



**CORRIGENDUM Ref No: CO TPT/GAS/SEC/153 dated 07.11.2024**

**CORRIGENDUM FOR  
REQUEST FOR PROPOSAL  
(Notice Inviting Tender)**

**FOR**

**EMPANELMENT OF VENDORS FOR SUPPLY INSTALLTION & AMC  
OF CCTV, FIRE ALARM, BURGLAR ALARM & FIRE  
EXTINGUISHERS FOR ALL OFFICES/BRANCHES/ATMs UNDER  
CANARA BANK CIRCLE OFFICE TIRUPATI**

**RFP NO. CO TPT/ GAS/ SEC/141/ 2024-25 dated 22 OCT 2024**

**NOTICE TYPE**

**:DOMESTIC TENDER NOTICE**

**AUTHORITY TYPE**

**:PUBLIC SECTOR BANK**

**ISSUED BY**

**GENERAL ADMINISTRATION SECTION,  
CANARA BANK CIRCLE OFFICE, TIRUPATI -  
517001**

**EMAIL / TELEPHONE – [gacotpt@canarabank.com](mailto:gacotpt@canarabank.com)/9154166711**

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1. This is with reference to the RFP CO TPT/GAS/SEC/141/ 2024-25 dt 22 OCT 2024 for "EMPANELMENT OF VENDORS FOR SUPPLY INSTALLTION & AMC OF CCTV, FIRE ALARM, BURGLAR ALARM & FIRE EXTINGUISHERS FOR ALL OFFICES / BRANCHES / ATMs UNDER CANARA BANK CIRCLE OFFICE TIRUPATI" issued on Bank website at <https://canarabank.com/tenders.aspx>.
2. After considering queries raised by prospective bidders at Pre-Bid Meeting held at Circle Office Tirupati on 05.11.2024 AT 01500 Hrs, it is informed to kindly note the empanelment committee's clarifications/ amendments as below.

**PRE BID QERIES FOR EMPANELMENT OF VENDORS FOR SUPPLY INSTALLTION & AMC OF CCTV, FIRE ALARM, BURGLAR ALARM & FIRE EXTINGUISHERS FOR ALL OFFICES/BRANCHES/ATMs UNDER CANARA BANK CIRCLE OFFICE TIRUPATI**

**RFP NO. CO TPT/ GAS/ SEC/ 141 / 2024-25 Dt 22 OCT 2024**

Sl No	Company	Mode of Query	Query	Reference in RFP	Existing Clause / Condition in RFP	Clarification/ Changed / Amended as (To be read as)
1	M/s Janaki Electronics	Pre-Bid Meeting In person	Is shops and establishment Certificate of Andhra Pradesh Mandatory	Pg 16 XVII.1.K	Registration under Shops & establishment Act (NPC to be attached - Mandatory). (Andhra Pradesh) (Refer PQC Para X.d.3)	No Change. Mandatory.
2	M/s Aegis Automation India PVT Ltd	Pre-Bid Meeting In person	DVRs with inbuilt monitors are not easily available	Pg 34, Sl No:38	Surveillance system desired minimum specifications: Indicative specifications & certifications	No Change in the Specifications
3	M/s Aegis Automation India PVT Ltd	Pre-Bid Meeting In person	IF a branch has more than one DVR/NVR Systems, AMC shall be applicable separate for each DVR/NVR system or only one AMC rate is applicable.	Pg 63, Annexure 'O'	CCTV Systems (any number of DVR/ NVR per branch/ office/ location) & includes ATM's linked to the branch whether onsite or offsite	No Change
4	M/s Aegis Automation India PVT Ltd	Pre-Bid Meeting In person	If a Branch has Offsite ATM , separate AMC rate is applicable or it is included within the	Pg 63, Annexure 'O'	CCTV Systems (any number of DVR/ NVR per branch/ office/ location) & includes ATM's linked to the branch whether onsite or offsite	No Change

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			branch AMC rate?			
5	M/s Aegis Automation India PVT Ltd	Pre-Bid Meeting In person	What proofs are required for 100 Units installation	Pg 7 Para X.d(9)	Should have undertaken Installation of minimum 100 Units each of all the equipments.	Workorders and/or Bills(Only incase of Canara Bank) generated together with email confirmation/certificate from organisations confirming the orders and bills, can be submitted as a hard copy or in a Pendrive.
6	M/s Dollar Mart	Pre-Bid Meeting In person	Bank Guarantee of Rs 3,00,000/- is high . Can the same be waived.	Pg 13, XIV a(i)	<b>Empanelment / Fresh Installation:</b> The successful bidder shall be required to deposit the following Performance Guarantee in the form of DD/BG along with the Contract as Performance Security to CO. i) Rs 3,00,000/- (Rs. Three Lakh only) for CCTV, Security & Fire Alarm Vendors ii) Rs 50,000/-(Rs Fifty Thousand only) for Fire Extinguishers vendors	No Change
7	M/s Dollar Mart	Pre-Bid Meeting In person	Previously the rates were fixed based on the L1 rates quoted by certain vendors, who later on has withdrawn as the same rates were not viable to them. What procedure shall be adopted.	NA	NA	1) As per Page No: 10, Para XI(General.C(a) a Bidder shall keep the offer open for a minimum period of 180 days from the date of opening of the Bids within which period the Bidder cannot withdraw their offer including the period being extended further, if so required, by mutual agreement from time to time. Any contravention of the above conditions will make the Sec Vendor liable for forfeiture of their Earnest Money Deposit. 2) Bidder shall be bound by all clauses as per Pre-Contract Integrity placed at Annexure 'K' on Pg 43 of RFP. 3) As per Page No: 18 Para 2(e) and Pg 21, XIII.e(8) Contract shall be



						awarded based on L1 Rates quoted for Non Comprehensive AMC as per Annexure 'O' for Security Gadgets Sec Vendors and annual visit charges of Annexure 'P' for Fire Extinguisher Sec Vendors . Spares rates shall be rationalised based on lowest indicative rates in the price bids.
8	M/s Dollar Mart	Pre-Bid Meeting In person	Can Bank Solvency of Rs 50 Lakhs be reduced	Pg 6 X.d.1	Should submit Bank Solvency Certificate of <b>minimum Rs. 50 Lakhs</b> for Security equipment vendors and <b>Rs 20 Lakhs</b> for Fire Extinguisher Vendors, to establish the financial soundness of the Company. The Solvency Certificate shall be issued by any scheduled or commercial Bank, addressing to "The AGM, Canara Bank GENERAL ADMINISTRATION Section Circle Office Tirupati" and clearly specifying the RFP Number in the Subject Line or Matter). Solvency Certificate if not submitted as specified here would be considered as non-responsive, incomplete and shall be out rightly rejected.	No Change
9	M/s ANG India Ltd	Email & In Person	Can we submit a common solvency taken recently for other tenders	Pg 6 X.d.1	Same as above	No Change
10	M/s ANG India Ltd	Email & In Person	Request Bank to consider extension of 10 days for document submission	Pg 2	Last date for submission of Offers: By 1430 Hrs on 12/11/2024	Last date for submission of Offers: By 1430 Hrs on 19/11/2024





11	M/s ANG India Ltd	Email & In Person	Request Bank Holidays not to be included on Penalty clause	Pg 8 , Para XI.g	Site response time: The AMC Sec Vendor shall turn up for attending the problem within a time period of 24/48 hours (48 hours for outstation) from the time of registering of the complaint, failing which may attract penalty. This would not include bank holidays.	Clause clearly specifies that Bank holidays are excluded.
12	M/s ANG India Ltd	Email & In Person	Instead of first 2 days, request to consider 4 days and after	Pg No:13, XV	Failure to depute the engineer/ technician to the branch within 24/48 hours (48 hours for outstation) from the time of registering of the complaint. This would not include bank holidays. Penalty to be Imposed is Rs 100 Per Day.	No Change
13	M/s ANG India Ltd	Email & In Person	You have asked UL/EN/CE certifications. Request to consider BIS certification too as its Govt of India certified	Pg 33, SL No IV	Surveillance system desired minimum specifications: Indicative specifications & certifications	BIS and STQC certified products also shall be considered. Credential of all the applications will be examined by our own panel of experts. Their recommendations /decisions will be final and no correspondence /representation will be accepted in this regard as per Pg No: 20 Para XXIII
14	M/s ANG India Ltd	Email & In Person	We are also OEM for NVR & IP with certified product, can we offer our brand	Pg 33, SL No IV	Surveillance system desired minimum specifications: Indicative specifications & certifications	Product shall be considered if it's specifications, certifications matches our specifications in the RFP and shall be approved based on its performance during the demonstration session. Credential of all the applications will be examined by our own panel of experts. Their recommendations /decisions will be final and no correspondence /representation will be accepted in this regard as per Pg No: 20 Para XXIII of RFP





15	M/s ANG India Ltd	Email & In Person	Is the AMC rates included for ATM's also	Pg 63, Annexure 'O'	CCTV Systems (any number of DVR/ NVR per branch/ office/ location) & includes ATM's linked to the branch whether onsite or offsite	No Change
16	M/s Maruti Fire Services	Email & In Person	"Mandatory visit once in a quarter", is it applicable for Fire Extinguisher also? As of our knowledge it is not required, & our suggestion is once in a year is better.	Pg 65, Annexure 'P' Sl No:30	Annual visit charges/ branch for servicing the FEs, if no FE is falling due for refilling in the entire FY	No Change as in the referred para, annual visit has already been included.
17	M/s Maruti Fire Services	Email & In Person	In RFP not mentioned about buy back of Old/ Damaged/ Life Expired Fire Extinguishers rates	Pg 65, Annexure 'P'	Price bid format	No Change
18	M/s Infoniks Systems	Pre-Bid Meeting In person	For each product are we allowed to quote multiple brands and their rates?	Pg 54, Annexure 'M', & Pg 59 Annexure 'N'	Indicative price bid format for CCTV systems & Indicative price bid format for ALARM systems	Yes. Can be quoted and supported by relevant data sheets and to arrange for display at the demo session.

3. Other contents shall remain unchanged.

Place: Tirupati  
Date: 07/11/24

**Assistant General Manager**  
**General Administration Section**  
**Canara Bank Circle Office Tirupati**

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