

SUB: WEB BASED PACKAGE - STAFF WELFARE MEASURES -2021-22 - SCHEME FOR RETIRED EMPLOYEES/ FAMILY PENSIONERS UNDER SCHEME NO. 9 & 9A OF HO MEMO NO.67/2021 DATED 09.11.2021

Bank has released schemes under Staff Welfare Measures for the year 2021-22 vide HO Memo 67/2021 dated 09.11.2021. Amongst others, Scheme No. 9 & 9A pertains to reimbursement of medical expenses to retired employees, who have retired from the services of the Bank on or before 31.03.2021 and spouses of deceased employees, who had died on or before 31.03.2021 and drawing family pension from the Bank. The details of the scheme are enclosed as an Annexure-I to the Memo.

In view of the prevailing pandemic situation, to enable the eligible pensioners/ family pensioners to claim through on-line mode without visiting any branch/ Circle Office of the Bank, Bank has provided a web application to facilitate the eligible retired pensioners/ family pensioners to claim the medical expenses/ expenses incurred towards payment of mediclaim policy/ IBA mediclaim policy under Staff Welfare Measures for the year 2021-22 in terms of Memo No.67/2021 dated 09.11.2021.

The Web based application is made available in the Bank's website - placed in the path as under:

[>>www.canarabank.com](http://www.canarabank.com)>>Announcement>>Ex-employees
(<https://canarabankcsis.in/EXEMPSWM/login.aspx>)

The workflow of the web based package is enclosed as an Annexure-II to the Memo.

The above facility is available only to pensioners and family pensioners. The eligible non-pensioners shall claim the reimbursement amount through HRM Section of Circle Office from which they had retired by submitting application as per Annexure-4 of HO Memo 67/2021 dated 09.11.2021.

Those eligible pensioners / family pensioners who are unable to submit through the web application may continue to submit their application in terms of Annexure 4 and 4A of HO Memo 67/2021 dated 09.11.2021 (formats enclosed) to the pension paying Circle.

All the eligible retirees / family pensioners shall note that the production receipt for expenses incurred towards payment of premium towards med claim policy is waived and the claim under scheme 9 & 9-A is permitted based on the declaration of the eligible retired employee/family pensioners.

All the pensioners / family pensioners shall avail the benefit of web based package for submission of claims.

All the branches/ offices shall take note of the above.

L V R PRASAD
CHIEF GENERAL MANAGER

TO: ALL BRANCHES / OFFICES OF THE BANK