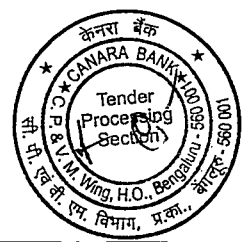


Corrigendum-1 to GeM Bid ref. no: GEM/2024/B/5135901 dated 08/07/2024 Selection of Vendor for Supply, Installation and Maintenance of Cash Receipt Printers in PAN India Branches/Offices of Canara Bank.

It is decided to amend the following in respect of the above GeM bid:

Sl No	Section/Annexure/Appendix of GeM Bid	Clause No.	Existing Clause	Amended Clause
1.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	6. Warranty	<p>6.3. During the said warranty period of 3 Years, the bidder shall without any extra cost, carry out all routine and special maintenance of the Cash Receipt Printers and attend to any difficulties/defects/replacements that may arise in the operation of the system.</p> <p>6.5. During Warranty Period Preventive maintenance like periodical servicing, trouble shooting, settings, adjustments, cleaning, oiling, greasing at periodical intervals (i.e. Quarterly) to ensure;</p> <p>6.5.1. smooth and trouble free working of the Cash Receipt Printers</p> <p>6.5.2.the performance of the Cash Receipt Printers at the contracted capacity.</p> <p>6.5.3. Maintenance of Cash Receipt Printers & other items including Software drivers.</p>	<p>6.3. During the said warranty period of 3 Years, the bidder shall without any extra cost, carry out all <u>maintenance</u> of the Cash Receipt Printers and attend to any difficulties/defects/ replacements <u>against call</u> that may arise in the operation of the system.</p> <p>6.5. During Warranty Period <u>bidder should</u> ensure;</p> <p>6.5.1. smooth and trouble free working of the Cash Receipt Printers</p> <p>6.5.2. the performance of the Cash Receipt Printers at the contracted capacity.</p> <p>6.5.3. Maintenance of Cash Receipt Printers & other items including Software drivers.</p>
2.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	18. Local Support	<p>18.3. Response Time and Meantime to Restore [MTTR]</p> <p>18.3.1.Response Time shall be 6 business hours for Urban/Metro Branches and 8 business hours for other locations. MTTR shall be next Business day.</p> <p>18.3.2.Time specified above is from lodging of complaint.</p>	<p>18.3. Response Time and Meantime to Restore [MTTR]</p> <p>18.3.1.Response Time shall be <u>one business day</u> for Urban/Metro Branches and <u>2 business days</u> for other locations. MTTR shall be next Business day.</p> <p>18.3.2.Time specified above is from lodging of complaint.</p>

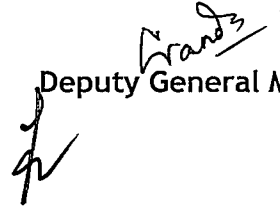


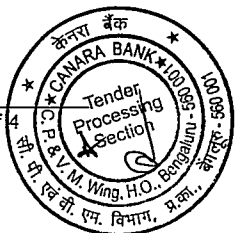
3.	Annexure-15	Bill of Material	Existing Bill of Material	<u>Amended Bill of Material</u>
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All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 22/07/2024
Place: Bengaluru


Deputy General Manager



Ref: GEM/2024/B/5135901dated 08/07/2024.

1. These details should be on the letterhead of Bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

[Amount in Rupees]

Sl. No.	Item Details	Unit Price (Excl. of Tax)	Qty.	Total Cost (Excl. of Tax)	Tax for Column c		Total Cost (Incl. of tax)
					% of tax	Tax Amt	
		a	b	c=a*b	d	e	f=c+e
1.	Cash Receipt Printers with comprehensive onsite Warranty for 3 Years as per RFP Term & Condition		10200*				
2.	Additional Printer Cartridge Ribbon**		10200*				
3.	Paper Roll adaptable to the proposed Cash Receipt Printer (Pack of 10)#		10200*				
Total cost of Cash Receipt Printers							

*The quantity mentioned is indicative in nature and Bank at its discretion to may increase/decrease the quantity. Bidder has to provide the required quantities at the rate quoted above during the entire contract period.

Bidder has to provide the Paper Roll adaptable to the proposed Cash Receipt Printer to branches/Bank on demand at the rate quoted above during the entire contract period.

****The price quoted for additional Printer Cartridges to be supplied is fixed for contract period and the quantity mentioned above for additional Printer Cartridges is indicative only. The selected bidder should supply the additional Printer Cartridges at the price quoted above during the contract period on the request of Bank.**

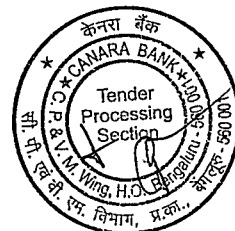


Table -B
Post Warranty AMC Cost for Cash Receipt Printers

[Amount in Rupees]

Sl. No.	Description	AMC Cost for 4 th & 5 th Year Post Warranty period of 3 Years							
		Cost per Unit (Excl. of tax)		Total Cost of AMC per unit for 2 Years (Excl. of Tax)	Qty.	Total cost of AMC for 2 Years (Excl. of Tax)	Tax for Column e		Total cost of AMC for 2 Years (Incl. of Tax)
		4 th Year	5 th Year				% tax	Tax Amt	
		a	b		d	e=c*d	f	g	h=e+g
1.	Comprehensive AMC Cost for Cash Receipt Printers				10200				
Total Cost for Comprehensive AMC for 2 Years									

Table-C
Total Cost of Ownership for 5 years Contract Period

[Amount in Indian Rupees]

Sl. No.	Description	Total Cost (inclusive of taxes)
1.	Total Cost for Cash Receipt Printers with comprehensive onsite Warranty for 3 Years as per Table-A	
2.	Total Cost for Comprehensive AMC Post Warranty for Cash Receipt Printers as per Table-B	
3.	Total Cost of Ownership [Sum of row 1 and 2]	

Undertaking

- Bill of material is submitted on the letter head and is signed by an Authorized Signatory with Name and Seal of the Company.
- We confirm that we have gone through RFP clauses, subsequent amendments and replies to pre-bid queries (if any) and abide by the same.
- We have not changed the structure of the format nor added any extra items. We note that any such alternation will lead to rejection of Bid.
- We agree that no counter condition/assumption in response to commercial bid will be accepted by the Bank. Bank has a right to reject such bid.
- We are agreeable to the payment schedule as per "Payment Terms" of the RFP.

Date

Signature with seal

Name:

Designation:

