



Corrigendum-3 to GEM/2024/B/4993225 dated 29/05/2024 for Selection of consultant for end to end assisting the Bank and Subsidiary M/s CCSL on the proposed transfer of Digital Products business including Credit Cards to M/s CCSL.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	10/07/2024, 15:00:00	<u>19/07/2024, 15:00:00</u>
Bid opening Date/Time	10/07/2024, 15:30:00	<u>19/07/2024, 15:30:00</u>

b.

Sl No	Section/Annexure /Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Annexure-10 Technical Evaluation Criteria	Annexure-10 Technical Evaluation Criteria	Existing Annexure-10 Technical Evaluation Criteria	<u>Amended Annexure-10 Technical Evaluation Criteria attached to this Corrigendum</u>

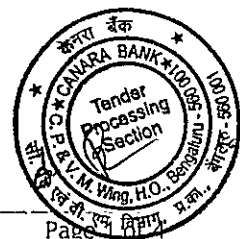
All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 05/07/2024

Place: Bengaluru

Deputy General Manager





Amended Annexure-10
Technical Evaluation Criteria

SUB: Selection of consultant for end to end assisting the Bank and Subsidiary M/s CCSL on the proposed transfer of Digital Products business including Credit Cards to M/s CCSL

Ref: GEM/2024/B/4993225 dated 29/05/2024.

Technical bids will be subjected to following evaluation process. The eligible bidders will be required to give a presentation to the bank for technical evaluation.

Sl. No.	Criteria Description	Documents to be submitted	Max. Points
1.	<p>Expertise and Experiences:</p> <p>No. of successful completion of Consultancy Services for setting up new Credit Card business/ migration of Credit Card business projects/review and transformation of Credit Card business project carried out in Public Sector- Banks/Private Sector Banks/Foreign Banks having branches in India / BFSI in the last 10 years as on 31/03/2024.</p> <p>No. of clients:</p> <ul style="list-style-type: none"> • ≥ 5 clients: 30 Marks • ≥ 3 client & < 5 clients: 25 marks • > 1 client & < 3 clients: 15 marks • = 1 client: 10 Marks 	<p>The bidder should submit purchase Order and reference letter duly mentioning the details of the services. or Email confirmation specifying, date of completion of project along with client's signature clearly mentioning the Name, Designation and Contact details of the signatory from client. Person sending the email confirmation should be from executive level (DGM or equivalent & above)</p> <p>/ Satisfactory letter duly mentioning the details of the services.</p>	30
2.	<p>Resources:</p> <p>Experience of resources (i.e. Project Head and Team Manager, Senior Resource, Junior Resource etc. proposed to be deployed in the project)</p> <p>Experience will be considered if the Project Head / Team Manager and 50% of team members have provided consultancy services with minimum experience of 3 years in new Credit Card business/ migration of Credit Card business projects for Public Sector Banks / Private Sector Banks/BFSI in the last 10 years.</p> <p>1 Senior Resources Experience (Marks for each resource)</p> <ul style="list-style-type: none"> ➤ 10 Years - 10 Marks ➤ 5 Years but < 10 Years - 5 Marks ➤ 3 Years but < 5 Years - 3 Marks <p>1 Junior Resources (Marks for each resource)</p>	<p>Bidder to submit details in Annexure-6 with copies of the certificates mentioned along with the profile of the professionals and letter from Company Secretary/HR stating that they are on payroll of the bidder.</p>	20





	<ul style="list-style-type: none"> ➤ 5 Years - 10 Marks ➤ 4 Years but < 5 Years - 5 Marks ➤ 3 Years but < 4 Years - 1 Marks 		
	<p><u>Bidder should have valid accreditation as below:</u></p> <ul style="list-style-type: none"> ➤ <u>ISO 9001: 2015 certification</u> <u>OR</u> ➤ <u>ISO/IEC 27001:2013 certification</u> <p><u>No. of years:</u></p> <ul style="list-style-type: none"> ➤ <u>Having a valid certificate of either of the above two certificates for the last 3 completed years - 12 Marks</u> ➤ <u>Having a valid certificate of either of the above two certificates for less than 3 completed years - 0 Marks</u> 	Copy of valid certificate shall be enclosed.	12
3.			
4.	<p>Bidder's Existence in the market: The Bidder should have been in operation in India for last five years as on RFP date.</p> <p>1 mark for every completed additional year over and above 5 years</p> <p>Maximum marks: 8 marks</p>	<p>Copy of Certificate of LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company (OR) Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.</p>	8
5.	<p>Presentation: Presentation representing proposed implementation plan about the detailed approach/ methodology to be adopted for delivering the project milestones and other program deliverables. It should also cover bidder's past experience & citations. (Maximum duration for presentation - 45 minutes)</p>	<p>Points will be assigned by an internal committee based on the methodology, work plan, team composition and presentations. As per Table P-1</p>	30
	Total Marks		100

Bidders who score minimum out 70% marks on the technical evaluation criteria as mentioned above will only be considered for commercial bid. The Commercial bids of the applicants with technical marks less than 70% will not be considered for commercial/financial evaluation.

Bidders achieving the minimum passing mark 70% will be considered eligible for Commercial evaluation process.

**Presentation of proposal:**

Canara Bank will schedule the presentations and intimate the time and locations to the bidders. Failure of a bidder to complete a scheduled presentation may result in the rejection of that Bidder's proposal.

Table P-1

Sl. No.	Presentation Agenda	Details	Max Marks
1	References and Case Studies	Quality of references provided from past clients on new Credit Card business/ migration of Credit Card business projects. Success of Case studies to be presented along with the team's ability to resolve challenges.	10
2	Project Implementation plan Detailed Plan to implement the project scope - phase wise. Detailed plan for supporting in Implementation of the project along with the system readiness and such other factors. Initial selection of consultants till successful deployment. Work plan and methodology covering complete scope of work		10
3	Deployment of various tools to conduct the in-depth study or any innovative approach to implement.	List of resources tools and techniques available and their deployment in the past and future.	5
4	Post Implementation Support	The quality of the resources to be deployed. Understanding the complexity of the project and way forward agenda along with remediation/resolution tools.	5
Maximum Marks for Presentation			30

Terms & Conditions

- Bank reserves the right to conduct interviews of the proposed team members.
- In case of absence of the allotted resource, the standby should perform the job of the absentee.
- Bank may reject such manpower if bank is not satisfied with his/her performance.

Date:

Signature with seal

Name:

Designation:

