

**Amendment-1 to RFQ/ROSD/AMC/204-25/01 dated 14/03/2024 for SELECTION OF SERVICE PROVIDER FOR PROVIDING COMPREHENSIVE AMC SERVICES FOR IT HARDWARE ITEMS EFFECTIVE FROM 01/04/2024 FOR A PERIOD OF 1 YEAR.**

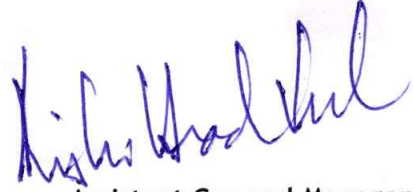

**It is decided to amend the following in respect of the above RFQ:**

Sl. No.	Page No. (RFQ PDF)	Section/ Annexure/ Appendix of the RFQ	Clause No.	Existing	Amended
a.	41	Annexure-19	Bill of Material	Existing Annexure-19 Bill of Material	Annexure-19(Amended) Bill of Material
b.	30	Annexure-10A	Support Location Details	Geographical Area Covered "Branches/Offices coming under the jurisdiction of Regional Office South Delhi"	Annexure-10A (Addition to Annexure 10) Support Location Details

All the other instructions and terms & conditions of the above RFQ shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFQ.

Date: 18/03/2024  
Place: Delhi

  
Assistant General Manager  


Annexure-13 (Amended)

Bill of Material

(Should be submitted by eligible bidder on Company's letter head with company seal and signature of the authorized person)

SUB: Providing Comprehensive AMC of IT hardware items effective from 01/04/2024 for a period of 1 Year.

Ref: RFQ/ROSD/AMC/204-25/01 dated 14/03/2024.

Notes

1. These details should be on the letter head of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFQ terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A

AMC & ATS Charges for 1 years contract period

[Amount in Rs.]

Sl. No.	Hardware/ Software Item(AIO/Desktop/Laptop/Printer/Scanner/Color Printer)	AMC & ATS			Qty.	Total cost of AMC & ATS charges for 2 years (Excl. of Taxes)	Tax for Column D		Total AMC & ATS charges (Incl. of tax)
		1 <sup>st</sup> year AMC charges per unit (Excl. of Tax)	2 <sup>nd</sup> year AMC charges per unit (Excl. of Tax)	Total AMC charges per unit (Excl. of Tax)			% Of tax	Tax Amount	
		A	B	C=(A+B)					
1.	AIO (All in One PC)				173				
2.	Printer				110				
3.	Color Printer				1				
4.	Passbook Printer				24				
5.	High Speed & Flatbed Scanner				28				

**Table -B**

**Service Engineer Charges for 1-year Contract Period**

[Amount in Rs.]

Sl. No.	No. of Service Engineer Required	Engineer Details	AMC & ATS			Qty.	Total cost of Engineer charges for 2 years (Excl. of Taxes)	Tax for Column D		Total Engineer charges (Incl. of tax)
			1 <sup>st</sup> year engineer charges (Excl. of Tax)	2 <sup>nd</sup> year engineer charges per unit (Excl. of Tax)	Total Engineer charges (Excl. of Tax)			%	Tax Amount	
			<u>A</u>	<u>B</u>	<u>C=(A+B)</u>			<u>D</u>	<u>E=(D*C)</u>	
1	2				1					

**Note:**

- i. The above charges are including the Resource Cost for maintenance under AMC, replacement of Spare parts and to provide AMC as per the terms and conditions of the RFQ. No additional charges will be paid over and above the quoted prices.
- ii. In future, if Bank requires, the selected vendor should provide an additional service engineer at the contracted rate.
- iii. Qualified and experienced Engineer should be available for the support whenever call is lodged by the Canara Bank. Engineer has to visit the site immediately for support without any delay.
- iv. The list of Hardware items for AMC is not exhaustive, additions due to new procurement/expiry of warranty period and omissions due to scrapping of old devices is cyclic in nature with maximum of 15 % variation in total number of devices. The Vendor is required to update & maintain proper inventory of all Hardware & Software. Bank reserves the right to increase or decrease the Hardware under AMC to the quantity specified in this tender at the same rate arrived at on the Terms and Conditions of this Tender.



Undertaking

- i. Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- ii. We confirm that we have gone through RFQ clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- iii. We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- iv. We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- v. We are agreeable to the payment schedule as per "Payment Terms" of the RFQ.

Date

Signature with seal  
Name:  
Designation:

**ANNEXURE-10A (Addition to Annex 10)**

**Support Location Details**

**SUB: Providing Comprehensive AMC of IT hardware items effective from 01/04/2024 for a period of 1 year.**

**Ref: RFQ/ROSD/AMC/204-25/01 dated 14/03/2024.**

SI No.	Office Name	Geographical Area Covered
1.	Regional Office South Delhi	Branches/Offices coming under the jurisdiction of Regional Office South Delhi.

Details of all the Branches/Offices coming under the jurisdiction of Regional Office South Delhi

S. No.	DP CODE	BRANCH NAME	PIN CODE
1	267	DELHI SOUTH EXTENSION	110049
2	268	DELHI EAST OF KAILASH	110065
3	341	DELHI LAJPATNAGAR	110024
4	346	DELHI S D AREA	110016
5	348	SPECIALIZED SME BRANCH DELHI OKHLA INDUSTRIAL ESTATE	110020
6	349	DELHI MAHARANIBAGH	110014
7	350	DELHI GREEN PARK EXTENSION	110016
8	390	DELHI NEHRU PLACE	110019
9	1387	DELHI MALAVIYANAGAR	110017
10	1445	DELHI HAUZ KHAS	110016
11	1768	DELHI TRIVENI PHASE-II	110017
12	2007	DELHI BHOGAL	110024
13	2018	DELHI MEHRAULI	110030
14	2020	DELHI KALKAJI	110019
15	2591	DELHI SARITA VIHAR	110076
16	2741	DELHI GREATER KAILASH-II	110048
17	2743	DELHI SAKET	110017
18	2823	DELHI NEW FRIEND'S COLONY	110065
19	4147	JAITPUR	110044
20	5037	RETAIL ASSETS HUB DELHI NEHRU PLACE	110019
21	5120	DELHI KHANPUR	110062
22	5422	DELHI LADO SARAI	110030
23	5799	DELHI BADARPUR MOHAN CO-OP SOCIETY	110044
24	6062	DELHI CHITTARANJAN PARK [C R PARK]	110019
25	6064	DELHI LAJPATNAGAR CENTRAL MARKET	110024
26	6971	REGIONAL OFFICE SOUTH DELHI	110019
27	8462	DELHI AUROBINDO COLLEGE	110017
28	8593	DELHI HOLY FAMILY HOSPITAL	110025
29	8595	DELHI INDIAN COUNCIL FOR MEDICAL RESEARCH (ICMR)	110049
30	8599	DELHI INDIAN INSTT OF TECHNOLOGY	110016
31	8657	DELHI OFFICE OF THE C-DOT	110030
32	19013	DELHI CHATTARPUR	110074
33	19016	DELHI FATEHPUR BERI-II	110030

34	19081	DELHI AIRFORCE STN. ARJUNGARH	110047
35	19082	DELHI DTC DEPOT AMBEDKAR NAGAR	110030
36	19086	DELHI DTC DEPOT SUKHDEV VIHAR	110020
37	19087	DELHI KALKAJI DTC DEPOT	110019
38	19110	DELHI SAFDARJUNG AIRPORT	110003
39	19144	DELHI LODHI ROAD NATIONAL BUILDING CONSTRUCTION CORPN.	110003
40	19162	DELHI RAJPUR KHURD	110068
41	19189	DELHI SANGAM VIHAR	110062
42	19198	DELHI LAJPAT NAGAR IV	110024
43	7136	MSME SULABH SOUTH DELHI	110019

Note:

The above lists of the Branches/Offices coming under Regional South Delhi are as on date. However, any additions or deletion may be done any moment during the tenure of the Contract as per the requirement of Bank and same will be informed to Vendor from time to time.

Date:

Signature with seal

Name:

Designation: