

Various channels/Modes of reporting of cyber financial frauds & blocking of cards/Accounts to stop further loss of money:

(1) Toll Free Numbers:

<b>Got any Question? Call us Today</b>	
TOLL FREE NUMBERS	Non Toll Free Numbers (if calling from outside India)
<b>18001030</b>	<b>+91-80-22064232</b>
<b>18004250018</b>	<b>+91-80-68212121</b>

❖ National helpline number **1930** & register your complaint at national cybercrime reporting portal <https://cybercrime.gov.in/>

❖ N.B: Customers are requested to call on our above mentioned Numbers only for any complaints/issues. Bank shall not be responsible for any consequences arising out of customers calling any other unverified numbers.

(2) Website: [www.canarabank.com](http://www.canarabank.com): Customer Service >Report Unauthorized/Fraudulent Electronic Transactions.

(3) Mobile Application Channel

(4) Internet Banking Channel > Net Banking > Cards > Manage Debit Cards > Block cards

(5) Branch Channel-Personal visit/Telephone to Branch/ Regional Office/ Circle Office.

(6) SMS Channel: SUSPECT to 56161 (Block card), BLOCKUPI to 9901771222, BLOCKMB to 9901771222, LOCKIBU<USER ID> to 9010982223

(7) Email Channel for complaint-[hocss1@canarabank.com](mailto:hocss1@canarabank.com)

(8) Online complaint registration portal: <https://canarites.canarabankdigi.in/GRSCRm>

CUSTOMER SERVICE SECTION  
 CUSTOMER SERVICE VERTICAL  
 OPERATIONS WING  
 5Th Floor, #86, Spencer Tower,  
 MG ROAD,  
 BENGALURU - 560 001  
 TOLL FREE NO:18001030