



Bharat Bill Payment System - Frequently asked questions

1. What is Bharat Bill Payment System?

Bharat Bill payment system is a one-stop ecosystem for payment of all bills providing an interoperable and accessible “Anytime Anywhere” Bill payment service to all customers across India with certainty, reliability and safety of transactions.

2. What are the Bill payment categories available under BBPS?

Presently, following are the bill payment categories available under BBPS.

Health Insurance, Education Fees, Landline Postpaid, Broadband Postpaid, Gas, Fastag, Mobile Postpaid, LPG Gas, Clubs and Associations, Loan Repayment, Municipal Taxes, DTH, Insurance, Life Insurance, Hospital and Pathology, Credit Card, Mobile Prepaid, Cable TV, Municipal Services, Recurring Deposit, Subscription, Electricity, Water, Housing Society, Hospital, etc.

3. What are the payment channels available for customers to make bill payments?

Bank has enabled the following channels with BBPS facility, for utilization by our customers.

- a. Mobile Banking app (ai1)
- b. Net Banking
- c. Web URL: <https://billpe.setu.co/landing/1390020841911092593>

4. What are the advantages of using BBPS?

- Customers can perform bill payments “Anytime Anywhere”
- Multiple utility payments at one place
- Furnishes instant confirmation of payment made via a payment receipt/confirmation message. The receipt could be in the form of SMS/ email/print.
- Cost effective and convenient

5. How does a customer know the status of the transaction?

Once the transaction is completed, a receipt will be displayed on the screen which can be downloaded and printed.

6. Will customers get payment confirmation once the bill payment is completed?

Yes. Customer will get an instant confirmation via SMS once the transaction is completed.

7. Can customer download receipt for the earlier paid bill?

Yes, receipt can be downloaded from history of ‘Transactions’.

8. What are the transaction charges for a bill payment?

‘Nil’ Charges to customers for the transaction performed through Canara Bank BBPS system.