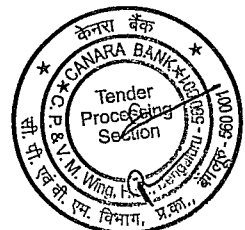
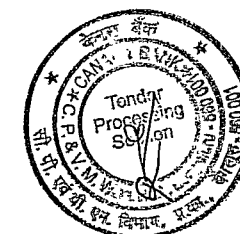


Pre Bid Queries for SELECTION OF VENDOR FOR END TO END IMPLEMENTATION OF BOARD MANAGEMENT SOLUTION FOR A PERIOD OF 5 YEARS IN CANARA BANK.

Sl. No.	Page No.	Section/ Annexure/ Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
1	21	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	Payment Terms 3. Data Migration Cost:	Percentage of Payment: 100% as per Table D of Annexure 15 On successful migration of data as per scope of work and on submission of Invoice and Acceptance/Sign off by the Bank on production of relevant documents	Could the bank provide detailed information regarding data migration, including: The source application(s) from which data needs to be migrated. The total volume of data to be migrated. The format(s) in which the data is currently stored (e.g., database, files, PDFs, scanned images, etc.). Any specific data transformation, cleansing, or structuring requirements before migration.	Source application is BoardPAC eBits and Digital Meeting having total 300 GB data stored in SQL server consisting Majority of PDF files.
2	74	Annexure-8 Scope of work	Technical Requirements:	Solution should support Cross-platform/device- works seamlessly on all operating systems (Windows, iOS, iPad OS, MAC-OS, Android etc).	Could the bank please confirm whether the Bank specifically requires a dedicated mobile application for the Board Meeting Solution, or if the expectation is for the proposed solution to be fully compatible and accessible on mobile devices without the need for a separate app?	Scope of Work is self explanatory, Bidder to comply with RFP terms and conditions.
3	83	Annexure-9 Technical Evaluation Criteria	Annexure-9 Technical Evaluation Criteria Implementation capability of the proposed Board Management Solution:	A) Schedule Public Sector Bank: Implemented in 3 or more Banks: 20 Marks More than 1 Bank and up to 2 Banks - 15 Marks In one Bank only - 10 Mark B) Schedule Private Sector Bank: Implemented in 2 or more Banks: 10 Marks Less than 2 Banks - 5 Marks	Could the bank Kindly change the evaluation Criteria to : A) Scheduled Public Sector Bank: Implemented in at least one Scheduled Public Sector Bank: 20 Marks B) Scheduled Private Sector Bank: Implemented in at least one Scheduled Private Sector Bank: 10 Marks As this is a specific and niche solution, we would suggest the bank to make the matrix like this.	Bidder to comply with RFP terms and conditions.
4	67	Annexure 2	Pre- Qualification criteria	8.The bidder/OEM should have experience of successful deployment of Board Management solution in at least 2 Scheduled Commercial Bank in which one is a Public Sector Bank in India during the last five years as on date of bid submission of this RFP. Documents to be Submitted: The bidder should submit purchase Order/Contract Agreement along with satisfactory performance letter/reference letter from the customer duly mentioning the details of the solution including name of the OEM and sign off.	We request to relax the clause as, The bidder/OEM should have experience of successful deployment of similar web based solution in at least 2 Scheduled Commercial Bank in which one is a Public Sector Bank in India during the last five years as on date of bid submission of this RFP The bidder should submit purchase Order/Contract Agreement along with satisfactory performance letter/reference letter from the customer duly mentioning the details of the solution including name of the OEM and sign off.	Bidder to refer the Corrigendum for the same.



Sl. No.	Page No.	Section/ Annexure/ Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
5	67	Annexure-2 / Pre-Qualification Criteria	Pre- Qualification criteria	<p>8.The bidder/OEM should have experience of successful deployment of Board Management solution in at least 2 Scheduled Commercial Bank in which one is a Public Sector Bank in India during the last five years as on date of bid submission of this RFP.</p> <p>Documents to be Submitted: The bidder should submit purchase Order/Contract Agreement along with satisfactory performance letter/reference letter from the customer duly mentioning the details of the solution including name of the OEM and sign off.</p>	<p>We request that MSE units be given exemption from the criteria as per GOI guidelines.</p> <p>The public procurement policy for MSMEs order, 2012 is applicable to all central ministries/departments/CPSUs and has become mandatory w.e.f 1st April 2015.</p> <p>Circular attached.</p>	This is mandatory requirement to assess the capability of the Bidder.
6	67	Annexure-2 /	Pre-Qualification Criteria	<p>12.The bidder should have support office in Bengaluru or Mumbai for 24x7 supports.</p> <p>Documents to be Submitted: The Bidder should submit the details viz., address, phone no., email id and contact person Name & Mobile no..etc.</p>	<p>Please change the clause as: The bidder should have support office in Bengaluru or Mumbai for 24x7 supports. OR The bidder should establish support office in Bengaluru or Mumbai for 24x7 supports within 90 days from signing of the agreement.</p>	Bidder to comply with RFP terms and conditions.
7	83	Annexure-9	Technical Evaluation Criteria	<p>Point 2: Implementation capability to sign the documents digitally using e-token/ e-sign.</p> <p>If Implemented: 10 marks If Not Implemented: 0 marks</p> <p>Documents to be Submitted: The bidder should submit purchase Order/ Contract Agreement along with satisfactory implementation letter/ reference letter/ e-mail reference from the client clearly mentioning about the digital signature implementation.</p>	<p>Currently, we have generic reference letters from our clients stating that we have implemented the Board Meeting software for them, hence it would not be possible to obtain more details highlighting specific functionalities. However, we will be showcasing these functionalities during our demonstration.</p>	Bidder to comply with RFP terms and conditions.
8	83	Annexure-9	Technical Evaluation Criteria	<p>Ponint No. 3</p> <ol style="list-style-type: none"> 1.Minutes of meeting 2.Action Taken Report 3.Admin Reports 4.Organizer reports 5.Other Miscellaneous Reports <p>Note: 2 marks to each MIS report generation in the proposed solution</p> <p>Documents to be Submitted: Bidder has to submit any documents/e-mail/artifacts from any previous client confirming these criteria. (Bidder has to demonstrate the solution's capability during demo/presentation)</p>	<p>Currently, we have generic reference letters from our clients stating that we have implemented the Board Meeting software for them, hence it would not be possible to obtain more details highlighting specific functionalities. However, we will be showcasing these functionalities during our demonstration.</p>	Bidder to comply with RFP terms and conditions.



Sl. No.	Page No.	Section/ Annexure/ Appendix	RFP Clause	Sub-Clause/ Technical Specification	Bidder's Query	Bank's Response
9	83	Annexure-9	Technical Evaluation Criteria	<p>Ponint No. 4 Integration with various channels for notification 1.WhatsApp: 2 Marks 2.DMS (Document Management System) :2 Marks 3.EMAIL: 1 Marks 4.SMS: 1 Marks 5.LDAP Integration: 2 Marks AD Integration: 2 Marks Bidder has to submit any documentary proof/email/artifacts from any previous client confirming these criteria. (Bidder has to demonstrate the solution's capability during demo/presentation)</p>	<p>Currently, we have generic reference letters from our clients stating that we have implemented the Board Meeting software for them, hence it would not be possible to obtain more details highlighting specific functionalities. However, we will be showcasing these functionalities during our demonstration.</p>	<p>Bidder to comply with RFP terms and conditions.</p>
10	83	Annexure-9	Technical Evaluation Criteria	<p>Ponint No. 5 Availability of detailed dashboards for monitoring of the proposed software for the Admins/Organizers/Members etc. Yes: 10 Marks No: 0 Marks Bidder has to submit any documents/email/artifacts from any previous client confirming these criteria. (Bidder has to demonstrate the solution's capability during demo/presentation)</p>	<p>Currently, we have generic reference letters from our clients stating that we have implemented the Board Meeting software for them, hence it would not be possible to obtain more details highlighting specific functionalities. However, we will be showcasing these functionalities during our demonstration.</p>	<p>Bidder to comply with RFP terms and conditions.</p>

Place:Bengalaoore
Date:18-02-2025

Deputy General Manager

