

CLOSURE OF CREDIT CARD

Any request for closure of a credit card account by the cardholder will be honoured within seven working days, subject to payment of all dues. Cardholder can directly request through IVRS/Mobile Banking/Internet Banking channel or approach the home branch and can submit the request for closure of credit card account.

If a cardholder is not using his/her credit card for a period of more than one year, the process to close the card will be initiated after intimating the cardholder. If no reply is received from the cardholder within a period of 30 days, the card account will be closed subject to payment of all dues by the cardholder.

Call centre: 18001030

E-mail: hodbshelpdesk@canarabank.com