

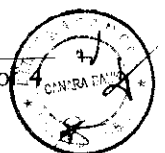
Amendment-1 to RFP 19/2018-19 dated 21/02/2019 for Supply, Installation, Integration and Maintenance of Manageable Network Switches under Rate Contract in Canara Bank

It is decided to amend the following in respect of the above RFP:

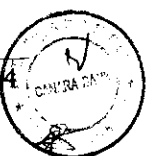
Sl. No.	Page No.	Section/ Annexure/ Appendix of the RFP	Clause No.	Existing	Amended
a.	13	<u>SECTION B - INTRODUCTION</u>	9. Scope of Work	9.12. The Bidder shall provide Training on Configuration and Troubleshooting of the switch for 20 Bank Officials at DC Bangalore and DRC Mumbai for two batches in each location for One day.	The RFP Clause 9.12 stands deleted.
b.	15	<u>SECTION C - DELIVERABLES & SERVICE LEVEL AGREEMENTS</u>	1. Delivery, Installation and Integration	1.2. Delivery of all Manageable Network Switches should be within 5 weeks from the date of acceptance of the Purchase Order. Please note that no extra charges will be paid for those locations where road permit/e-Way bill is required. Vendor has to arrange for road permit/e-Way bill at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. Bank will not arrange for any Road Permit / Sales Tax clearance/e-Way bill for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.	1.2. Delivery of all Manageable Network Switches should be within 8 weeks from the date of acceptance of the Purchase Order. Please note that no extra charges will be paid for those locations where road permit/e-Way bill is required. Vendor has to arrange for road permit/e-Way bill at his own cost. It will be the sole responsibility of the vendor to submit any form required for release of shipment from the check post. Bank will not arrange for any Road Permit / Sales Tax clearance/e-Way bill for delivery of hardware to different locations and the Vendor is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the Bidder, if required.
c.	15	<u>SECTION C - DELIVERABLES & SERVICE LEVEL</u>	1. Delivery, Installation and Integration	1.8. Installation of Materials: Installation of materials should be within One Week (including	1.8. Installation of Materials: Installation of materials should be within 15 days (including Holidays) from the date of



		AGREEMENTS		<p>Holidays) from the date of intimation given by Circle Offices for installation of all the materials at the new/existing Branches. Installation should be completed as per Scope of work. The Installation will be deemed as incomplete if any component of the hardware is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank due to non-suitability, and not supplied as per the specification as mentioned in the RFP. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted. Installation and Commissioning of the hardware will be deemed as complete only when the same is accepted by the Bank in accordance with the Terms & Conditions of this RFP. Date of installation shall be treated as date of all the material installed to the each ordered locations. Successful completion of installation duly certified by Bank's officials in installation report. However, Installation report format shall be prepared by the Bank. The Bidder should strictly follow as per Installation report format only.</p>	<p>intimation given by Circle Offices for installation of all the materials at the new/existing Branches. Installation should be completed as per Scope of work. The Installation will be deemed as incomplete if any component of the hardware is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank due to non-suitability, and not supplied as per the specification as mentioned in the RFP. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted. Installation and Commissioning of the hardware will be deemed as complete only when the same is accepted by the Bank in accordance with the Terms & Conditions of this RFP. Date of installation shall be treated as date of all the material installed to the each ordered locations. Successful completion of installation duly certified by Bank's officials in installation report. However, Installation report format shall be prepared by the Bank. The Bidder should strictly follow as per Installation report format only.</p>
d	16	SECTION C - DELIVERABLES & SERVICE LEVEL AGREEMENTS	1. Delivery, Installation and Integration	1.9. Acceptance test should be carried out at the each ordered locations. Acceptance test report will be reckoned after 15 days of successful working of the installed items at each	1.9. Acceptance test should be carried out at <u>each circles for the respective branches</u> . Acceptance test report will be reckoned after 15 days of successful working of the installed items at each



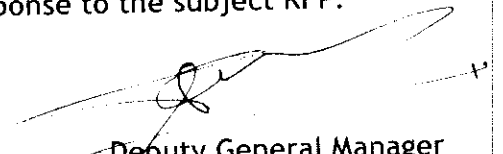

				location. However, Acceptance test report format shall be prepared by the Bank. The Bidder should strictly follow as per acceptance test report format only. Other formats shall not be considered. If the specifications of the RFP are not met by the Bidder during various tests, the Bidder shall rectify or replace the same to comply with the specifications within 15 days till such period Bank will not consider as accepted of all the materials and ownership shall be with Bidder only. Ownership of materials will come to the bank when successful completion of acceptance test and duly certified by the bank's officials in the acceptance test report. The bidder shall take appropriate insurance at their cost to cover the hardware items during transit, delivery, installation and commissioning and till acceptance test completed and duly certified by the bank' official in the acceptance report.	location. However, Acceptance test report format shall be prepared by the Bank. The Bidder should strictly follow as per acceptance test report format only. Other formats shall not be considered. If the specifications of the RFP are not met by the Bidder during various tests, the Bidder shall rectify or replace the same to comply with the specifications within 15 days till such period Bank will not consider as accepted of all the materials and ownership shall be with Bidder only. Ownership of materials will come to the bank when successful completion of acceptance test and duly certified by the bank's officials in the acceptance test report. The bidder shall take appropriate insurance at their cost to cover the hardware items during transit, delivery, installation and commissioning and till acceptance test completed and duly certified by the bank' official in the acceptance report.
e	25	<u>SECTION C - DELIVERABLES & SERVICE LEVEL AGREEMENTS</u>	10. Scope Involved During Contract Period	10.11. Preventive maintenance shall be done annually once as and when required basis on receiving request from Technology Management section during Warranty and AMC period [if contracted]. Preventive maintenance activity should take care of device configuration verification, device health checkup,	10.11. Preventive maintenance shall be done annually during Warranty and AMC period [if contracted]. Preventive maintenance activity should take care of device configuration verification, device health checkup, fine-tuning the configuration, security checkup, verification of bugs/patches, etc. The



				<p>fine-tuning the configuration, security checkup, verification of bugs/patches, etc. The preventive maintenance report format shall be prepared by bank, the bidder shall strictly follow the format of bank and submit the same for each location wise while claiming AMC payment if contracted.</p>	<p>preventive maintenance report format is <u>attached as Annexure-13</u> and the bidder shall strictly follow the format of bank and submit the same for each location wise while claiming Warranty payment/ AMC payment if contracted.</p>
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All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 08/03/2019
Place: Bengaluru


Deputy General Manager




Annexure-13

FORMAT FOR PREVENTIVE MAINTENANCE ACTIVITY OF MANAGEABLE NETWORK SWITCHES

Period: From Date To Date

S.No	DP Code	Location	Description of device	Serial no of device	Whether device configuration verification is Carried out (y/n)	Whether device health Checkup is Carried out (y/n)	Whether fine tuning of the configuration of device is carried out (y/n)	Whether security check up of device is carried out (y/n)	Whether Verification of bugs/patches/vents is carried out (y/n)	Whether up gradation of firmware/software carried out (If required) (y/n)

Place :
 Date :
 Signature of Engr:
 Name of Engineer:
 Date Seal

Place :
 Date :
 Signature of Bank Official:
 Name of the Official:
 Date Seal

