TERMS AND CONDITIONS

Preliminary

- 1. This offer ("Offer") is co-sponsored by Canara Bank ("Bank") and Flipkart Advanz Private Limited (Flipkart Advanz") on www.flipkart.com, Flipkart mobile app and Flipkart mobile site and related mobile site (collectively Platform), which Platform is owned and operated by Flipkart Internet Private Limited (Flipkart, We or Our). It is open to all customers holding a valid and current Canara Bank Credit Card (Cardholder and Card).
- 2. By participating in the Offer (defined below), Cardholder agree to be bound by:
 - these terms and conditions (T&C);
 - the Terms of Use, Privacy Policy and other relevant documentation including any modifications, alterations or updates thereof, that are published on the Platform; and
 - all applicable terms and conditions of Canara Bank.

Offer Details

- 1. The Offer is valid from 7th January 2025 (00:00 Hours) to 31st March 2025 (23:59 Hours), Only Tuesdays.
- 2. Under this Offer, Cardholders will get flat discount per month on purchase of select products sold on the platform (Flipkart Grocery and Flipkart Minutes) during the offer period.
- 3. The discount will be applied to the Net Cart Value (NCV). NCV shall mean the total value of only the eligible product/s in the cart after all applicable discounts and exchange offer redemptions. The minimum NCV to avail the Offer is INR 1,500 for Flipkart Grocery and the minimum NCV to avail the Offer is INR 500 for Flipkart Minutes.
- 4. The maximum discount of INR 150 can be availed per card per month during the Offer Period for Base Offer 1 on Flipkart Grocery and the maximum discount of INR 50 can be availed per card per month during the Offer Period for Base Offer 2 on Flipkart Minutes.
- 5. In case partial payment is made through a Flipkart Gift Card, offer will apply only on the amount paid through the Credit Card against the purchase of eligible products, provided such amount equals or exceeds INR 1,500 for Base Offer 1 on Flipkart Grocery and equals or exceeds INR 500 for Base Offer 2 on Flipkart Minutes.

Other Terms and Conditions

- 1. All Canara Bank Credit Cardholders, excluding Bank Corporate Credit Card.
- 2. Cards blocked by Canara Bank will not be eligible for the offer.
- 3. This Offer is NOT applicable on transactions made through Internet Banking/ UPI payment applications.
- 4. The Offer is not applicable for Card-on-delivery transactions or orders converted from Cash On Delivery to Prepaid.
- 5. In case of cancellation of your order, the transaction will not qualify for the Offer. If you cancel part of your order, you will qualify for the Offer only on the net amount you pay basis eligibility.
- 6. Canara Bank/Flipkart/Flipkart Advanz reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for availing the benefits under the said Offer or otherwise by use of the Card.
- 7. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
- 8. Canara Bank, Flipkart Advanz and Flipkart reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- 9. Delinquent and over-limit Card and Card Holders will not qualify for this Offer.
- 10. Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary, and the Offer is being made purely on a best effort basis.
- 11. Nothing herein amounts to a commitment by Bank/Flipkart Advanz to conduct further, similar or other offers.
- 12. The above Offer is by way of a special offer for Bank Credit Cards holders only and nothing contained herein shall prejudice or affect the terms and conditions of the card member agreement. The terms of the above schemes shall be in addition to and not in derogation of the terms contained in the card member agreement.
- 13. You understand that Flipkart may share your transactional data with Canara Bank and Flipkart Advanz for purposes of this Offer and for checking your eligibility for their products and services and by participating in this Offer, you consent to this sharing of your data for these purposes.

- 14. Any query regarding the program will be entertained only till
 - a. 28th February 2025 for transactions made till 31st January 2025
 - b. 31st March2025 for transactions made from 1st to 28th February 2025
 - c. 30th April 2025 for transactions made from 1st to 31st March 2025
 - d. Post such dates, Bank, Flipkart Advanz and Flipkart will not entertain any correspondence or communication regarding this Program from any persons.
- 15. Bank/Flipkart/Flipkart Advanz do not endorse any of the products or brands being offered under the Program and will not accept any liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability to sellers on the Platform.
- 16. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.
- 17. Products offered under this program are subject to availability from the respective participating merchants/sellers on the Platform and accordingly Canara Bank, Flipkart Advanz or Flipkart in no circumstances shall be liable for non-availability of any of the products.
- 18. Under no circumstance will the Offer/discount being offered under this Program be settled with cash in lieu by Bank or by Flipkart or by Flipkart Advanz.
- 19. Returned transactions, disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
- 20. Canara Bank and Flipkart Advanz will not entertain any correspondence regarding the validity or acceptability of any additional benefits offered by seller(s) on products/services made available by it and the same shall be at the sole risk and consequences of such seller(s) and without reference to Canara Bank and Flipkart Advanz.
- 21. Flipkart, Flipkart Advanz or the seller(s) shall not be liable for any failure by Canara Bank to honor the transaction and for any technical issues attributable to Canara Bank because of which the transaction made by the Cardholder was not successful. Canara Bank shall indemnify and hold Flipkart Advanz, Flipkart and seller harmless against any claims by the Cardholder for unsuccessful completion of the transaction. Further, Canara Bank shall solely be liable to the Cardholder for wrongful remittance of the amounts by it, without any reference to Flipkart or Flipkart Advanz or sellers.
- 22. By participating in this Offer you agree to be bound by these terms and conditions of the Offer, standard terms and conditions, terms of use, privacy policy (as amended from time to time) of the Platform and the terms and conditions of respective sellers shall be applicable on the Cardholder.
- 23. The Cardholder shall indemnify and hold Flipkart, Flipkart Advanz, Canara Bank and/ or seller(s) harmless against all damages, liabilities, costs, expenses, claims, suits and proceedings (including reasonable attorneys fee) that may be suffered by Flipkart, Canara Bank and/ or seller as a consequence of (i) violation of these terms and conditions, of the terms of user agreement, privacy policy (subject to change) published on the Platform, by Cardholder; (ii) violation of applicable laws by Cardholder; and (iii) any action or inaction resulting in willful misconduct or negligence on the part of the Cardholder.
- 24. All government Levies like Sales Tax, TDS, any Local Tax, Octroi etc., shall be payable by the Cardholder as applicable at the time the respective Offer.
- 25. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.
- 26. Any disputes arising out of the Offer shall be subject to arbitration by a sole arbitrator to be jointly appointed by Canara Bank and Flipkart Advanz for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996. The place of arbitration shall be at Bangalore and language of arbitration shall be English.
- 27. All liability with respect to the products purchased lies with the respective sellers and neither Flipkart Advanz nor Canara Bank shall be in any way responsible for the same.
- 28. This Offer is valid only in India. The minimum age of such Cardholder shall be 18 years.
- 29. Further, as required by applicable law, in the event that the Cardholder makes a purchase of an amount equal to or above Rs. 2,00,000, the Cardholder will be required to upload a scanned copy of his/her PAN card on the Platform, within 4 days of making the purchase, failing which, the purchase made by the Cardholder will be cancelled. The requirement to submit the PAN card arises only once and if it has been submitted once by the Cardholder, it need not be submitted again. The order of the Cardholder will be cancelled if there is a discrepancy between the name of the Cardholder and the name on the PAN Card.
- 30. This document is an electronic record in terms of Information Technology Act, 2000, and the Rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.