

New Internet Banking FAQs

❑ What are the benefits while using Corporate Internet Banking?

Corporate Internet Banking has been implemented considering the business needs of higher funds transfer limits, multi-level transaction authorization for security purpose, funds transfer through BULK file and various types of online tax payment.

❑ What is the difference Between Retail and Corporate Internet Banking?

As per Bank's Internet Banking policy, Retail Internet Banking is issued to Customers who are Individuals. Corporate Internet Banking is issued to customers that are non-individuals like Proprietorship, Private limited company, Public Limited Company, Trusts, HUF etc.

❑ Why I am not able to use the user id for accessing my corporate accounts?

You were using retail internet banking for the purpose of retail as well as Corporate banking using the same user id. We have released new retail internet banking. As the retail internet banking has limited features we are not permitting the user id of retail internet banking to be used for corporate banking.

As you already have a Corporate User IDs for the same account, the access of corporate accounts using Retail Internet Banking User ID has been deactivated.

❑ How Do I get my User ID and Passwords?

You already have a separate Corporate User ID to login to our corporate internet banking.

In case you cannot recall your corporate user id or the password to access corporate internet banking or you are not able to login to corporate internet banking we request you to please Visit your Home Branch for obtaining the new User IDs and Passwords for corporate internet banking

❑ What will happen to the beneficiaries added in the Retail Version

All the Beneficiaries created in retail banking and used for managing business will be available in corporate internet banking for funds transfers from day one of the login with full limits.

❑ Where should I Login?

Please login from the Corporate Internet Banking Link at <https://netbanking.canarabank.in>