

**Corrigendum-5 to GEM/2025/B/5787764 dated 06/01/2025 for Selection of vendor for end to end implementation and maintenance of comprehensive centralized Early Warning Signal EWS Solution for a period of five years in Canara Bank.**

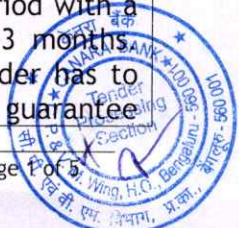
**It is decided to amend the following in respect of the above GeM bid:**

**GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):**

Description	Existing details	Amended details
Bid End Date/Time	17/02/2025, 15:00:00	<u>27/02/2025</u> , 15:00:00
Bid opening Date/Time	17/02/2025, 15:30:00	<u>27/02/2025</u> , 15:30:00

**It is decided to amend the following in respect of the above GeM bid:**

Sl. No	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Section C - Deliverable and Service Level Agreements	<b><u>11. Annual Maintenance Contract (AMC)/ Annual Technical Support (ATS)</u></b>	11.7. It may be noted that the Bank reserves the right to demand additional Performance Security (as per Appendix-E) to the tune of 5% of the value of the Purchase Order, if AMC/ATS charges quoted by the selected bidder are abnormally low (i.e. AMC/ATS Cost percentage per annum should not be less than 5% of the cost of Hardware, software and License). The Bank has discretion to consider such offer or for seeking clarification from the selected bidder to decide for consideration. This Bank Guarantee will be towards contractual/AMC/ATS obligations of the selected bidder. The bidder shall quote the charges of AMC/ATS as per the Bill of Material (Annexure-17). This Bank guarantee shall be submitted within 15 days from the date of acceptance of the order which shall cover	11.7. It may be noted that the Bank reserves the right to demand additional Performance Security (as per Appendix-E) to the tune of <u>10%</u> of the value of the Purchase Order, if AMC/ATS charges quoted by the selected bidder are abnormally low (i.e. AMC/ATS Cost percentage per annum should not be less than 5% of the cost of Hardware, software and License). The Bank has discretion to consider such offer or for seeking clarification from the selected bidder to decide for consideration. This Bank Guarantee will be towards contractual/AMC/ATS obligations of the selected bidder. The bidder shall quote the charges of AMC/ATS as per the Bill of Material (Annexure-17). This Bank guarantee shall be submitted within 15 days from the date of acceptance of the order which shall cover warranty and AMC/ATS period with a claim period of 3 months. The selected bidder has to submit this Bank guarantee



			warranty and AMC/ATS period with a claim period of 3 months. The selected bidder has to submit this Bank guarantee in addition to the Security Deposit/Bank Guarantee as specified in clause 9 of Section-F. The selected bidder shall be responsible for extending the validity date and claim period of the Bank guarantees as and when it is due, on account of incompleteness of the project and warranty period	in addition to the Security Deposit/Bank Guarantee as specified in clause 9 of Section-F. The selected bidder shall be responsible for extending the validity date and claim period of the Bank guarantees as and when it is due, on account of incompleteness of the project and warranty period
2.	Section C - Deliverable and Service Level Agreements	9. Payment Terms	Existing Payment Terms	<u>Amended Payment Terms attached with this Corrigendum</u>
3.	Section G - General Conditions	27. Adoption of Integrity Pact	Existing Adoption of Integrity Pact	<u>Amended Adoption of Integrity Pact attached with this Corrigendum</u>

All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 15/02/2025  
Place: Bengaluru

  
Deputy General Manager

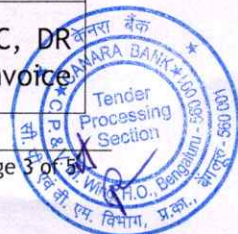




**9. Amended Payment Terms:**

9.1. Payment will be released after execution of Contract Agreement and Escrow Agreement and the schedule will be as under:

Sl. No.	Payment Stages	% Of Payment	Condition/ Remarks (After deducting applicable penalties and Liquidated damages (if any) as per GeM Terms & conditions)
1.	Hardware cost (including OS & associated Softwares)	30% of Table A of Annexure-17	After complete delivery of all hardware and its related software at DC & DRC Location. Please note that Originals of invoices (plus One Copy) reflecting Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/ office should be submitted while claiming payment in respect of orders placed.
		40% of Table A of Annexure-17	After successful installation, configuration & commissioning of all Hardware & Software items supplied as per Scope of Work at DC & DR Location. The Bidder has to submit installation reports duly signed by the Bank officials while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.
		20% of Table A of Annexure-17	On successful implementation of EWS Solution with AI/ML in DC, DR and go-live on submission of Invoice and Acceptance/ Sign off by the Bank on production of relevant documents.
		10% of Table A of Annexure-17	On completion of warranty or on submission of BG for the equivalent amount and after deducting Liquidated Damages (if Any).
2.	EWS Software Solution Subscription per Year	100% as per Table- B of Annexure 17	Payment will be released yearly as per Table B of Annexure 17 on delivery of licenses and on submission of Invoice and Acceptance/ Sign off by the Bank on production of relevant documents.
3.	External Data cost	Payment shall be made quarterly in arrears for the number of accounts as per the log reports/ audit trail report submitted to the bank.	
3.	One time implementation cost	30% of Table C of Annexure-17	On successful implementation in UAT and on submission of Invoice and Acceptance/Sign off by the Bank on production of relevant documents.
		55% of Table C of Annexure-17	On successful implementation in DC, DR and go-live and on submission of Invoice





			and Acceptance/ Sign off by the Bank on production of relevant documents.
		10% of Table C of Annexure-17	On successful completion of DR Drill and on submission of Invoice and Acceptance/Sign off by the Bank on production of relevant documents.
		5% of Table C of Annexure-17	After completion of training and on submission invoices duly acknowledge by the Bank's Officials i.e., 3 months post sign off.
4.	AMC/ ATS	Payment will be made Quarterly in arrears after deducting applicable penalties and Liquidated damages.	
5.	Additional requirement/ additional customization/ enhancement	100% payment will be released after Successful Go Live and on production of relevant documents.	
6.	Dedicated Onsite/ Offsite Resources	Payment will be monthly in arrears after deducting applicable penalties and Liquidated damages.	

- 9.2. Bank will release the payment on completion of activity and on production of relevant documents/invoices. Please note that Originals of invoices (plus One Copy) reflecting GST, GSTIN, HSN Code, State Code, State Name, Taxes & Duties, Proof of delivery duly signed by Bank officials of the respective Branch/office and Manufacturer's/ Supplier's Warranty Certificate should be submitted while claiming payment in respect of orders placed.
- 9.3. The vendor has to submit installation report/ Sign off report duly signed by the Bank officials of the respective Branch/ offices in originals while claiming payment. The invoice and installation report should contain the product serial number of the items supplied.
- 9.4. Bank will not pay any amount in advance unless otherwise specified in this RFP.
- 9.5. Payment shall be released within 30 days from submission of relevant documents as per RFP terms.
- 9.6. The bank shall finalize the installation and Acceptance format mutually agreed by the bidder. The bidder shall strictly follow the mutually agreed format and submit the same for each location wise while claiming installation and acceptance payment.
- 9.7. The payments will be released through NEFT/ RTGS after deducting the applicable LD/Penalty, TDS if any, by centrally by Head Office at Bengaluru and the Selected Bidder has to provide necessary Bank Details like Account No., Bank's Name with Branch, IFSC Code etc.



**27. Amended Adoption of Integrity Pact**

- 27.1. The Pact essentially envisages an agreement between the prospective bidders and the Bank, committing the persons/ officials of both sides, not to resort to any corrupt practices in any aspect/ stage of the contract.
- 27.2. Only those bidders, who commit themselves to the above pact with the Bank, shall be considered eligible to participate in the bidding process.
- 27.3. The Bidders shall submit signed Pre Contract integrity pact (Hard Copy) as per Appendix-F along with Part A - Technical cum Eligibility. Those Bids which are not containing the above are liable for rejection.
- 27.4. Foreign Bidders to disclose the name and address of agents and representatives in India and Indian Bidders to disclose their foreign principles or associates.
- 27.5. Bidders to disclose the payments to be made by them to agents/ brokers or any other intermediary. Bidders to disclose any transgressions with any other company that may impinge on the anti-corruption principle.
- 27.6. Integrity Pact in respect this contract would be operative from the stage of invitation of the Bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.
- 27.7. The Integrity Pact Agreement submitted by the bidder during the Bid submission will automatically form the part of the Contract Agreement till the conclusion of the contract i.e. the final payment or the duration of the Warranty/ Guarantee/ AMC if contracted whichever is later.
- 27.8. Integrity Pact, in respect of a particular contract would be operative stage of invitation of bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.
- 27.9. Integrity pact shall be signed by the person who is authorized to sign the Bid.
- 27.10. The Name and Contact details of the Independent External Monitor (IEM) nominated by the Bank are as under:

<u>Smt. Dolly Chakrabarty</u> <u>Email : dollychakrabarty@gmail.com</u>	<u>Sri. Hem Kumar Pande</u> <u>Email : hempande@hotmail.com</u>
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