>	<p>Please explain the nature of job that is being referred to here</p>	<p>Technical Requirement is modified as under:</p> <p>"A. General Requirement: 23. Solution must provide notification if a critical job is not going to complete or not started within the scheduled time window."</p>



Tool

18	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	5. Capable to discover inventory be used for vulnerability & end of life devices.	Does the bank have a SIEM solution, if which one and is the integration with SIEM in scope of the RFP?	Solution should be capable to discover inventory based on vulnerabilities & end of life devices upon receiving feeds from OEM database/Vulnerability Assessment Tool/Manual feed
19	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	10. Solution should support configuration deployment/rollback using ad-hoc commands, configuration templates or Scripting.	Please furnish an example of the ad-hoc command and also mention if the bank has existing scripts which it wants to integrate.	It is related to any configuration changes as and when required basis.
20	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	20. Have version management of workflows with ability to compare two versions, revert to deleted version etc	The specs is more towards vendor specific. we could comply to all points with certain customizations however we would like to understand if there is any possibility of changing the below points to ensure we could comply 100% and participate.	Technical Requirement is modified as under: "A. General Requirement: 20. Solution should be capable of version management of device configuration with ability to compare two versions, revert to older version."
21	52	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>A. General Requirement</p>	21. Have predictive capabilities - to ensure that issues are caught before time and also be able to simulate the workflow	The specs is more towards vendor specific. we could comply to all points with certain customizations however we would like to understand if there is any possibility of changing the below points to ensure we could comply 100% and participate.	Solution should have intelligence to understand/ compare the changes & able to correlate with previous incidents to take suitable decision for stable workflow.



Tool

22	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>29. Ability to discover Layer 2 and Layer 3 network topology relationships between devices to ensure configuration settings</p>	<p>Kindly reconsider this specification as this is Network Monitoring Specification</p>	<p>Bidder has to comply with RFP Terms.</p>
23	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>24. The device MUST return operational data as semi-structured (JSON or XML format) not as text printouts wrapped in XML or JSON envelopes.</p>	<p>Please provide an example for the kind of operational data being asked</p>	<p>Technical Requirement is modified as under: "B. Secure Network Configuration & Change Management: 24. The solution MUST return NCCM operational data (configuration, template etc.) as semi-structured (JSON or XML) format, not as text printouts wrapped in XML or JSON envelopes."</p>
24	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>25. The device SHOULD return its configuration in semi-structured format (JSON or XML) with meaningful structure (for example, ACL lines should be within the ACL).</p>	<p>Please explain the requirement in more detail</p>	<p>Technical Requirement is modified as under: "B. Secure Network Configuration & Change Management: 25. The solution SHOULD return devices configuration in semi-structured format (JSON or XML) with meaningful structure."</p>



Tool

25	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>15. Detect out-of-band configuration changes and trigger a configuration backup. Apply configuration changes to device configurations.</p>	<p>The Device configuration Backup (Historical and Current) need to be stored locally or third party system?</p>	<p>Device configuration backup (Historical and current) need to be stored locally for at least 6 months or atleast last three version as applicable.</p>
26	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>33. There should not be any limits to the number of concurrent users (operators) accessing the product.</p>	<p>What are the number of concurrent users, bank is looking at who will use the access the NCCM system.</p>	<p>At least 100 concurrent users (Operators) should be able to access the product.</p>
27	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>24. The device MUST return operational data as semi-structured (JSON or XML format) not as text printouts wrapped in XML or JSON envelopes.</p>	<p>The specs is more towards vendor specific. we could comply to all points with certain customizations however we would like to understand if there is any possibility of changing the below points to ensure we could comply 100% and participate.</p>	<p>Technical Requirement is modified as under: "B. Secure Network Configuration & Change Management: 24. The solution MUST return NCCM operational data (configuration, template etc.) as semi-structured (JSON or XML) format, not as text printouts wrapped in XML or JSON envelopes."</p>



Tool

28	53	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool B. Secure Network Configuration & Change Management	25. The device SHOULD return its configuration in semi-structured format (JSON or XML) with meaningful structure (for example, ACL lines should be within the ACL).	The specs is more towards vendor specific. we could comply to all points with certain customizations however we would like to understand if there is any possibility of changing the below points to ensure we could comply 100% and participate.	<u>Technical Requirement is modified as under:</u> <u>"B. Secure Network Configuration & Change Management:</u> 25. The solution SHOULD return devices configuration in semi-structured format (JSON or XML) with meaningful structure."
29	54	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool D. Management	10. Should have provision to get feeds from OEM with regards to releases (version, patch) and notify Bank	Can this be part of the Support contract	Bidder has to comply with RFP Terms.
30	54	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool D. Management	5. The solution should integrate with market leading Vulnerability Assessment tools and automate the Task initiation for reported vulnerabilities	Is there a vulnerability assessment tool already in place and needs to be integrated? If so, please mention details	Solution should be capable to integrate with any leading Vulnerability Assessment tool.
31	54	<u>Annexure-10</u> Technical Requirements for Network Configuration and Change Management (NCCM) Tool D. Management	5. The solution should integrate with market leading Vulnerability Assessment tools and automate the Task initiation for reported vulnerabilities	Has the bank implemented any Vulnerability Assessment tool and SIEM, if yes which one. It will help if bank can identify some tools which it would like to implement to make sure the integration exists already.	Solution should be capable to integrate with any leading Vulnerability Assessment tool.
32	56	<u>Annexure-11</u> Scope of Work	1. Bidder has to supply and install the Software along with required licenses at Banks DC & DRC locations. Bidder has to take back-to-back OEM support for all software, licences etc.	Please let us know if High availability is required at DC	No, HA requirement is between DC & DR



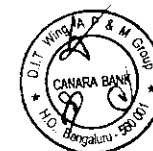
Tool

33	56	<p><u>Annexure-11</u></p> <p>Scope of Work</p>	<p>8. Bidder has to integrate the solution with AD, NTP Server, TACACS, VAS tool, ITSM tool etc.</p>	<p>Please provide a full list of tools that need to be integrated, and the scope of integration</p>	<p>Scope of Work is modified as under: "8. Bidder has to integrate the solution with AD, NTP server, TACACS, VAS tool, ITSM tool & any other new API/tool deployed in bank's environment which can be integrated with the proposed solution, without any additional cost and solution requirement considering the 6 years of bank's growth plan and technology enhancement."</p>
34	56	<p><u>Annexure-11</u></p> <p>Scope of Work</p>	<p>8. Bidder has to integrate the solution with AD, NTP Server, TACACS, VAS tool, ITSM tool etc.</p>	<p>Kindly Provide the Details on the integration with VA Tools</p>	<p>Scope of Work is modified as under: "8. Bidder has to integrate the solution with AD, NTP server, TACACS, VAS tool, ITSM tool & any other new API/tool deployed in bank's environment which can be integrated with the proposed solution, without any additional cost and solution requirement considering the 6 years of bank's growth plan and technology enhancement."</p>
35	62	<p><u>Annexure-16</u></p>	<p>Manufacturer Authorization Form</p>	<p>OEM is providing the technology and the software to the customer. Services and the implementation is being provided by the SI or the bidding partner. And the services responsibility resides with the partner completely. From the product side, you continue to get product support till the time you are active on support. Since the MAF is an authorizing form, we would request you to please look into this deviation where we can authorize the partner bidding to the reseller for this project only.</p>	<p>Bidder has to comply with RFP Terms.</p>



Tool

36	65	Annexure- 18 Bill of Material	Table-B Charges for Onsite Resource for 1 Year	Resource for 1 year only? Or do we need to maintain the same cost for additional years?	Yes. Bidder has to quote Onsite Resource charges for 1 Year only.
37	94	Appendix-J PoC Checklist for Network Configuration and Change Management (NCCM) Tool	54. The solution should be able to integrate with Bank's existing HP Open view NNM tool	Kindly provide the details of integration required with HP Open view	RFP clause stands deleted.
38	NA	Additional	NA	Can we please additional sections on Capacity Optimisation and Manager of Managers to provide for a wholistic view of the Network	The proposed components are not in scope of present RFP. Hence, proposal not accepted.
39	NA	Additional	NA	The Bank need upgradable license Solution for Network Devices	Kindly refer the Amended bill of Material.
40	NA	Additional	NA	Does the Solution need to perform configuration analysis as per standard practices?	Yes, solution needs to perform configuration analysis as per the standards available like PCI-DSS, HISP, FISMA, GLBA, Golden template etc.
41	52	Annexure-10 Technical Requirements for Network Configuration and Change Management (NCCM) Tool A. General Requirement	21. Have predictive capabilities - to ensure that issues are caught before time and also be able to simulate the workflow	Predictive analysis can be done for fault & performance management but what are you expecting for Configuration Management?	Solution should have intelligence to understand/ compare the changes & able to correlate with previous incidents to take suitable decision for stable workflow.
42	52	Annexure-10 Technical Requirements for Network Configuration and Change Management (NCCM) Tool B. Secure Network Configuration & Change Management	5. Capable to discover inventory be used for vulnerability & end of life devices.	Inventory automatic discovery can be done but what is the expectation towards vulnerability & EOL device checking?	Solution should be capable to discover inventory based on vulnerabilities & end of life devices upon receiving feeds from OEM database/Vulnerability Assessment Tool/Manual feed



Tool

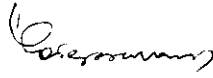
43	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>22. In case device itself fails must generate alert, should not hamper the production traffic by any means & functionality should swiftly shift to secondary device which could in same or different location based on the requirement.</p>	<p>The tool can detect failed devices & generate alerts but swiftly shifting functionality to secondary device will be tricky since we don't know the mapping between primary & secondary devices.</p>	<p>The solution will be deployed in HA between DC & DR. In case of failure of solution at primary site, automatic switchover should take place to Secondary site and an alert on the same should be generated.</p>
44	53	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>B. Secure Network Configuration & Change Management</p>	<p>34. Able to correlate to problem detection, policy violations, and topology relationships which help us rapidly identify the likely root cause of network problems</p>	<p>The tool can correlate issues via topology relationships but is correlating policy violations mandatory?</p>	<p>Correlating policy violation is mandatory. Policy violation means violation of standard i.e. PCI-DSS, Golden Template etc.</p>
45	54	<p><u>Annexure-10</u></p> <p>Technical Requirements for Network Configuration and Change Management (NCCM) Tool</p> <p>C. Compliance</p>	<p>7. Capable of automated remediation to bring devices back to policy compliance or to a default configuration status</p>	<p>The tool can rollback device configurations to 'Base Configurations' but is automated remediation a compulsion?</p>	<p>Technical Requirement is modified as under: "C. Compliance: 7. The solution should be capable of alerting and provide remediation steps (automated/manual intervention) to bring devices back to policy compliance or to a default configuration status."</p>



Tool

46	42	<p><u>Annexure-3</u></p> <p>Eligibility Criteria Declaration</p> <p>Criteria no. f</p>	<p><u>Eligibility Criteria:</u> Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations in India for minimum 10,000 network devices/network security devices.</p> <p><u>Documents to be submitted:</u> The Bidders has to provide order copy/reference Letter from in their name from their customers duly mentioning the solution name and the no. of devices/network security devices.</p>	<p>Can we include Telecommunication companies also along with Bank / PSU / Govt. organization for the minimum 10,000 network devices?</p>	<p><u>Eligibility Criteria no. f is modified as under:</u> "Proposed NCCM (Network Change and Configuration Management) Solution of proposed OEM (not necessarily the model) should have been Supplied & Installed (not necessarily by the Bidder) in at least one schedule commercial Bank/PSU/Govt. Organizations/leading Telecom Service Provider/Corporate in India for minimum 10,000 network devices/network security devices.</p> <p><u>Documents to be submitted:</u> The Bidders/OEMs has to provide order copy/reference Letter from customers duly mentioning the solution name and the no. of devices/network security devices."</p>
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Date: 25/10/2017
Place: Bengaluru


Deputy General Manager
