

Corrigendum-5 to GeM Bid ref: GEM/2025/B/6055051 dated 18/03/2025 for Selection of service provider for End-to-End management of Credit Card Management Software Solution under OPEX model for a period of five (05) years in Canara Bank.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7)

Description	Existing details	Amended details
Bid End Date/Time	12/05/2025, 15:00:00	<u>15/05/2025</u> , 15:00:00
Bid opening Date/Time	12/05/2025, 15:30:00	<u>15/05/2025</u> , 15:30:00

b. ATC Document:

Sl No.	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause/ New Addition
1.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1.Project Timelines	1.1 The selected Bidder should adhere to the following timelines for completion of the scope of work. The new environment should be setup as per project scope, technical and functional requirements within a period of <u>24 Weeks</u> in total from the date of acceptance of Purchase order or <u>25 Weeks</u> from the date of issuance of Purchase order whichever is earlier.	1.1 The selected Bidder should adhere to the following timelines for completion of the scope of work. The new environment should be setup as per project scope, technical and functional requirements within a period of <u>36 Weeks</u> in total from the date of acceptance of Purchase order or <u>37 Weeks</u> from the date of issuance of Purchase order whichever is earlier.
2.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1.Project Timelines	1.2.2 Bidder has to complete User Acceptance Test (UAT Sign-off), Migration of existing data in UAT with Pilot Run within <u>16 weeks</u> from the date of UAT Delivery of Solution as per clause no 1.2.1 of Section C.	1.2.2 Bidder has to complete User Acceptance Test (UAT Sign-off), Migration of existing data in UAT with Pilot Run within <u>24 weeks</u> from the date of UAT Delivery of Solution as per clause no 1.2.1 of Section C.

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 08/05/2025

Place: Bengaluru


Deputy General Manager

