

Sl. No.	Page No.	Section / Annexure / Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Reply
1	65	ATC Annexure 2. Pre-Qualification Criteria	Qualification Criteria- S.no-14	The Bidder should have its own/ franchise Service/Support Office at any 15 Circle Office out of the 26 Circle Office locations of the Bank as mentioned in Annexure-8 of the RFP to service the Cash Receipt Printers. The Bidder to submit the details viz., Address, phone no., email id and contact person Name & Mobile no. etc. as per Annexure-8.	Typing error "to service the cash Receipt Printer" to be changed and read as "to service the Gold Purity Testing machine"	Bidder to refer the Corrigendum for the same.
2	72	Annexure 8. Service Support Details	Service Support Details	Office Locations: 26 Circle Office locations	With reference to the tender requirement for having a local engineer in the selected 26 Circle, we would like to kindly request that the coverage area for this condition be extended to a 150-200 km radius from your circle office location mentioned in RFP. This will allow us to provide efficient and timely services while optimizing our resource allocation.	Bidder to comply with RFP terms and conditions.
3	2	SECTION A - BID SCHEDULE & ABBREVIATIONS	1. BID SCHEDULE- Sl no-8. Last Date, Time and Venue for Submission of Bids	Bid End Date/Time as per RFP Document. Response should be submitted in GeM portal and required physical documents should be submitted at below mentioned address before due date/time:	Please confirm which required physical documents to be submitted to your Bangalore Office address. Also mention date /time period for physical documents submission	Bidder to refer the Submission of Bids clause in RFP.
4	18	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	Penalties & Liquidated damages	5.3. In case of repair or replacement, if not corrected between 2 working days will penalized 1000/- per day per day per machine. Need brief about the penalty clause.	In case of repair or replacement, if not corrected between 2 working days will penalized 1000/- per day per day per machine. Need brief about the penalty clause.	The clause is self explanatory. Bidder to comply with RFP terms and conditions.
5	29	SECTION D - BID PROCESS EMD	6. Earnest Money Deposit (EMD)/Bank Guarantee in lieu of EMD:	6.1. The bidder shall furnish Non interest earning Earnest Money Deposit (EMD) amount as mentioned in the Bid Schedule by way of Insurance Surety Bonds, account payee demand draft drawn on any Scheduled Commercial Bank in India in favour of Canara Bank, payable at Bengaluru, fixed deposit receipt, or banker's cheque or Bank Guarantee from any of the Commercial Banks or payment online in an acceptable form, safeguarding the Bank's interest in all respects. The bid security should remain valid for a period of 45 (forty-five) days beyond the final bid validity period.	MSEs are exempted from paying EMD, subject to furnishing of Valid certificate for claiming Exemption Valid Udyam Registration (MSME) and NSIC certificate is allowed for availing exemption for EMD and Tender fee	Please refer the SECTION H- PURCHASE PREFERENCE clause for detailed information.
6	NA	General	General	Consortium	Consortium allowed or not? Is consortium allowed?	Consortium will not be allowed. Bidder to comply with RFP terms and conditions.

Date: 09/10/2024
Place: Bangalore

Deputy General Manager

