

Corrigendum-1 to GeM Bid ref: GEM/2025/B/5864779 dated 31/01/2025 for Selection of vendor for End-to-End Implementation of Board Management solution for a period of 5 years in Canara Bank.

It is decided to amend the following in respect of the above GeM bid:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	24/02/2025, 15:00:00	<u>27/02/2025</u> , 15:00:00
Bid opening Date/Time	24/02/2025, 15:30:00	<u>27/02/2025</u> , 15:30:00


Sl. No.	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Annexure-2 Pre- Qualification Criteria	NA	Existing Pre- Qualification Criteria	Amended Pre- Qualification Criteria attached with this Corrigendum
2.	<u>SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS</u>	8.Payment Terms	Existing Payment terms	Amended Payment terms attached with this Corrigendum

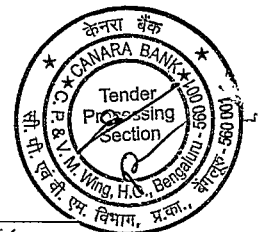
All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 18/02/2025

Place: Bengaluru


Deputy General Manager



Annexure-2
Pre-Qualification Criteria

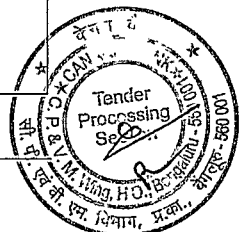
(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Selection of vendor for End to End Implementation of Board Management solution for a period of 5 years in Canara Bank

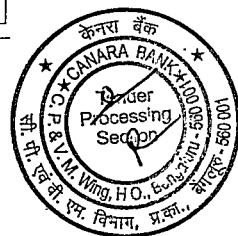
Ref: GEM/2025/B/5864779 dated 31/01/2025.

We have carefully gone through the contents of the above referred RFP along with replies to prebid queries & amendment, if any and furnish the following information relating to Pre-Qualification Criteria.

Sl. No.	Pre-Qualification Criteria	Documents to be submitted In compliance with Pre-Qualification Criteria	Bidders Response
1.	Signing of Pre-Contract Integrity Pact	The bidder should submit signed Pre Contract integrity pact on Non Judicial Stamp Paper of Rs.500/- or more (as per respective state Stamp Act) as per Appendix-F.	
2.	The bidder should either be Class-I or Class-II local supplier as defined in Public Procurement (Preference to Make in India) Revised Order (English) dated 19/07/2024.	Certificate of local content to be submitted as per Annexure-5 as applicable.	
3.	Any bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or f. A natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the	A declaration stating "We have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfills all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]	



	consortium or joint venture falls under any of the above.		
4.	The bidder should provide confirmation that any person/ Partnership/ LLP/ Company including any subsidiary or holding company/ proprietorship connected to bidder directly or indirectly has not participated in the bid process.	The bidder should submit letter of confirmation on the Company's letter head to this effect.	
5.	If not a group of company, Bidder Company shall not be owned or controlled by any Director, or Key managerial personnel of the Canara Bank or their relatives.	Letter of Undertaking in company's letter head.	
6.	The Company operating should be legally compliant company and can be: a. A partnership firm or a Limited Liability Partnership duly registered under the Limited Liability Partnership Act, 2008. (OR) b. Company duly registered in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013. (OR) c. Proprietorship firm duly registered under the applicable shops and commercial Establishments Act and should be compliant to all the applicable laws.	Copy of Certificate of LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. (OR) Copy of Certificate of registration under and Certificate of Commencement of business in case of Public Limited Company or Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies. For (c) Documentary proof for confirming registration of Proprietorship firm (e.g. Copy of Certificate of registration under shops and commercial Establishments Act., GST etc)	
7.	Bidder should be the Original Equipment Manufacturer (OEM)/ Original Software Owner (OSO)/ Original Software Developer (OSD) of Solution. (OR) An Authorized Representative/ Partner of the OEM of the proposed Solution	If the applicant is OSD/OSO, an Undertaking Letter has to submit in this effect. (OR) If the bidder is an Enterprise Agreement partner of the OEM, an authorization letter from their OEM and OSO/ OSD to deal/market their product in India and it should be valid for entire contract period from the date of submission of the bid.	

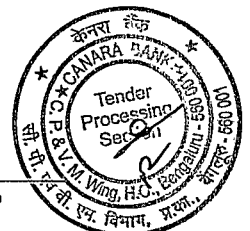


8.	The bidder/OEM should have experience of successful deployment of Board Management solution in at least 2 Scheduled Commercial Bank in which one is a Public Sector Bank in India during the last five years as on date of bid submission of this RFP.	The bidder should submit purchase Order/Contract Agreement along with satisfactory performance letter/reference letter/ <u>E-mail</u> from the customer duly mentioning the details of the solution including name of the OEM and sign off.	
9.	The bidder should have a minimum average annual turnover of Rs.3 Crores during last 3 financial years (i.e., 2021-22,2022-23 and 2023-24) from Indian operations. This must be the individual company turnover and not of any group of companies.	Bidder should submit Audited Balance Sheet copies for last 3 financial years i.e., 2021-22, 2022-23 and 2023-24 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	
10.	The Net Worth of bidder should not be negative as on 31/03/2024 and also should have not been eroded more than 30% in the last three financial years ending on 31/03/2024.	The bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.	
11.	Bidders should not be under debarment/blacklist period for breach of contract/fraud/corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking / State or Central Government or their agencies/ departments on the date of submission of bid for this RFP.	The bidder should submit self-declaration on the Company's letter head to this effect.	
12.	The bidder should have support office in Bengaluru or Mumbai for 24x7 supports.	The Bidder should submit the details viz., address, phone no., email id and contact person Name & Mobile no. etc.	
13.	Authorization Certificate - Whether the Bid is authenticated by authorized person.	Bidder to submit a copy of the Board Resolution Or Power of Attorney as applicable along with KYC documents evidencing the authority delegated to the authorized signatory.	

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence / certificates confirming compliance to Pre-Qualification Criteria should be part of the RFP.

Date:
Place:

Signature with seal
Name:
Designation:



1. Payment Terms

1.1. The payment schedule will be as under and will release after execution of contract agreement:

Sl. No.	Payment Stages	Percentage of Payment	Conditions/Remarks
1.	User License cost for the proposed Board Management Solution with comprehensive support and maintenance year Wise	As per Table A of Annexure 15	<ol style="list-style-type: none"> For the First year - Yearly on delivery, installation, commissioning, production sign off the solution and on production of relevant documents like delivery signoff and invoice and acceptance/confirmation by the Bank while claiming the payment. For the Second Year and Third Year - Yearly in advance after confirmation and acceptance on satisfactory service as per the scope of work for the last year from the Bank.
2.	One time implementation cost	30% as per Table B of Annexure 15	On Integration, Installation & Implementation of Software Solution (UAT Delivery) and on submission of Invoice and Acceptance/Sign off by the Bank.
		30% as per Table B of Annexure 15	On Integration, Installation & Implementation of Software Solution for (Production Sign off) of the proposed solution and on submission of Invoice and Production sign off by the Bank.
		40% as per Table B of Annexure 15	After successful completion of 3 month from the date of Go-Live or implementation in DC/DR whichever is later.
3.	Data Migration Cost	100% as per Table D of Annexure 15	On successful migration of data as per scope of work and on submission of Invoice and Acceptance/Sign off by the Bank on production of relevant documents
4.	Onsite Resources (1-L2)	As per Table E of Annexure 15	Monthly in arrears and on submission of invoices by the bidder and Acceptance by the Bank.
5.	Additional requirements/ additional customization/ enhancement	100% as per Table F of Annexure 15	100% payment will be released after Successful Go Live additional requirements/ additional customization/ enhancement as per the number of days mutually understanding with the Bank and sign off /acceptance given by the Bank.
6.	ATS payment for 4 th Year and 5 th Year.	Quarterly in arrears after completion of warranty period and on submission of Invoice and sign off / acceptance by the Bank.	
7.	Software and Other items for implementation of Proposed Board Management Solution (OS,	70% of respective line item as per Table G of Annexure-15	On delivery of required items for the setup of infrastructure for the proposed solution and on submission of Invoice and Acceptance/Sign off by the Bank and on production of relevant documents.

Database Licenses, middleware etc.)	30% of Table G of Annexure 15	On Installation, Implementation, configuration & commissioning of proposed solution and on submission of Invoice and Production Sign off by the Bank.
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- 1.2. Bank will release the payment on completion of activity and on production of relevant documents/invoices. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, State Code, HSN Code, State Name, Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's / Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed.
- 1.3. The selected bidder has to submit installation report/Sign off report duly signed by the Bank officials of the respective Branch/offices in originals while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.
- 1.4. Bank will not pay any amount in advance unless otherwise specified in this RFP.
- 1.5. All Payment shall be released within 30 days from the date of submission of relevant documents along with invoice as per RFP terms.
- 1.6. The Bank shall finalize the installation and acceptance format mutually agreed by the selected bidder. The selected bidder shall strictly follow the mutually agreed format and submit the same for each location wise while claiming installation and acceptance payment.
- 1.7. The payments will be released through NEFT/ RTGS after deducting the application LD/Penalty, TDS if any, by centrally by Head Office at Bengaluru and the selected bidder has to provide necessary Bank Details like Account No., Bank's Name with Branch, IFSC Code etc.

