



//IMPORTANT NOTICE TO CUSTOMERS//

RESOLUTION FRAMEWORK 2.0

In terms of the guidelines of the Reserve Bank of India, bank has been permitted to restructure the loan accounts having stress on account of COVID 19 as per Resolution Framework 2.0. In this regard, if you wish to have your account restructured under the said scheme, you may contact our bank through the following email IDs:

Category of Loan	Email ID
Retail Loans	retailrp@canarabank.com
MSME loans up-to Rs.25 Crores	homsmemc@canarabank.com
Non –MSME up-to Rs 25 Crores (Individuals who have availed loans and advances for Business Purposes and Small Business Loans)	hogsmccw@canarabank.com
Loans to allied activities, viz., dairy, fishery, animal husbandry, poultry, bee-keeping, sericulture and loans given to farmer households.	hopslmd@canarabank.com

Please provide your details as per the following format through respective e-mail. Kindly note that the mail has to be sent from the registered e-mail id of the borrower.

Name of the borrower/s	Account number/s	Name of the branch where loan is outstanding	Mobile number of the borrower registered with the bank
