


Pre bid queries replies for GeM Bid ref No: GEM/2024/B/5449704 dated 05/10/2024 for Supply, Installation, Configuration and Maintenance of 35 nos. of All-in-One computers with three (03) years warranty and two (02) years AMC in Canara Bank

Sl. No.	Page no.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
1	70	Annexure-10 Technical Specifications	d. Monitor	Minimum 21" with Antiglare and LED Backlight. Aspect Ratio of 16:9, 1000:1 (Contrast Ratio). Resolution Full HD (1920x1080), Built in speaker.	Revise 21.5" screen to 23.8" since all major OEMs have shifted to 23.8"	Bidder to comply with the RFP terms and conditions.
2	70	Annexure-10 Technical Specifications	e. CPU	<ol style="list-style-type: none"> Intel® Core™ 11th Gen i7-11700T processor or higher. Equivalent AMD Ryzen 7 Processor or higher. If Bidder is quoting an equivalent or higher processor, the Bidder has to submit the Benchmark Certificate (with benchmarking score) from anyone of the following two benchmarking agencies stating that the quoted Processor is an equivalent or higher processor. <ol style="list-style-type: none"> Sys Mark 2018 PC Mark 10. Bidder should quote Processor with Minimum specification of "2.30 GHz base frequency, 4.50 Ghz Turbo frequency, 16MB Cache, 8 cores, 16 threads" 	The asked processor Intel Core i7-13700T has performance base frequency of 1.40GHz, whereas the asked minimum base frequency is 2.3GHz. Kindly revise the same to 1.40GHz.	Bidder to refer Corrigendum-1
3	72	Annexure-10 Technical Specifications	t. Operating System (OS)	Genuine Windows 10 Professional or latest version of Windows Professional OS, with 64 Bit should be pre-installed in the All-in-One Desktop Computers. Recovery media should be loaded in the D drive of the Hard Disk of the All-in-One Desktop Computers.	OS - Windows 10 is currently not available on preloaded machines. The latest OS is Windows 11 Professional. Kindly revise the same accordingly. Also, there is no genuine product with Windows 10 on GeM. Hence, locking the OS parameter to Windows 10 will not allow vendors to participate	Bank sought Windows 10 Professional or latest version of Windows Professional OS, with 64 Bit. So Bank can accept higher version of OS

Date: 22/10/2024

Place: Bengaluru


Deputy General Manager



