

Replies to Prebid queries for GeM Bid ref :GEM/2025/B/5899160 dated 01/02/2025 for Selection of vendor for Migration of Reports from SAP BO (v.4.0) to Oracle BI (OAS 7.6) in Canara Bank

Sl. No.	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Banks Reply
1	15	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	5.Penalties/Liquidated Damages 5.1.Penalties/Liquidated damages for non-adherence of timelines scheduled as per clause 1.3, Section-C would be as under: Sl.No. 1 to 6	<b>Penalty</b> a)Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Kindly request the bank to reduce the Penalty rates to 0.1% for delay per week for Sl.No 1 to 6 of Section 5.1 a)Non adherence to the timelines will result in the Bank imposing penalty of 0.10% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Bidder to Comply with RFP/GeM bid terms and Conditions
2	53	SECTION H- PURCHASE PREFERENCE	1.Micro & Small Enterprises [MSEs]: # 1.9	1.9.The aforesaid Policy is meant for procurement of only goods produced and Services rendered by MSEs and not for any trading activities by them. An MSE unit will not get any Purchase Preference over any other MSE Unit.	Kindly request the bank to confirm that the services rendered by MSEs will be considered for MSEs Purchase Preferences. This RFP being services rendered against the requirement from the bank, request the bank to confirm that this clause is applicable for this RFP or not?	RFP Clause/Govt Guideline is self explanatory with regard to the MSEs exemption, Purchase Preference.Bidder to comply with RFP terms and Conditions
3	53	SECTION H- PURCHASE PREFERENCE	1.Micro & Small Enterprises [MSEs]: # 1.11	1.11.Additionally, the terms and conditions of the GTC (GeM terms & conditions) with regard to the MSEs exemption enshrined in the GeM portal (gem.gov.in) shall be applicable.	Kindly request the bank to confirm whether the prior experience criteria relaxation as mentioned in GeM portal shall be applicable or not. We also kindly request the bank to consider the global implementation credentials of the MSE bidders to score on par with other bidders (as it does not mean anything for the MSE bidders just for participation alone and they loose out on the scoring and eventually get disqualified, although they have the technical expertise)	RFP Clause/Govt Guideline is self explanatory with regard to the MSEs exemption, Purchase Preference.Bidder to comply with RFP terms and Conditions
4	60	Annexure-2 Pre-Qualification Criteria	7. Capability	<b>Capability:</b> The bidder should have undertaken at least one migration of reporting software/Analytical tools or development of reports in BFSI in India during any of the last Five years as on date of bid submission of this RFP	Kindly request the bank to confirm if the migration of OFSAA project would be taken into consideration for the eligibility-pre qualification criteria. Also kindly confirm if the MSEs showing proof for migration project of similar nature would be allowed to participate in the GeM bid	As OFSAA is not reporting tool, cannot be considered. If the project handle involves development of reports which is mentioned in scope of work then same can be considered.  Bidder to comply with RFP terms and Conditions



5	60	Annexure-2 Pre-Qualification Criteria	7. Capability	Capability: The bidder should have undertaken at least one migration of reporting software/Analytical tools or development of reports in BFSI in India during any of the last Five years as on date of bid submission of this RFP	Kindly request the bank to consider <b>Global implementation</b> of the bidder also into consideration for Migration Experience of reporting software/Analytical tools or development of reports by the Bidder <b>Request to amend as follows:</b> The bidder should have undertaken at least one migration of reporting software/Analytical tools or development of reports in <b>BFSI in India/Globally</b> during any of the last Five years as on date of bid submission of this RFP	Bidder to Comply with RFP/GeM bid terms and Conditions
6	69	Annexure-9 Technical Evaluation Criteria	Sl.No.1 Migration Experience of reporting software/Analytical tools or development of reports by the Bidder	Migration Experience of reporting software/Analytical tools or development of reports by the Bidder The bidder should have undertaken at least one migration of reporting software/Analytical tools or development of reports in BFSI in India during any of the last Five years as on date of bid submission of this RFP.	Kindly request the bank to consider <b>Global implementation</b> of the bidder also into consideration for Migration Experience of reporting software/Analytical tools or development of reports by the Bidder <b>Request to amend as follows:</b> The bidder should have undertaken at least one migration of reporting software/Analytical tools or development of reports in <b>BFSI in India/Globally</b> during any of the last Five years as on date of bid submission of this RFP.	Bidder to Comply with RFP/GeM bid terms and Conditions
7	69	Annexure-9 Technical Evaluation Criteria	Sl.No.2	The bidder should be in the line of activity of providing Reporting software/Data warehouse/Analytical tool or development of reports related services to in BFSI in India for a minimum period of three years as on date of bid submission of this RFP.	Kindly request the bank to consider <b>Global implementation</b> of the bidder also into consideration for Experience related to providing reporting software/Analytical tools or development of reports related services <b>Request to amend as follows:</b> The bidder should be in the line of activity of providing Reporting software/Data warehouse/Analytical tool or development of reports related services to in <b>BFSI in India/Globally</b> for a minimum period of three years as on date of bid submission of this RFP.	Bidder to Comply with RFP/GeM bid terms and Conditions
8			General	Migration Experience of reporting software/Analytical tools or development of reports by the Bidder	Kindly request the bank to confirm if OFSAA application implementation experience is also considered as as similar servives, which involves development of reports through Oracle BI.	As OFSAA is not reporting tool, cannot be considered. If the project handle involves development of reports which is mentioned in scope of work then same can be considered.  Bidder to comply with RFP terms and Conditions



9			General	Migration Experience of reporting software/Analytical tools or development of reports by the Bidder	Kindly request the bank to consider Global implementation experience of the bidder, as this will ensure more competitive bids being quoted and the bank is anyway doing POC to check the quality of reports migration/development.	Bidder to Comply with RFP/GeM bid terms and Conditions
10	11	Section B- Introduction	5.Requirement Details	5.2	What is the basis of the estimate of 3 months for build/development. Has the scope of the number and complexity of reports been already identified. If yes, can we get a view of it?	Formulas and variables are configured in Webi reports in SAP BO. <b>Complexity based on number of tabs/screens in each report</b> High 45 - 4 or more tab Medium 105 - 2 to 4 tab Low 183 - Single screen
11	12	Section B- Introduction	7.Scope of Work	7.2	This point refers to the scope of work to be modified as per the regulations or new requirement cropping up. Is it correct to understand that such changes to the scope will be taken as scope creep and will be billed separately with additional time for implementation?	Yes Bidder understanding is correct
12	14	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	2.Integration & Interfaces	2.1	This point refers to bidder working with other vendors for different application integration to Oracle BI. Confirm the understanding that the bidder will have no obligation/role in identifying these other vendors and it is solely the bank's responsibility. Also, these other potential vendors will agree to the ways of working and timelines as needed to make the project a success and as laid by the initial project plan submitted by the bidder	RFP Clause is self explanatory. Bidder is required to coordinate with all the vendors as per Banks requirement.
13	14	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	3. Security	3.1	For security, is there a standard for security that the bank/customer have in mind, any specific security requirement? It would help to elaborate the security standards for the bidder to ensure that these security standards are well thought and incorporated in the proposal to be sent.	Bidder to refer RFP terms,As per Section-C Clause 3.1. The selected bidder has to use standard procedures like hardening, dedicated configuration in order to comply security standards including cyber security.
14	28	SECTION E - SELECTION OF BIDDER	3. Evaluation of Bids	3.3	Please elaborate is the technical evaluation is 70% Technical and 30% Commerical or after securing 70% marks it will be L1 bid. Its not mentioned in the RFP	Selection Methodology is defined in RFP Bidder to refer the same,The bidder should score minimum 70% marks (i.e., 70 Marks out of 100 marks as per Annexure-9) total marks for qualifying under Technical Evaluation.



15	13	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1.Project Timelines	1.3	Does this contract also include the relevant hardware/infrastructure needed for the migration. While the RFP talks about the bidder being responsible for configuration of the oracle servers, does it also mean that the hardware is provided by the bidder or are there other vendors for the same.	Hardware alongwith installed Oracle BI(OAS 7.6) will be provided by bank
16	13	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1.Project Timelines	1.3	Continuing with infrastructure, is the bank looking at hosting these servers on cloud or on prem ? If Cloud infrastructure is considered, then is there any preference or guidance from the bank?	Application is hosted at bank premises.
17	2	A - Bid Schedule and Abbreviations	1. Bid Schedule	Last Date, Time and Venue for Submission of Bids	As per our understanding all the proposal documents/Annexure to be submitted in Hard and Soft Copy (to be uploaded on GeM portal) both. Please confirm if our understanding is correct.	Bidder to submit/upload all the Documents in GeM portal no need to send Hard Copies except EMD by way of DD or Bank Guarantee.
18	17	Payment Terms	6.1	Configuring Oracle BI (OAS 7.6) in DC and DR Setup and on submission of Invoice and Acceptance by the Bank and on production of relevant documents.	As per our understanding, the invoice is shared. Please share if any other documents are required.	RFP Clause is self explanatory. Bidder to Comply with RFP/GeM bid terms and Conditions
19	68	Annexure-8	Broad Scope of work	NA	Does reports involve writeback functionality, Actions- Drill down, Complex formulas- Please categorize 333 reports based on the complexity	Formulas and variables are configured in Webi reports in SAP BO.  <b>Complexity based on number of tabs/screens in each report</b> High 45 - 4 or more Medium 105 - 2 to 4 Low 183 - Single screen
20	68	Annexure-8	Broad Scope of work	NA	As per our understanding the Database/Tables would be migrated but the reports and UI for all te 333 reports will be complete redevelopment.	There will be no migration of Database/Tables, data source will be the same. The Query migration will be a simple lift and shift. Only report UI/visualization will require development.
21	68	Annexure-8	Broad Scope of work	NA	Please share the list of System/Database/Integration used to get source data and details of each.	Oracle database (Oracle 19c)
22	68	Annexure-8	Broad Scope of work	NA	6 months of post go-live support is expected to be 24 x7. Please confirm our understanding.	Only in business hours (10am - 6pm)
23	68	Annexure-8	Broad Scope of work	NA	Is UAT/PROD a cluster setup, if so please share the number of BI_SERVERS to be configure to balance the load.	Not a cluster setup. UAT,PROD and DR are standalone setup
24	68	Annexure-8	Broad Scope of work	NA	How many servers/clusters are expected to be configured in DR which will be replica of prod	Configuration of server/OS not required (to be handled by OEM). Production will have one replica in DR.  Prod and DR are standalone setup



25	68	Annexure-8	Broad Scope of work	NA	Does it completely involves only OAS-OBIS Query engine or BIP reports are expected to be created	BIP reports are to be created from the existing SQL queries used in SAP BO
26	68	Annexure-8	Broad Scope of work	NA	Does report has Data level security and Object level security is implemented in SAP -BO	No
27	68	Annexure-8	Broad Scope of work	NA	What is the complex level of RPD- LTS, Hierachies(All list),Fragmentations, Implicit columns and Formulas along with variables ?	RPD-LTS is not applicable Explicit/Derived columns and variables are present in Webi reports which has to be developed in Oracle BIP
28	68	Annexure-8	Broad Scope of work	NA	What is the AD version- check the version is supported with OAS 7.6 PER CERTIFICATION MATRIX from Oracle ?	AD version is supported with OAS
29	68	Annexure-8	Broad Scope of work	NA	Are there any other security configurations done like BISQL Group provider Configuration, DB as authentication -DB Adapters or any such ?	Not Applicable.
30	68	Annexure-8	Broad Scope of work	NA	Details required on the List of Databases used in SAP -BO and also about the Linux environment configuration against certification matrix of OAS 7.6	Oracle database 19c OAS App server:Oracle Linux Server 8.9
31	70	Annexure-9	Technical Evaluation Criteria	Evaluation Parameters for Proof of Concept Conducted.	For POC do we need to setup the enviornment and migrate the reports or setup would be already available	Environment already setup. Bank will provide the environment for POC
32	70	Annexure-9	Technical Evaluation Criteria	Evaluation Parameters for Proof of Concept Conducted.	Timelines details for POC	Bank Will Communicate Timelines details for POC to bidders separately during evaluation process
33	60	Annexure-2/Pre-Qualification Criteria	7. Capability: The bidder should have undertaken at least one migration of reporting software/Analytical tools or development of reports in BFSI in India during any of the last Five years as on date of bid submission of this RFP.	The bidder should submit purchase Order/Contract Agreement/Engagement Letter for the services furnishing the contact details (Email id and Phone Number) of the procuring authority of respective client.	Please considering the relaxation for payment terms as "The bidder should have undertaken at least one migration of reporting software/Analytical tools or development of reports in <i>BFSI/ PSU</i> in India during any of the last Five years as on date of bid submission of this RFP".	Bidder to Comply with RFP/GeM bid terms and Conditions
34		6. Payment Terms	1. One Time implementation and migration cost	30% of Table A of Annexure 15 - Configuring Oracle BI (OAS 7.6) in DC and DR Setup and on submission of Invoice and Acceptance by the Bank and on production of relevant documents.	Please considering the relaxation for payment terms as " <u>50% of Table A of Annexure 15 - Configuring Oracle BI (OAS 7.6) in DC and DR Setup and on submission of Invoice and Acceptance by the Bank and on production of relevant documents.</u>	Bidder to Comply with RFP/GeM bid terms and Conditions



35	17		30% of Table A of Annexure 15 - On Integration of Oracle BI (OAS 7.6) application with Bank's Active directory and on submission of Invoice and Acceptance by the Bank and on production of relevant documents.	30% of Table A of Annexure 15 - On Integration of Oracle BI (OAS 7.6) application with Bank's Active directory and on submission of Invoice and Acceptance by the Bank and on production of relevant documents.	Bidder to Comply with RFP/GeM bid terms and Conditions
36			20% of Table A of Annexure 15 - On UAT Sign-off and Acceptance by the Bank and on production of relevant documents.	Please considering the relaxation for payment terms as " <u>10% of Table A of Annexure 15 - On UAT Sign-off and Acceptance by the Bank and on production of relevant documents</u> ".	Bidder to Comply with RFP/GeM bid terms and Conditions
37			20% of Table A of Annexure 15 - On Completion of Training and Go-live Sign-off and Acceptance by the Bank and on production of relevant documents.	Please considering the relaxation for payment terms as " <u>10% of Table A of Annexure 15 - On Completion of Training and Go-live Sign-off and Acceptance by the Bank and on production of relevant documents</u> ".	Bidder to Comply with RFP/GeM bid terms and Conditions
38	13	SECTION-C	1. Project Timelines/ 1.3. The bidder shall complete the implementation of the project as per below mentioned table. Bidder should adhere to the following timelines for completion of the scope of work. The proposed migration should be completed as per project scope within a period of 3 months in totality from the date of acceptance of Purchase order. Experienced onsite resource should be deployed as informed by the Bank for carrying out the task. The detailed Phase wise timelines as under:  1. Present environment study and Submission of Project Plan - Within 1 Week	Please considering the relaxation for project timelines as " <u>Present environment study and Submission of Project Plan - Within 2 Week</u> ".	Bidder to Comply with RFP/GeM bid terms and Conditions
39			2. Review and Configure the Oracle BI (OAS 7.6) software in UAT, DC and DR Setup as per the requirement to achieve migration and ensuring Connection of all respective databases presently used - Within 2 Weeks	Please considering the relaxation for project timelines as " <u>Review and Configure the Oracle BI (OAS 7.6) software in UAT, DC and DR Setup as per the requirement to achieve migration and ensuring Connection of all respective databases presently used - Within 4 Weeks</u> ".	Bidder to Comply with RFP/GeM bid terms and Conditions

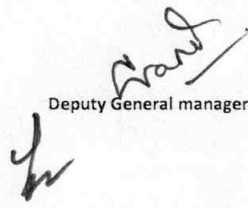


40			3. Complete the migration of all the reports from BO to Oracle BI as per the scope of the RFP - Within 10 Weeks	Please considering the relaxation for project timelines as " <u>Complete the migration of all the reports from BO to Oracle BI as per the scope of the RFP - Within 18 Weeks</u> "	Bidder to Comply with RFP/GeM bid terms and Conditions
41			4. Integration of Oracle BI (OAS 7.6) application with Bank's Active directory and UAT sign off - Within 11 Weeks	Please considering the relaxation for project timelines as " <u>Integration of Oracle BI (OAS 7.6) application with Bank's Active directory and UAT sign off - Within 19 Weeks</u> "	Bidder to Comply with RFP/GeM bid terms and Conditions
42			5. UAT Sign off - Within 11 Weeks	Please considering the relaxation for project timelines as " <u>UAT Sign off - Within 19 Weeks</u> "	Bidder to Comply with RFP/GeM bid terms and Conditions
43			6. Training and Go live sign off - Within 12 Weeks	Please considering the relaxation for project timelines as " <u>Training and Go live sign off - Within 20 Weeks</u> "	Bidder to Comply with RFP/GeM bid terms and Conditions
44	15	5. Penalties/Liquidated Damages	5.1. Penalties/Liquidated damages for non-adherence of timelines scheduled as per clause 1.3, Section-C would be as under:  1. Present environment study and Submission of Project Plan - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Please considering the relaxation for project timelines as " <u>1. Present environment study and Submission of Project Plan - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.10% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15</u> "	Bidder to Comply with RFP/GeM bid terms and Conditions
45			2. Review and Configure the Oracle BI (OAS 7.6) software in UAT, DC and DR Setup as per the requirement to achieve migration and ensuring Connection of all respective databases presently used - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Please considering the relaxation for project timelines as " <u>2. Review and Configure the Oracle BI (OAS 7.6) software in UAT, DC and DR Setup as per the requirement to achieve migration and ensuring Connection of all respective databases presently used - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.10% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15</u> "	Bidder to Comply with RFP/GeM bid terms and Conditions
46			3. Complete the migration of all the reports from BO to Oracle BI as per the scope of the RFP - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Please considering the relaxation for project timelines as " <u>3. Complete the migration of all the reports from BO to Oracle BI as per the scope of the RFP - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.10% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15</u> "	Bidder to Comply with RFP/GeM bid terms and Conditions



47		4. Integration of Oracle BI (OAS 7.6) application with Bank's Active directory and UAT signoff - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Please considering the relaxation for project timelines as <u>"4. Integration of Oracle BI (OAS 7.6) application with Bank's Active directory and UAT signoff - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15"</u>	Bidder to Comply with RFP/GeM bid terms and Conditions
48		5. UAT Sign off - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Please considering the relaxation for project timelines as <u>"5. UAT Sign off - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.10% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15"</u>	Bidder to Comply with RFP/GeM bid terms and Conditions
49		6. Training and Go live sign off - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.50% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15	Please considering the relaxation for project timelines as <u>"6. Training and Go live sign off - a) Non adherence to the timelines will result in the Bank imposing penalty of 0.10% for delay per week and part thereof on the total cost mentioned in Table-A of Annexure-15"</u>	Bidder to Comply with RFP/GeM bid terms and Conditions

Date:14/02/2025  
Place:Bengaluru

  
Deputy General manager

