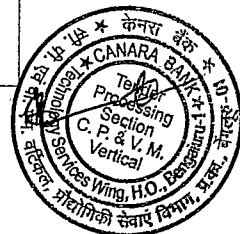
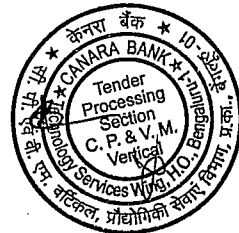


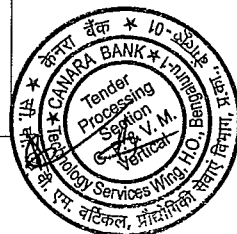
Replies to Pre Bid Queries for GeM Bid ref no. GEM/2025/B/6132839 dated 11/04/2025 for Selection of IBA approved Security Printers for End-to-End Printing and Supply of Security Items (Personalized Cheque Books, Cheques in Continuous Form, Special Cheques, Demand Draft, Common Deposit Receipts) to Canara Bank Customers and Branches PAN India for a period of 3 years.						
Sl. No.	Page No.	Section/ Annexure/ Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
1	3	SECTION A - Bid Schedule & Abbreviations	1-bid Schedule: S No:8 Last Date, Time and Venue for Submission of Bids : Bid End Date/Time as per RFP Document. Response should be submitted in GeM portal and required physical documents should be submitted at below mentioned address before due date/time: Centralized Procurement & Vendor Management Wing, 1st Floor, Naveen Complex, 14 MG Road, Bengaluru - 560 001	S No:8 Last Date, Time and Venue for Submission of Bids : Bid End Date/Time as per RFP Document. Response should be submitted in GeM portal and required physical documents should be submitted at below mentioned address before due date/time: Centralized Procurement & Vendor Management Wing, 1st Floor, Naveen Complex, 14 MG Road, Bengaluru - 560 001	As per our understanding, we need to submit only EMD/EMD Exemption documents and Integrity pact in the physical form and all other documents to be uploaded in GeM Portal. Is there any other documents which needs to be submitted in physical form? If yes, kindly confirm.	Bidder has to submit the following documents in physical form. 1.Pre Contract Integrity Pact, 2.EMD if by way of DD/Bank Guarantee and all remaning documents to be submitted through GeM portal.
2	13	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	2. Payment Terms: 2.1. Payment shall be based upon per unit cost (total cost basis)	Payment towards security items delivered abroad shall be on actual cost basis or as per rate finalized based on agreement with INDIA POST/Other delivery Partner.	Our understanding is that payment of logistics charges for foreign articles will be made at actuals.	Bidder to refer Corrigendum-2.
3	15	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	4. Penalties & Liquidated damages	4.4. In case of non-submission of annual MICR Security paper utilization/ consumption statement on or before 15th of April, the Bank will impose penalty of Rs. 10000 with a provision of additional Rs.1000 per day thereafter.	Our understanding is that since paper is procured by vendor this clause will Not be applicable. Kindly confirm.	Bidder to refer Corrigendum-2.
4	23	Section D- Bid Process	6.Earnest Money Deposit (EMD)/Bank Guarantee in lieu of EMD:	6.1. The Bidder shall furnish Non interest earning Earnest Money Deposit (EMD) amount as mentioned in the GeM Bid Schedule by way of Demand Draft drawn on any Scheduled Commercial Bank in India in favour of Canara Bank, payable at Bengaluru.	As per the clause 4. xliii (m) (v) of "General Terms and Conditions on GeM 4.0 (Version 1.23) dt 05th March 2025", "Sellers / Service Provider having annual turnover of INR 500 Crore or more, at least in one of the past three completed financial year(s)" are exempted from furnishing Bid Security. No EMD to be taken from exempt category of sellers even by way of specific clauses mentioned in ATC / STC. Such clauses which are against the GeM GTC, will be treated as null and void. Request you to kindly confirm on this exemption provision as we have annual turnover more than INR 500 Crore in the past two completed financial year(s).	EMD exemption is applicable to all the eligible bidders as per the prevailing Government guidelines / GeM guidelines. Bidder to comply with RFP terms and conditions.
5	35	SECTION G - GENERAL CONDITIONS	10. Insurance	The bidder is required to submit a month-wise stock position of the security papers in a prescribed format. The bidder must store the security papers separately, ensuring that they are kept in an environment that controls temperature and moisture to prevent damage.	Our understanding is that since paper is procured by vendor this clause will not be applicable. Kindly confirm.	Security Printer will not be required to submit the monthly MICR security paper stock position, However Bank reserves the right to call upon stock position as and when demand required.
6	40	SECTION G GENERAL CONDITIONS	16. Business Continuity Plan:	16.4. The bidder is required to maintain stock of at least 15 days which should include MICR paper, printed stationery, bank collaterals, data transfer arrangement and India Post/Delivery vendor arrangement RFP terms of the bank	Our understanding is that the BCP location should have complete set up for printing of Base stationery and carry out personalisation and Stationery should be printed in the BCP location itself.	Clause is self explanatory. Bidder to refer RFP terms & Conditions



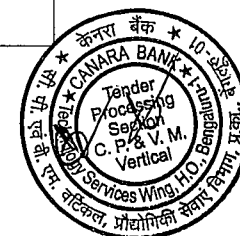
7	40	SECTION G - GENERAL CONDITIONS	18. Adherence to Banks IS Security/Cyber Security Policies:	VENDOR/ SERVICE PROVIDER shall comply with Bank's various policies like Information Security policy and Cyber Security Policy, Internet Policy, Information System Audit Policy, E-Mail policy and Guidelines	We request bank to share the mentioned policies in order to verify the compliance.	Details will be shared to successful bidder. Bidder to Comply with RFP terms & conditions
8	46	SECTION G - GENERAL CONDITIONS	27. Adoption of Integrity Pact	27.3. The Bidders shall submit signed Pre-Contract integrity pact (Hard Copy) as per Appendix-F along with Part A - Technical cum Eligibility. Those Bids which are not containing the above are liable for rejection	As per our understanding, we need to submit only EMD/EMD Exemption documents and Integrity pact in the physical form and all other documents to be uploaded in GeM Portal. Is there any other documents which needs to be submitted in physical form? If yes, kindly confirm.	Bidder has to submit the following documents in physical form. 1.Pre Contract Integrity Pact, 2.EMD if by way of DD/Bank Guarantee and all remaning documents to be submitted through GeM portal.
9	55	Annexure-2 Pre-Qualification Criteria	S No: 11 The bidder should have experience in printing and supplying security forms including CTS-2010 standard compliant cheques/ PCBs/ Special Cheques/DDs/ CDRs on MICR Grade Paper to at least three Scheduled Commercial Banks out of which one must be Scheduled Public Sector Bank in India during the last 5 years as on the date of bid submission.	The bidder should have experience in printing and supplying security forms including CTS-2010 standard compliant cheques/ PCBs/ Special Cheques/DDs/ CDRs on MICR Grade Paper to at least three Scheduled Commercial Banks out of which one must be Scheduled Public Sector Bank in India during the last 5 years as on the date of bid submission. NPCI approval copies to be provided. The bidders have to provide relevant purchase order/work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the client clearly stating the details of the services provided	Kindly confirm whether we need to consider the Experience letters from clients for the Financial year 2024-25 as well?	Clause is self explanatory. Bidder to refer RFP terms & Conditions.
10	63	Annexure-7 List of Major Customers of the Bidder in Last 3 Years and References	List of Major customers of the Bidder in last 3 years and references	List of Major customers of the Bidder in last 3 years and references	Kindly confirm whether we need to consider the Experience letters from clients for the Financial year 2024-25 as well?	Yes, FY 24-25 to be included.
11	66	Annexure-9 Scope of Work	16. PRINTING OF MICR INSTRUMENTS	16.1. PROCUREMENT OF MICR PAPER i) Security Printers are mandatorily required to submit MICR Security Paper stock statement as on 31st March each year duly certified by Statutory Auditor of the unit/Chartered Accountant. The certificate needs to be submitted on or before 15th of April each year, failing which penalties will be imposed. j) All types of papers including MICR grade security papers shall be arranged by Security printer at its own cost	Our understanding is that as per clause 16.1 j "j")All types of papers including MICR grade security papers shall be arranged by Security printer at its own cost", Paper will be procured by vendor at vendor's cost. Hence we understand that clause 16.1 i will not be applicable.	Bidder to refer Corrigendum-2.



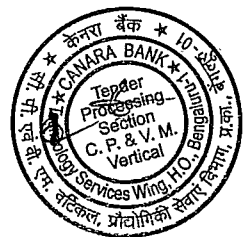
12	69	Annexure-9 Scope of Work	16. PRINTING OF MICR INSTRUMENTS: 16.2. PERSONALISED CHEQUE BOOKS F. PACKING:	a) Each cheque book containing 20 and 25 leaves is to be packed in tamperproof eco-friendly 120 GSM matt finish art paper with lamination having window envelop of size 9" X 4" or as desired by Bank. b) Each cheque book containing 50 and 100 leaves is to be packed in tamperproof eco-friendly 150 GSM matt finish art paper with lamination having window envelop of size 9.25" X 4.75" or as desired by Bank.	We request Bank to standardise the envelope GSM to 130 gsm for all denomination of cheque books	Bidder to Comply with RFP terms & conditions.
13	72	Annexure-9 Scope of Work	16. PRINTING OF MICR INSTRUMENTS: 16.6 COMMON DEPOSIT RECEIPT 16.6.1 SPECIFICATION;	c) To be printed by using 95 GSM MICR Security paper with our Bank's water mark which shall be supplied by the Bank.	Our Understanding is that paper should be procured by vendor for all types of Instruments like Cheques, Continuous stationery, DD, CDR etc. Kindly confirm.	Bidder to refer Scope Of Work. MICR security paper to be procured by security printers for end to end printing & supply.
14	76	Annexure-9 Scope of Work	22. WASTAGE	22.1. MICR paper if supplied by the Bank, the vendor has to keep paper wastage under below mentioned permissible limit. Sl.No Product Allowed wastage % 1 Personalised Cheque Book 7 2 Demand Draft 7 3 Common Deposit Receipt 7 4 Special cheques in Continuous stationery 7 The printer has to contain wastages within allowed percentage with the skilled manpower and state of the art machineries of printing, personalizing & finishing modern methods. The printer has to absorb the cost of paper procurement, if the wastage is more than permissible limit.	Our understanding is that paper will be procured by the vendor only and bank will not supply paper. The rates provided in the price bid is inclusive of paper cost. Also if vendor is procuring paper, we understand that stock report need not be provided to bank. Kindly confirm.	Bidder to comply with RFP terms & Conditions Please note that MICR security paper to be procured by security printers for end to end printing & supply.
15	80	Annexure-10 Technical Eligibility Criteria	Point No 8 Bidder is required to have one year of experience in handling logistics operations.	Bidder is required to have one year of experience in handling logistics operations. The bidder has to provide Certificates issued by respective Bank/s	Our understanding is that the certificate issued should be from any Public Sector Bank	Certificate to be obtained from any Scheduled commercial Bank.
16	22	SECTION D - BID PROCESS	5. Preparation of Bids 5.1.Part A- Technical Proposal	5.1.9. Masked Bill of Material which is not as per below instruction may make Bid liable for rejection: 5.1.9.1. Should be replica of Bill of Material except that it should not contain any price information (with Prices masked). 5.1.9.2. It should not provide any price information like, unit price, tax percentage, tax amount etc.	As per Annexure 17 Bill of material, page no.93 (Table B), 94(Table-D) consist tax percentage, kindly confirm whether we need to remove percentage while submitting masked Bill of material.	Clause is self explanatory. Bidder to comply with RFP terms & Conditions.
17	93-94	Annexure-17 Bill of Material	Table -B Cost of MICR Paper and Printing of Cheques in ConFtinuous Form for a period of 3 years Table- D Total Cost of Logistic	Table -B Cost of MICR Paper and Printing of Cheques in ConFtinuous Form for a period of 3 years Table- D Total Cost of Logistic	As per Annexure 17 Bill of material, page no.93 (Table B), 94(Table-D) consist tax percentage, kindly confirm whether we need to remove percentage while submitting masked Bill of material.	Bidder to refer Corrigendum-2.



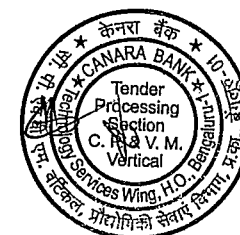
18	103	Appendix -A Instructions to be noted while preparing/submitting Technical Proposal	21) Due Diligence Report as per Annexure-19		As per our understanding, we need to submit Annexure 19 along with the technical bid as a confirmation to format without duly filling remarks column. Kindly confirm.	Bidder to refer Corrigendum-2.
19	123	Appendix-G DRAFT CONTRACT AGREEMENT	14. Indemnity: 14.1. VENDOR/ SERVICE PROVIDER shall keep and hold the Bank Indemnified and harmless from time to time and at all times against all actions, proceedings, claims, suits, liabilities (including statutory liability), penalties, demands, charges, costs (including legal costs) and expenses, damages, losses and any other expenses which may be caused to or suffered by or made or taken against the Bank arising out of:	14.1.1. The breach, default or non-performance of undertakings, warranties, covenants or obligations by VENDOR/ SERVICE PROVIDER; 14.1.2. Any contravention or Non-compliance with any applicable laws, regulations, rules, statutory or legal requirements by VENDOR/ SERVICE PROVIDER; 14.1.3. Fines, penalties, or punitive damages levied on Bank resulting from supervisory actions due to breach, default or non-performance of undertakings, warranties, covenants, or obligations by the Vendor/Service Provider	we request the Bank to replace the clause Indemnity as mentioned below: 1) Parties shall, at its own expense, indemnify, defend and hold harmless the other Party and its officers, directors, employees, representatives, agents' respective directors, and assigns from and against any and all liability (including but not limited to liabilities, judgments, damages, losses, claims, costs and expenses, including attorney's fees and expenses) any other loss that may occur, arising from or relating to: a) a Material Breach, non-performance, or inadequate performance by the other Party of any of the terms, conditions, covenants, representations, undertakings, obligations or warranties under this Agreement; or b) the acts, errors, representations, misrepresentations, wilful misconduct or negligence of the other party, its employees, Vendors and agents in performance of its obligations under this Agreement. 2) Provided this clause shall be applicable only if Customer notifies the Vendor of such claims within thirty (30) days of delivery / completion.	Bidder to Comply with RFP terms & Conditions.
20	124	Appendix-G DRAFT CONTRACT AGREEMENT	15. RIGHT TO ADIT:	15.1. The VENDOR has to get itself annually audited by internal/ external empanelled Auditors appointed by the PURCHASER/inspecting official from the Reserve Bank of India or any regulatory authority, covering the risk parameters finalized by the PURCHASER/such auditors in the areas of products (IT hardware/software) and services etc., provided to the PURCHASER and the VENDOR is required to submit such certification by such Auditors to the PURCHASER. The VENDOR and or his/their outsourced agents/subcontractors (if allowed by the PURCHASER) shall facilitate the same. The PURCHASER can make its expert assessment on the efficiency and effectiveness of the security, control, risk management, governance system and process created by the VENDOR. The VENDOR shall, whenever required by the Auditors, furnish all relevant information, records/data to them. All costs for such audit shall be borne by the PURCHASER.	we request the Bank to replace the clause Right to audit as mentioned below: Revised The VENDOR has to get itself annually audited by internal/ external empanelled Auditors appointed by the PURCHASER/inspecting official from the Reserve Bank of India or any regulatory authority, covering the risk parameters finalized by the PURCHASER/such auditors in the areas of products (IT hardware/software) and services etc., provided to the PURCHASER and the VENDOR is required to submit such certification by such Auditors to the PURCHASER. The PURCHASER shall provide the VENDOR with a minimum of seven (7) days' prior written notice of any such audit. The VENDOR and or his/their outsourced agents/subcontractors (if allowed by the PURCHASER) shall facilitate the same. The PURCHASER can make its expert assessment on the efficiency and effectiveness of the security, control, risk management, governance system and process created by the VENDOR. The VENDOR shall, whenever required by the Auditors, furnish all relevant information, records/data to them. All costs for such audit shall be borne by the PURCHASER.	Bidder to Comply with RFP terms & Conditions.



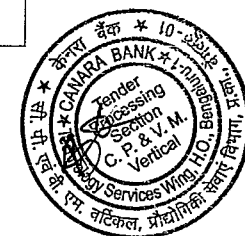
21	NA	General	Limitation of Liability		we request the Bank to add the clause Limitation of liability as mentioned below : Bidder's aggregate liability in connection with obligations undertaken as a part of the RFP regardless of the form or nature of the action giving rise to such liability (whether in contract, tort or otherwise), shall be at actual and limited to the Total Order Value	Bidder to Comply with RFP terms & Conditions.
22	79	Annexure-10 Technical Eligibility Criteria	S No:3 Technical Qualification: The bidder should possess the capacity to print at least 10,00,000 leaves of security items per day along with printing of MICR numbers and other personalization details.	Documents to be submitted In compliance with Technical Qualification: Machinery List with details of hourly output along with certificate from the Chartered Engineer. Machine Test Report should not be older than one year	Our understanding is that we should provide document for both locations confirming capacity of 10,00,000 leaves per day from each location	Clause is self explanatory. Bidder to refer RFP terms & Conditions.
23	80	Annexure-10 Technical Eligibility Criteria	S No:9 Technical Qualification: Bidder is required to have minimum experience of handling 10000 (Ten Thousand) PCB logistics order in a day.	Documents to be submitted In compliance with Technical Qualification:The bidder has to provide Certificates issued by respective Bank/s.	Our understanding is that the Experience Certificate obtained from Banks shall comply with the Annexure 9, point No 19 in Scope of work of this RFP	Bidder to Comply with RFP terms & conditions:
24	65	Annexure-9 Scope of Work	3. Personalised Cheque Books (PCBs) are to be inserted into Envelopes for the individual/Corporate customer & delivered to address of Individual/Corporate customer as directed by the Bank through India post or any other delivery partner.	3. Personalised Cheque Books (PCBs) are to be inserted into Envelopes for the individual/Corporate customer & delivered to address of Individual/Corporate customer as directed by the Bank through India post or any other delivery partner.	As per the RFP, the bidder shall manage end-to-end printing and supply of PCBs and can use different courier partners. But in this clause, it is stated that PCBs to be handed over to delivery partner directed by Bank. Request Bank to kindly modify the clause.	Bidder to Comply with RFP terms & Conditions .PCB s to be delivered to address of Individual/Corporate customer as directed by the Bank through India post or any other delivery partner.
25	75	Annexure-9 Scope of Work	19. DELIVERY PLAN	19.22. Tracking details of the dispatched items shall be intimated to Customer. SMS Message to be triggered to the customers at following stages: • At the time of booking • Shipped to destination • Reached at destination • Out for delivery (each occasion) • Successful/Unsuccessful delivery (each occasion) • Item delivered to Branch.	We understand the SMS shall be triggered in order to ensure that the customers are notified about the shipment. We would like to suggest to Bank that at the time of article booking, the tracking no. and courier details can be shared in SMS which allows customers to track. Shipped to destination and reached to destination may not required since there are SMS for out for delivery and successful delivery. Considering this request Bank to kindly modify the clause as below: 19.22.Tracking details of the dispatched items shall be intimated to Customer. SMS Message to be triggered to the customers at following stages: •At the time of booking •Out for delivery (each occasion) •Successful/Unsuccessful delivery (each occasion) •Item delivered to Branch.	Bidder to Comply with RFP terms & conditions.



26	13	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1. Project Timelines	<p>Delivery TAT Table</p> <p>1.4 Bidder is required to deliver the items within the following average TAT on daily basis:</p> <p>Sl. No. Security Items Delivery Timeline</p> <p>T= Date of Indent</p> <p>1. Personalised Cheque Books T+8 working days*</p> <p>2. Common Deposit Receipts T+10 working days*</p> <p>3. Demand Draft T+12 working days*</p> <p>4. Cheques in continuous form/ Special Cheques T+14 working days*</p> <p>* Calculation of working days shall be based upon the working days as per working of Bank's Branches in respective state of printer's location or gazette holiday of respective state.</p>	<p>The Delivery TAT of PCB is given as T+8. This may kindly be rephrased as and Avg of T+10 Days overall each month.</p> <p>OR</p> <p>We request Bank to amend this table as below ---</p> <p>Sl. No. Security Items Delivery Timeline T= Date of Indent</p> <p>1. Personalised Cheque Books T+10 working days*</p> <p>2. Common Deposit Receipts T+10 working days*</p> <p>3. Demand Draft T+12 working days*</p> <p>4. Cheques in continuous form / Special Cheques T+14 working days*</p> <p>This is been requested since Bank's successful bidder will be able to update delivery status only when same is available on DoP Portal, deliveries happen but the updation takes longer, more time is also required since most of the delivery work would happen through DoP only.</p>	Bidder to Comply with RFP terms & conditions.
27	15	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	4. Penalties & Liquidated damages	<p>4.1.1. Non-compliance of the dispatch timelines as per clauses (1.3) of Section-C will result in the Bank imposing penalty of Rs. 5000/- per day per indent on the order placed for each printing location.</p> <p>&</p> <p>4.2.1. In case of Non-compliance of the delivery timelines as per clauses (1.3) of Section-C will result in the Bank imposing penalty of 1.00% per day per order value after stipulated TAT on the order placed for each printing location.</p>	<p>Imposition of Penalties per Indent per day may kindly be clarified and should be applicable only for the impacted lot and not for the whole lot.</p> <p>We request Bank to amend these points as ---</p> <p>4.1.1. Non-compliance of the dispatch timelines as per clauses (1.3) of Section-C will result in the Bank imposing penalty of Rs. 500/- per day per indent on the order placed for each printing location. This should be applicable only for the impacted lot and not for the whole lot.</p> <p>&</p> <p>4.2.1. In case of Non-compliance of the delivery timelines as per clauses (1.3) of Section-C will result in the Bank imposing penalty of 0.5% per week per order value of delivery charges after stipulated TAT on the order placed for each printing location. This should be applicable only for the impacted lot and not for the whole lot.</p>	Bidder to Comply with RFP terms & conditions.
28	55	Annexure-2 Pre-Qualification Criteria	<p>The bidder should have an average annual turnover of Rs.35 Crore during last 3 financial years (i.e., 2021-22, 2022-23 & 2023-24) only from Indian operations. This must be the individual company turnover and not of any group of companies.</p>	<p>The bidder should have an average annual turnover of Rs.35 Crore during last 3 financial years (i.e., 2021-22, 2022-23 & 2023-24) only from Indian operations. This must be the individual company turnover and not of any group of companies.</p> <p>Bidder should submit document as per the format attached in Annexure-20</p>	<p>We hope this Turnover requirement is only from MICR Cheque Printing, Bank to please confirm.</p>	Bidder to refer Corrigendum-2.



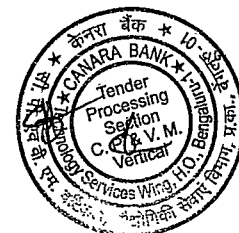
29	73	Annexure-9 Scope of Work	17. QUALITY CONTROL CHECK:	17.6. Printer shall maintain a complete record of checking at each stage for mistakes, defects and corrections replacements done during printing, binding and packing of security forms. 17.7. The record must be preserved for at least 10 years	We request Bank to amend this point as --- The record must be preserved for at least 6 months.	Bidder to Comply with RFP terms & conditions.
30	73	Annexure-9 Scope of Work	19. DELIVERY PLAN:	19.1 Delivery shall be sole responsibility of bidder.	We request Bank to amend this point as --- For mentioned dispatch arrangement, Service Provider would be held liable / responsible for status updates and would not be held liable / responsible for confirmed delivery of articles related matters, Service Provider / Bank may directly follow-up with DoP, a Tripartite Agreement would be executed between Buyer, Service Provider & DoP for same. No Bidder can get 100% delivery confirmation from DoP.	Bidder to Comply with RFP terms & conditions.
31	69	Annexure-9 Scope of Work	16. PRINTING OF MICR INSTRUMENTS 16.2. PERSONALISED CHEQUE BOOKS	F. PACKING: h) The data of barcode/scanned booking images are to be kept safe for minimum 6 months for further verification by the Bank's authorized officials on demand. .	This requirement is not feasible since same barcode series is being used by DoP after 3 months, Bank to please clarify.	Bidder to Comply with RFP terms & conditions.
32	75	Annexure-9 Scope of Work	19. DELIVERY PLAN:	19.22. Tracking details of the dispatched items shall be intimated to Customer. SMS Message to be triggered to the customers at following stages: • At the time of booking • Shipped to destination • Reached at destination • Out for delivery (each occasion) • Successful/Unsuccessful delivery (each occasion) • Item delivered to Branch.	Bank to please clarify if triggering bulk sms'ing is allowed by TRAI as per latest guidelines by a vendor on behalf of Bank.	Bidder to Comply with RFP terms & Conditions.
33	98	Annexure 19 - Due Diligence Report	Action Points Sr. No. 1-21	Annexure 19 - Due Diligence Report Action Points Sr. No. 1-21	We request Bank to confirm if this has to be submitted with RFP response submission or later only by successful bidder/s. Also "Resume of the employees working on the contract or service or engagement" cannot be submitted, Bank must amend / delete this requirement suitably.	Bidder to refer Corrigendum-2.
34	101	Annexure 21 PERFORMANCE REPORT FROM COMPLETED WORK FROM EXISTING EMPANELLED MAJOR BANK	3. Annual Contract Value/ Volume of work completed / paid. 4. Gross Amount of Work Completed and Paid.	3. Annual Contract Value/ Volume of work completed / paid. 4. Gross Amount of Work Completed and Paid.	No Bank gives performance certificate with amount, hence we request Bank to amend / delete this requirement suitably.	Bidder to Comply with RFP terms & conditions.



35	77	Annexure-9 Scope of Work	24. GENERAL TERMS AND CONDITIONS	24.7. The MICR Paper, if supplied by the Bank shall be kept in safe custody and insurance cover covering all risk say fire, theft, flood, natural calamity, riots, etc. should be arranged by the printer for raw material and finished goods to the Bank. The Insurance policy should be in the name of Canara Bank - Account Printer name. The original policy should be submitted to the Bank. The Printer is required to execute Agreement cum Indemnity bond.	Clause to be deleted as the rfp requires the paper to be procured by the selected vendor.	Please note that the MICR security paper to be procured by security printers for end to end printing & supply.
36	80	Annexure-10 Technical Eligibility Criteria	QMS & ISMS Certification for the Security Printer.	Technical Qualification: QMS & ISMS Certification for the Security Printer. Documents to be submitted In compliance with Technical Qualification: Units wise valid certificate and renewal certificates to be attached.	We assume it is ISO 9001 (QMS) & ISO 27001 (ISMS) Certification Requirement, Bank to please specify.	Bidder to refer Corrigendum-2.
37	15	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	4. Penalties & Liquidated damages	4.4. In case of non-submission of annual MICR Security paper utilization/ consumption statement on or before 15th of April, the Bank will impose penalty of Rs. 10000 with a provision of additional Rs.1000 per day thereafter.	This point should not be applicable as this tender is with vendor's paper, bank to please check and confirm.	Bidder to refer Corrigendum-2.
38	66	Annexure-9 Scope of Work	16. PRINTING OF MICR INSTRUMENTS: 16.1. PROCUREMENT OF MICR PAPER	i) Security Printers are mandatorily required to submit MICR Security Paper stock statement as on 31st March each year duly certified by Statutory Auditor of the unit/Chartered Accountant. The certificate needs to be submitted on or before 15th of April each year, failing which penalties will be imposed.	Since this RFP is an END-to-END one where the paper including MICR paper procurement and supply is the prerogative of the selected vendor, it is the vendor's responsibility to maintain stocks. Sharing of stock report may with Bank may not be necessary, especially since it is not a part of Bank's stock. therefore even penalties for non submission of such reports may not be applicable. Bank may kindly look into this.	Bidder to refer Corrigendum-2.
39	2		Reverse Auction	Enabled	Kindly remove RA and H1 Elimination.	Bidder to Comply with RFP terms & conditions.
40	2		EMD Amount	42500000	EMD should be calculated at 2% of the 50% of total value of Tender. Kindly reduce the amount accordingly.	Bidder to refer Corrigendum-2.
41	2		Maximum No. Of Bidders Amongst Which Order May Be Split	Two	Kindly change work splitting in three vendors in 50:30:20	Bidder to Comply with RFP terms & conditions.
42	66	Annexure 9 Scope of Work	Printing of MICR instruments	Bank may at its sole discretion may ask vendor to consume the MICR Grade Security provided by Bank. The MICR paper supplied should be safely stored in an earmarked space for the Bank in a neat and arranged manner.	Please clarify. Whether the Bank will supply MICR paper or not.	Bidder to refer Corrigendum-2.




43	2a	Gem Bid Details	EMD exemption	The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per Gem GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for Exemption from EMD	We are registered with MSME under udyam Registration No.Udyam TS-20-0000692, our company has been designated as Small Scale Industries wef 1.4.2025. We enclose the Certificate issued by MSME department for your reference. Hence, we are eligible for exemption against paying EMD. Please suggest.	EMD exemption is applicable to all the eligible bidders as per the prevailing Government guidelines. Bidder to comply with RFP terms and conditions.
44	2	Gem Bid Document/Bid Details	EMD Amount	Rs.4,25,00,000 to be paid	As per RFP, the printer has to arrange the procurement of paper, printing and despatches including logistics payment etc., Bank is not providing either paper or making payment against speed post despatches. Can you please clarify the EMD amount calculation as per your project estimated cost. Also provide the probable performance security amount.	EMD amount has been fixed as per prevailing govt guidelines. Percentage of performance security to be submitted already mentioned in the RFP. Amount will be fixed based on the final price quoted by successful bidder/s. Bidder to comply with RFP terms & Conditions.
45		Water mark Paper		Permission to use Dandy Cylinder procured by Bank	Since printer is arranging/procuring the water mark paper of Canara Bank from Paper Mills, Whether the Bank will issue us a letter authorising Mill to supply the paper to printers using the dandy cylinder procured by Mill Bank.	Bank will issue suitable letter of permission to selected Bidder, If required for the both IBA approved security printing locations.
46		Procurement of MICR paper	C. & F Stock available details to be furnished	Submission of Stock Statement /Wastage report	On Behalf of the Bank, printer is procuring and using the paper procured only for printing Banks jobs, is it necessary to submit the stock statement /wastage details etc., periodically.	Please note that the MICR security paper to be procured by security printers for end to end printing & supply. Security Printer to submit the annual Stock Statement of MICR Security paper on or before 15th April of every Year.
47	66	Annexure-9 Scope of Work	S No: 16 PRINTING OF MICR INSTRUMENTS	PROCUREMENT OF MICR PAPER	MICR Paper Procurement: The clause that MICR paper will be procured only through security printers may result in the Bank losing control over the MICR paper's security. Additionally, this would lead to the forfeiture of government-subsidized rates currently available to the Bank. Allowing the Bank to directly source MICR paper would ensure better control and cost efficiency.	Please note that the MICR security paper to be procured by security printers for end to end printing & supply. Security Printer to submit the annual Stock Statement of MICR Security paper on or before 15th April of every Year. Bidder to comply with RFP terms & Conditions.
48	13	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	Clause No:2 2.Payment Terms	Delivery Charges Responsibility:	Delivery Charges Responsibility: As per the current clause, delivery charges are to be borne by the printer. This may cause significant financial strain, especially considering that the Post Office offers substantial discounts to the Bank, which are not extended to private printers. We request that the delivery responsibility remain with the Bank to optimize logistics costs and retain existing postal benefits.	Bidder to Comply with RFP terms & Conditions.



49	55	Annexure-2 Pre-Qualification Criteria	<p>Sno:10</p> <p>The bidder should have their printing units in at least two locations having all facilities under one roof situated across different States in India with each location being operational & approved by IBA.</p> <p>IBA Certificate of each location with proof and Self-certification mentioning date of commencing operation in each location</p>	<p>The bidder should have their printing units in at least two locations having all facilities under one roof situated across different States in India with each location being operational & approved by IBA.</p> <p>IBA Certificate of each location with proof and Self-certification mentioning date of commencing operation in each location</p>	<p>We respectfully wish to bring to your attention a concern regarding Point No. 10 of the Pre-Qualification Criteria, which requires that the bidder must have at least two IBA-approved printing locations in India. In view of past experiences, particularly the cancellation of the previous tender reportedly due to limited participation and high pricing, we humbly request a reconsideration of this condition. Modifying this requirement to mandate at least one IBA-approved location instead of two will encourage more participation from capable vendors across the country. This, in turn, would more competitive and fair environment, potentially leading to more competitive pricing and a successful procurement outcome. We hope our request will be given kind consideration in the interest of ensuring a wider competitive base and better value for the Bank. This may be only for a few printers in India to participate in tender</p>	Bidder to Comply with RFP terms & Conditions.
50					<p>We humbly request you to consider amending the clause referring to MSE to MSME</p>	Bidder to Comply with RFP terms & Conditions.

Place: Bengaluru
Dated: 02.05.2025


Deputy General Manager

