

Amendment-1 to EOI 04/2013-14 dated 19/12/2013 for Empanelment of Vendors for Supply, Installation, Commissioning and Maintenance of IT Hardware/Software”

It is decided to amend the following clauses of the above RFP:

Sl. No.	Page No.	Clause No.	Existing Clause	Amended Clause
1	8	5. Eligibility Criteria Point No. 1	<p>1. The bidder should have national presence with minimum experience of 5 years (upto 31/03/2013) in the activity of supply, installation and maintenance of IT Hardware, Peripherals and System and Off the Shelf Software.</p> <p><u>Documents to be submitted:</u></p> <p>Manufacturer / Dealer / Distributor Certificate.The registration no. of the firm /company along with Sales Tax no./ Valid IT Certificate /Certificate of Incorporation.</p>	<p>1.The bidder should have national presence with minimum experience of 4 years (upto 31/03/2013) in the activity of supply, installation and maintenance of IT Hardware, Peripherals and System and Off the Shelf Software.</p> <p><u>Documents to be submitted:</u></p> <p>Manufacturer / Dealer / Distributor Certificate.The registration no. of the firm /company along with Sales Tax no./ Valid IT Certificate /Certificate of Incorporation.</p>
2	8	5. Eligibility Criteria no. 2	<p>2. Bidders shall be the Original Equipment Manufacturers (OEM) of Desktop Computers, Laptop Computers, Servers, Printers, Scanners (Both flatbed & Cheque Truncation System) & other Computer hardware Peripherals and other off-the-shelf software items detailed above.</p> <p>(OR)</p> <p>An authorized dealer</p> <p><u>Documents to be submitted:</u></p> <p>If the applicant is Manufacturer, they should have manufacturing and testing facilities of international standards and should enclose the details of locations where the manufacturing and testing facilities are available. If the bidder is an Authorised Dealer, an Authorisation letter from their OEM to deal/market their product in India and it should be valid for a minimum period of 6 years including empanelment period from the date of empanelment.</p>	<p>2. Bidders shall be the Original Equipment Manufacturers (OEM) of Desktop Computers, Laptop Computers, Servers, Printers, Scanners (Both flatbed & Cheque Truncation System) & other Computer hardware Peripherals and other off-the-shelf software items detailed above.</p> <p>(OR)</p> <p>An authorized dealer</p> <p><u>Documents to be submitted:</u></p> <p>If the applicant is Manufacturer, they should have manufacturing and testing facilities of international standards and should enclose the details of locations where the manufacturing and testing facilities are available. If the bidder is an Authorised Dealer, an Authorisation letter from their OEM to deal/market their product in India.</p>




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3	8	5. Eligibility Criteria no. 5	<p>5. The applicant shall have local office in Bangalore and own personnel / Service Support Centers (with minimum 2 Technical Staff at each center) to liaison various activities like installation, commissioning and maintenance etc. at minimum 34 locations (Circle Office Locations - list attached) of our Bank covering/ supporting rural and semi-urban centers all over the country and for the remaining centers an undertaking letter to be submitted stating that support will be provided by the bidder.</p> <p><u>Documents to be submitted:</u></p> <p>The Bidders to furnish their existing service centre infrastructure details like contact details with postal address, no. of engineers, jurisdiction of the engineer etc besides Local Contact Person Name, Address, Phone No, Mobile No, Email etc.</p>	<p>5. The applicant shall have local office in Bangalore and own/Franchise Service Support Centers (with minimum 2 Technical Staff at each center) to liaison various activities like installation, commissioning and maintenance etc. at minimum 34 locations (Circle Office Locations - list attached) of our Bank covering/ supporting rural and semi-urban centers all over the country and for the remaining centers an undertaking letter to be submitted stating that support will be provided by the bidder.</p> <p><u>Documents to be submitted:</u></p> <p>The Bidders to furnish their existing service centre infrastructure details like contact details with postal address, no. of engineers, jurisdiction of the engineer etc besides Local Contact Person Name, Address, Phone No, Mobile No, Email etc.</p>
4	9	5. Eligibility Criteria no. 10	<p>10. Bidder/OEM/Partner/ Principal/ Indian agent should have supplied minimum 50 cheque scanners(CTS) in the last 2 years to any scheduled commercial Banks/company operating in India.</p> <p><u>Documents to be submitted:</u></p> <p>Bidders should submit copy of Purchase Orders/Invoices for having supplied 50 Cheque scanners(CTS) in the last 2 years to any scheduled commercial Banks/company operating in India.</p>	<p>10. The Bidder/ OEM/ Partner/ Principal/ Indian agent desirous for empanelment for cheque scanners(CTS) should have supplied minimum 50 cheque scanners(CTS) in the last 2 years to any scheduled commercial Banks/company operating in India.</p> <p><u>Documents to be submitted:</u></p> <p>Bidders should submit copy of Purchase Orders/Invoices for having supplied 50 Cheque scanners(CTS) in the last 2 years to any scheduled commercial Banks/company operating in India.</p>



5	10	5. Eligibility Criteria Point No. 11	11.The bidder should have supplied, installed and maintaining Servers, Desktop Computers, Printers etc to at least 2 Public Sector Banks in India (Excluding Canara Bank) in Multi locations during last 2 years (up to 30/09/2013). <u>Documents to be submitted:</u> Certificate from 2 Public Sector Banks to the effect should be submitted.	11.The bidder should have supplied, installed and maintaining Servers, Desktop Computers, Printers etc to at least 1 Public Sector Bank in India (Excluding Canara Bank) in Multi locations during last 2 years (up to 30/09/2013). <u>Documents to be submitted:</u> Certificate from Public Sector Bank to the effect should be submitted.
6	31	Annexure-10	Manufacturer's Authorization Form (MAF)	In Amended Manufacturer's Authorization Form (MAF) as per Annexure-10 the following Para stands deleted "We hereby extend our full guarantee and warranty as per terms and conditions of the EOI and the contract for the equipment and services offered against this invitation for tender offer by the above firm"

All the other Instructions and Terms & Conditions of the above RFP remain unchanged.
Please take note of the above Amendments while submitting your response to the subject RFP.

Date: 28/12/2013
Place: Bangalore


Deputy General Manager
