

Corrigendum-1 to GeM Bid ref. no: GEM/2024/B/5046490 dated 13/06/2024 for Selection of Insurer for Card Insurance Programme [Lost Card Policy and CanCare Policy] under Non-Traditional Insurance Policies in Bank for a period of One (1) year from 08/08/2024 to 07/08/2025 It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	05/07/2024, 15:00:00	<u>12/07/2024, 15:00:00</u>
Bid opening Date/Time	05/07/2024, 15:30:00	<u>12/07/2024, 15:30:00</u>

b.

Sl No	Section/Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Pre bid Query Replies	Annexure to the Pre bid Query Replies	Existing Annexure to the Pre bid Query Replies	Amended Annexure to the Pre bid Query Replies

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP

Date: 04/07/2024
Place: Bengaluru


Deputy General Manager



Policy Year	Lost Card Liability (Claims data as on 26-06-2024)												ICR
	Intimated Claims		Settled Claims		Rejected Claims		Closed and Withdrawn Claims		Pending Claims		Settled + Pending Claims		
	Numbers	Amount	Numbers	Amount	Numbers	Amount	Numbers	Amount	Numbers	Amount	Numbers	Amount	
2019-2020	1,929	5,70,11,888	799	2,44,83,924	28	10,91,292	1,102	3,14,36,672	-	-	799	2,44,83,924	65%
2020-2021	2,712	7,00,51,088	935	2,10,20,038	12	5,92,086	1,765	4,84,38,964	-	-	935	2,10,20,038	71%
2021-2022	804	2,13,39,347	175	30,89,707	49	16,40,600	580	1,66,09,040	-	-	175	30,89,707	13%
2022-2023	1,385	4,42,83,565	15	3,40,149	711	3,52,24,977	650	83,86,829	9	3,31,610	24	6,71,759	9%
2023-2024	2,850	15,42,51,230	5	4,34,948	1,017	5,75,93,786	507	1,90,55,531	1321	7,71,66,965	1,326	7,76,01,913	6595%

Policy Year	Cancare (Claims data as on 26-06-2024)												ICR
	Intimated Claims		Settled Claims		Rejected Claims		Closed and Withdrawn Claims		Pending Claims		Settled + Pending Claims		
	Numbers	Amount	Numbers	Amount	Numbers	Amount	Numbers	Amount	Numbers	Amount	Numbers	Amount	
2019-2020	14	33,00,000	11	26,00,000	3	7,00,000	-	-	-	-	11	26,00,000	48%
2020-2021	31	1,12,00,000	26	92,00,000	4	16,00,000	1	4,00,000	-	-	26	92,00,000	298%
2021-2022	50	1,94,00,000	25	1,02,00,000	19	68,00,000	2	8,00,000	4	16,00,000	29	1,18,00,000	130%
2022-2023	119	4,24,00,000	82	2,86,00,000	9	34,00,000	1	4,00,000	27	1,00,00,000	109	3,86,00,000	344%
2023-2024	110	4,18,00,000	19	70,00,000	10	38,00,000	1	4,00,000	80	3,06,00,000	99	3,76,00,000	271%

