

Replies to Pre bid Queries for GeM Bid ref. no: GEM/2025/B/5919385 dated 07/02/2025 for Selection of Insurer for group personal accident insurance policy for salaried and pension account holders with canara bank 10/04/2025 to 09/04/2026 in Canara Bank

Sl. No.	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Reply																										
1	48	Annexure-7	Generic	Generic	Individual claim data for last three years with date of intimation, date of loss, reason of loss, claim status (settled, rejected, or withdrawn), settled amount and claimed amount.	Bidder to refer Annexure-7, Scope of Work for consolidated claim details. Individual claim details cannot be shared.																										
2	48	Annexure-8	Generic	Generic	Demography of lives to be covered (Age, Location etc).	Details cannot be shared																										
3	48	Annexure-9	Generic	Generic	Premium details of last three years.	Details cannot be shared																										
4	NA	Generic	Generic	Generic	Are there any proposed enhancements for renewal policy? If so, kindly inform	Add On Cover for Higher education benefit and Girl child cover has been enhanced from 1 child to 2 child.																										
5	NA	Generic	Generic	Generic	As per tender, "Bank expects to cover approximately additional 100000 accounts during next 2 months in the current policy". Kindly confirm, the category of population for these 1 lakh proposed new additions along with Sum Insured proposed.	Bank would not be able to share the data as the enrollment could happen across all categories																										
6	NA	Generic	Generic	Generic	Previous year Policy Copy	Details cannot be shared																										
7	NA	Generic	Generic	Generic	Lives & claims details of last 3 years	Bidder to refer Annexure-7, Scope of Work for consolidated claim details. Individual claim details cannot be shared.																										
8	NA	Generic	Generic	Generic	Lives VS Age band Breakup <table border="1" style="margin-left: 20px;"> <thead> <tr> <th>Age band</th> <th>No of lives</th> </tr> </thead> <tbody> <tr><td>18-21</td><td></td></tr> <tr><td>21-25</td><td></td></tr> <tr><td>26-30</td><td></td></tr> <tr><td>31-35</td><td></td></tr> <tr><td>36-40</td><td></td></tr> <tr><td>41-45</td><td></td></tr> <tr><td>46-50</td><td></td></tr> <tr><td>51-55</td><td></td></tr> <tr><td>56-60</td><td></td></tr> <tr><td>61-65</td><td></td></tr> <tr><td>66-70</td><td></td></tr> <tr><td>70-80</td><td></td></tr> </tbody> </table>	Age band	No of lives	18-21		21-25		26-30		31-35		36-40		41-45		46-50		51-55		56-60		61-65		66-70		70-80		Details cannot be shared
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9	NA	Generic	Generic	Generic	what is the criteria of offering the sum insured to a account holder?	As per bank discretion and MOU signed by the bank.																										
10	NA	Generic	Generic	Generic	Projection for the no. of new accounts for the next year	Bidder to refer Annexure-7, Scope of Work for projected account details.																										
11	NA	Generic	Generic	Generic	AOA/PML limit under the expiring policy	There is no AOA limit in this policy. PML to be considered by the insurance company on assumption basis.																										

Date 19-02-2025

Place Bangalore


 Deputy General Manager

