

Corrigendum-5 to GeM Bid ref. no GEM/2025/B/6092426 dated 29/03/2025 for Selection of Service Provider for Supply, Installation, Integration and Maintenance of Software Defined - Wide Area Network (SD-WAN) Solution for a Period of Five (05) Years in Canara Bank.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	19/05/2025, 15:00:00	<u>26/05/2025, 15:00:00</u>
Bid opening Date/Time	19/05/2025, 15:30:00	<u>26/05/2025, 15:30:00</u>

b.

Sl. No	Section/ Annexure/ Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	Annexure-10	Technical Evaluation Criteria	Existing Annexure-10	Amended Annexure-10

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 19/05/2025
Place: Bengaluru


Deputy General Manager




Amended Annexure-10
Technical Evaluation Criteria

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: Selection of Service Provider for Supply, Installation, Integration and Maintenance of Software Defined - Wide Area Network (SD-WAN) Solution for a period of five (05) years in Canara Bank

Ref: GEM/2025/B/6092426 dated 29/03/2025.

Bank will evaluate the technical proposals of all eligible Bidders based on the documents submitted for the below mentioned criteria:

Sl. No.	Particulars	Scoring methodology	Max Marks	Documents to be submitted For award of mark
1.	The implementation (not necessarily by the Bidder) of the proposed OEM solution (not necessarily the same model) in Scheduled Commercial Bank/ PSU/ BFSI in India for minimum 1000 discrete locations in Single / Multiple Order to build a Single Solution during last seven years as on the date of submission of bid.	No. of Organisations: ≥5 organizations: 10 marks 4 organisations: 8 marks 3 organisations: 6 marks 2 organisations: 4 marks 1 organisation : 2 marks	10	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of locations deployed since and when. <i>Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.</i>
2.	No. of locations deployed in India (not necessarily by the bidder) for the SD-WAN Solution of proposed OEM (not necessarily the same model) in Scheduled Commercial Bank/PSU/ BFSI in India in a Single/ Multiple purchase order during last seven years as on the date of submission of bid.	No. of Locations: > 5000 locations: 10 marks >2500 locations & ≤ 5000 locations : 6 marks 2000 locations & ≤ 2500 locations: 2 marks >1000 locations & ≤ 2000 locations : 1 marks	10	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of locations deployed since and when. <i>Kindly note that that Client's Email should be</i>





Sl. No.	Particulars	Scoring methodology	Max Marks	Documents to be submitted For award of mark
				from their official Email IDs only, containing their name, designation & Contact number.
3.	<u>The bidder should have implemented and maintained SD-WAN (Software Defined - Wide Area Network) solution in any Scheduled Commercial Bank/ PSU/ BFSI in India for Minimum 500 discrete locations in Single / Multiple Order to build a Single Solution, during last seven years as on the date of submission of bid.</u>	No. of Organisations: ≥5 organizations: 10 marks 4 organisations: 8 marks 3 organisations: 6 marks 2 organisations: 4 marks 1 organisation : 2 marks	10	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of locations deployed since and when. <i>Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.</i>
4.	The bidder should have supplied, Installed and provided AMC support for Minimum 1000 Nos. in discrete locations (Single/ Multiple orders) of the L2 Manageable Network Switches/ Routers/ SD-WAN to any Scheduled Commercial Bank/ PSU/ BFSI during last five years as on the date of submission of bid.	No. of Locations: > 2500 locations: 10 marks >1500 locations & ≤ 2000 locations : 6 marks 1000 locations & ≤ 1500 locations: 2 marks	10	The bidder has to provide relevant purchase order/ work order / engagement letter along with satisfactory project completion certificate/ Reference letter from the Concerned Organization/Email reference from the client clearly specifying the no. of locations deployed since and when. <i>Kindly note that that Client's Email should be from their official Email IDs only, containing their name, designation & Contact number.</i>
5.	Compliance to Technical and Functional	As per Functional & Technical Compliance based on the responses from	25	Bidder to note that all features must be available for





Sl. No.	Particulars	Scoring methodology	Max Marks	Documents to be submitted For award of mark
	Specifications as per Section-II of Annexure-9	the Bidder as per the Section-II, Annexure-9 and demonstrable at Proof of Concept and assessed by Bank. Marks obtained in Section-II.		demonstration during Presentation/ Product Demonstration/ POC. During evaluation, if any of the criteria mentioned as compliant is not found in the solution, marking will be modified in the respective category as evaluated by the Bank & Bank's decision shall be binding on the bidders. It is mandatory for Bidders to have all functionalities listed. Any non-compliance may lead to bidder's disqualification at the sole discretion of Bank.
6.	Bidder's Presentation/ Product Demonstration/ POC	Presentation will be evaluated on the following parameters: <ul style="list-style-type: none"> • SD-WAN Overview & Benefits - Introduction to SD-WAN, its advantages, and justification for adoption- 1 Mark • Network Architecture & Security - Control and data plane communication, security mechanisms, tunnel protocols, and encryption- 2 Marks • Performance & Traffic Optimization - QoS, load balancing, application-aware routing, and link performance monitoring- 2 marks • Deployment & Management - Device onboarding, policy management, analytics, and high availability - 1 Marks • Compliance & Supporting Proofs - Hardware datasheets, proposed architecture alignment 	10	Presentation will be evaluated on the parameters as details are specified in SECTION E - SELECTION OF BIDDER - 3.6. Bidders Presentation /Site Visits / Product Demonstration/POC



Sl. No.	Particulars	Scoring methodology	Max Marks	Documents to be submitted For award of mark
		<p>with the bank's infrastructure, and technical proof during PoC - 1 Marks</p> <ul style="list-style-type: none"> • Solution's capabilities, Security Aspects, Integration plan - 1 Marks • Quantum safe - 2 Marks 		
Total Maximum Marks			75	

Note: The bidder should score minimum 75% marks for qualifying under Technical Evaluation. The bidders qualified under Technical Evaluation will be eligible for commercial opening.

Terms & Conditions

- Bidder to note that all features must be available for demonstration during Presentation/ Product Demonstration. During evaluation, if any of the criteria mentioned as compliant is not found in the solution, marking will be modified in the respective category as evaluated by the Bank & Bank's decision shall be binding on the bidders. It is mandatory for Bidders to have all functionalities listed. Any non-compliance may lead to bidder's disqualification.
- Bank reserves the right to conduct interviews of the proposed team members.
- In case of absence of the allotted resource, the standby should perform the job of the absentee.
- Bank may reject such manpower if bank is not satisfied with his/her performance.

Declaration: We hereby confirm that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, our response to this RFP is liable for rejection.

Date:

Signature with seal

Name:

Designation :

