
Self appraisal report for Year (2023-24)

Auditor Agency: Dr Jaya Bhalla(Arun Jaitley National Institute of Financial Management)

Ministry Name: Ministry of Finance

Department Name: Department of Financial Services

Public Authority Name: Canara Bank

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1	Organisation and Function							
1.1	Particulars of its organisation, functions and duties[Section 4(1)(b)(i)]							
1.1.1	Name and address of the Organization	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.2	Head of the organization	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.3	Vision, Mission and Key objectives	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.4	Function and duties	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.1.5	Organization Chart	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.1.6	Any other details-the genesis, inception, formation of the department and the HoDs from time to time as well as the committees/ Commissions constituted from time to time have been dealt	Fully Met	1.28	1.28	https://canarabank.com/About-Us.aspx	Fully Met	1.28	Fully Met https://canarabank.com/About-Us.aspx
1.2	Power and duties of its officers and employees[Section 4(1) (b)(ii)]							
1.2.1	Powers and duties of officers (administrative, financial and judicial)	Fully Met	1.54	1.54	https://www.canarabank.com/UploadedFiles/Pdf/credit-sanctioning-powers.pdf	Fully Met	1.54	Fully Met
1.2.2	Power and duties of other employees	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.2.3	Rules/ orders under which powers and duty are derived and	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.2.4	Exercised	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.2.5	Work allocation	Fully Met	1.54	1.54	https://www.canarabank.com/UploadedFiles/Pdf/credit-sanctioning-	Fully Met	1.54	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					powers.pdf			
1.3	Procedure followed in decision making process [Section 4(1)(b)(iii)]							
1.3.1	Process of decision making Identify key decision making points	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.3.2	Final decision making authority	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.3.3	Related provisions, acts, rules etc.	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.3.4	Time limit for taking a decisions, if any	Fully Met	1.54	1.54	https://canarabank.com/UploadedFiles/Pdf/CITIZEN%20CHARTER%200MARCH%202022-2909202207122.pdf	Fully Met	1.54	Fully Met
1.3.5	Channel of supervision and accountability	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.4	Norms for discharge of functions[Section 4(1)(b)(iv)]							
1.4.1	Nature of functions/ services offered	Fully Met	1.54	1.54	https://www.c	Fully Met	1.54	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					anarabank.com/pages/Disclosure-under-RTI-Act-2005			
1.4.2	Norms/ standards for functions/ service delivery	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.4.3	Process by which these services can be accessed	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.4.4	Time-limit for achieving the targets	Fully Met	1.54	1.54	https://canarabank.com/UploadedFiles/Pdf/CITIZEN%20CHARTER%200MARCH%202022-2909202207122.pdf	Fully Met	1.54	Fully Met
1.4.5	Process of redress of grievances	Fully Met	1.54	1.54	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.54	Fully Met
1.5	Rules, regulations, instructions manual and records for discharging functions[Section 4(1)(b)(v)]							
1.5.1	Title and nature of the record/ manual /instruction.	Fully Met	1.92	1.92	https://www.canarabank.com/pages/Disclosure-under-	Fully Met	1.92	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					RTI-Act-2005			
1.5.2	List of Rules, regulations, instructions manuals and records.	Fully Met	1.92	1.92	https://www.canarabank.com/pages/regulations	Fully Met	1.92	Fully Met
1.5.3	Acts/ Rules manuals etc.	Fully Met	1.92	1.92	https://canarabank.com/pages/RTI-Bare-Act-English	Fully Met	1.92	Fully Met
1.5.4	Transfer policy and transfer orders	Fully Met	1.92	1.92	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.92	Fully Met
1.6	Categories of documents held by the authority under its control[Section 4(1)(b) (vi)]							
1.6.1	Categories of documents	Fully Met	3.85	3.85	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	3.85	Fully Met
1.6.2	Custodian of documents/categories	Fully Met	3.85	3.85	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	3.85	Fully Met
1.7	Boards, Councils, Committees and other Bodies constituted as part of the Public Authority [Section 4(1)(b)(viii)]							
1.7.1	Name of Boards, Council, Committee etc.	Fully Met	0.96	0.96	https://canarabank.com/pages/Composition-of-various-committees-of-board-of-	Fully Met	0.96	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					directors			
1.7.2	Composition	Fully Met	0.96	0.96	https://canarabank.com/pages/board-of-directors	Fully Met	0.96	Fully Met
1.7.3	Dates from which constituted	Not Applicable	0	0	empty	Not Met	0	Not Met Dates of constitution is not provided on the website and in the given link.
1.7.4	Term/ Tenure	Fully Met	0.96	0.96	https://canarabank.com/pages/Composition-of-various-committees-of-board-of-directors	Fully Met	0.96	Fully Met https://canarabank.com/pages/Composition-of-various-committees-of-board-of-directors
1.7.5	Powers and functions	Fully Met	0.96	0.96	https://www.canarabank.com/UploadedFiles/Pdf/credit-sanctioning-powers.pdf	Fully Met	0.96	Fully Met Powers and functions should not be restricted to sanctioning power rather functions may be clearly stated of each committee
1.7.6	Whether their meetings are open to the public?	Not Applicable	0	0	empty	Not Applicable	0	NA
1.7.7	Whether the minutes of the meetings are open to	Not Applicable	0	0	empty	Not Applicable	0	NA

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	the public?							
1.7.8	Place where the minutes if open to the public are available?	Not Applicable	0	0	empty	Not Applicable	0	NA
1.8	Directory of officers and employees[Section 4(1) (b) (ix)]							
1.8.1	Name and designation	Fully Met	3.85	3.85	https://www.canarabank.com/UploadedFiles/Pdf/Staff%20List%20010124.pdf	Fully Met	3.85	Fully Met
1.8.2	Telephone , fax and email ID	Fully Met	3.85	3.85	https://www.canarabank.com/UploadedFiles/Pdf/Staff%20List%20010124.pdf	Not Met	0	Not Met Telephone, fax and email ID of employees and officials not provided in the link
1.9	Monthly Remuneration received by officers & employees including system of compensation[Section 4(1) (b) (x)]							
1.9.1	List of employees with Gross monthly remuneration	Fully Met	3.85	3.85	https://www.canarabank.com/UploadedFiles/Pdf/Staff%20List%20010124.pdf	Fully Met	3.85	Fully Met https://www.canarabank.com/UploadedFiles/Pdf/Staff%20List%20010124.pdf
1.9.2	System of compensation as provided in its regulations	Fully Met	3.85	3.85	https://www.canarabank.com/UploadedFiles/Pdf/Staff%20List%20010124.pdf https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	3.85	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					/www.canarabank.com/pages/Disclosure-under-RTI-Act-2005			
1.10	Name, designation and other particulars of public information officers[Section 4(1) (b) (xvi)]							
1.10.1	Name and designation of the public information officer (PIO), Assistant Public Information officer (APIO) & Appellate Authority	Fully Met	3.85	3.85	https://www.canarabank.com/UploadedFiles/Pdf/english%20version%20201220222.pdf	Fully Met	3.85	Fully Met https://www.canarabank.com/UploadedFiles/Pdf/english%20version%20201220222.pdf
1.10.2	Address, telephone numbers and email ID of each designated official.	Fully Met	3.85	3.85	https://www.canarabank.com/UploadedFiles/Pdf/english%20version%20201220222.pdf	Fully Met	3.85	Fully Met https://www.canarabank.com/UploadedFiles/Pdf/english%20version%20201220222.pdf
1.11	No. Of employees against whom Disciplinary action has been proposed/ taken(Section 4(2))							
1.11.1	No. of employees against whom disciplinary action has been (i) Pending for Minor penalty or major penalty proceedings	Not Met	3.85	0	empty	Not Met	0	Not Met Canara bank may disclose information regarding employees against whom disciplinary action has been taken and pending

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
1.11.2	(ii) Finalised for Minor penalty or major penalty proceedings	Not Met	3.85	0	empty	Not Met	0	Not Met
1.12	Programmes to advance understanding of RTI(Section 26)							
1.12.1	Educational programmes	Fully Met	1.92	1.92	Trainings conducted for PIOs and supporting staffs https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.92	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005
1.12.2	Efforts to encourage public authority to participate in these programmes	Fully Met	1.92	1.92	It is mandatory for all the PIOs and supporting staffs to attend the training programs	Fully Met	1.92	Fully Met
1.12.3	Training of CPIO/APIO	Fully Met	1.92	1.92	Training Conducted https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	1.92	Fully Met
1.12.4	Update & publish guidelines on RTI by the Public Authorities concerned	Fully Met	1.92	1.92	https://canarabank.com/pages/RTI-Bare-	Fully Met	1.92	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Act-English			
1.13	Transfer policy and transfer orders[F No. 1/6/2011- IR dt. 15.4.2013]							
1.13.1	Transfer Policy And Transfer Orders[F No. 1/6/2011- IR Dt. 15.4.2013]	Fully Met	7.69	7.69	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	7.69	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005
Total			96	88		97	85	
2	Budget and Programme							
2.1	Budget allocated to each agency including all plans, proposed expenditure and reports on disbursements made etc.[Section 4(1)(b)(xi)]							
2.1.1	Total Budget for the public authority	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.2	Budget for each agency and plan & programmes	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.3	Proposed expenditures	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.4	Revised budget for each agency, if any	Not Applicable	0	0	empty	Not Applicable	0	NA
2.1.5	Report on disbursements made and place where the related reports are available	Not Applicable	0	0	empty	Not Applicable	0	NA
2.2	Foreign and domestic tours(F.No. 1/8/2012- IR dt. 11.9.2012)							
2.2.1	Budget	Not Applicable	0	0	empty	Not Applicable	0	NA
2.2.2	Foreign and domestic Tours by ministries and officials of the rank of Joint Secretary to the Government and above, as well as the heads of the Department.- (a) Places visited, (b) The period of visit, (c) The number of members in the official delegation, (d) Expenditure on the visit	Not Applicable	0	0	empty	Not Applicable	0	NA
2.2.3	Information related to procurements- (a) Notice/tender enquires, and corrigenda if any thereon, (b) Details of the bids awarded comprising the names of the suppliers of goods/ services being procured, (c) The works contracts concluded – in any such combination of the	Fully Met	16.67	16.67	https://canarabank.com/tenders	Fully Met	16.67	Fully Met https://canarabank.com/tenders

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	above-and, (d) The rate/ rates and the total amount at which such procurement or works contract is to be executed.							
2.3	Manner of execution of subsidy programme [Section 4(i)(b)(xii)]							
2.3.1	Name of the programme of activity	Fully Met	6.25	6.25	https://canarabank.com/pages/Priority-Portal	Fully Met	6.25	Fully Met https://canarabank.com/pages/Priority-Portal
2.3.2	Objective of the programme	Fully Met	6.25	6.25	https://canarabank.com/pages/Priority-Portal	Fully Met	6.25	Fully Met https://canarabank.com/pages/Priority-Portal
2.3.3	Procedure to avail benefits	Fully Met	6.25	6.25	https://canarabank.com/pages/Priority-Portal	Fully Met	6.25	Fully Met https://canarabank.com/pages/Priority-Portal
2.3.4	Duration of the programme/ scheme	Fully Met	6.25	6.25	https://canarabank.com/pages/Priority-Portal	Fully Met	6.25	Fully Met https://canarabank.com/pages/Priority-Portal
2.3.5	Physical and financial targets of the programme	Fully Met	6.25	6.25	https://canarabank.com/pages/Priority-Portal	Fully Met	6.25	Fully Met https://canarabank.com/pages/Priority-Portal
2.3.6	Nature/ scale of subsidy /amount allotted	Fully Met	6.25	6.25	https://canarabank.com/pages/Priority-Portal	Fully Met	6.25	Fully Met https://canarabank.com/pages/Priority-Portal
2.3.7	Eligibility criteria for grant of subsidy	Fully Met	6.25	6.25	https://canarabank.com/pages/Priority-Portal	Fully Met	6.25	Fully Met https://canarabank.com/pages/Priority-Portal

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Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
2.6.1	CAG and PAC paras and the action taken reports (ATRs) after these have been laid on the table of both houses of the parliament.	Not Applicable	0	0	empty	Not Applicable	0	NA
Total			117	117		117	92	
3	Publicity Band Public interface							
3.1	Particulars for any arrangement for consultation with or representation by the members of the public in relation to the formulation of policy or implementation there of [Section 4(1)(b)(vii)] [F No 1/6/2011-IR dt. 15.04.2013]							
3.1.1	Relevant Acts, Rules, Forms and other documents which are normally accessed by citizens	Fully Met	12.5	12.50	https://canara.bank.com/pages/RTI-Bare-Act-English http://financialservices.gov.in/act-rule/Banking/Banking-Acts	Fully Met	12.50	Fully Met http://canarabank.com/pages/RTI-Bare-Act-English http://financialservices.gov.in/act-rule/Banking/Banking-Acts
3.1.2	Arrangements for consultation with or representation by - (a) Members of the public in policy formulation/ policy implementation, (b) Day & time allotted for visitors,(c) Contact details of Information & Facilitation Counter (IFC) to provide publications frequently sought by RTI applicants	Fully Met	12.5	12.50	All scheme details are published on social media such as FACE BOOK, TWITTER ETC. and inputs given by public are considered while finalizing such schemes.	Partially Met	6.25	Partially Met Day and Time may be allotted for visitors specially old age who wish to seek information traditionally by arranging Facilitation counter specially at regional,zonal or head office

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
3.1.3	Public- private partnerships (PPP)- Details of Special Purpose Vehicle (SPV), if any	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.4	Public- private partnerships (PPP)- Detailed project reports (DPRs)	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.5	Public- private partnerships (PPP)- Concession agreements.	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.6	Public- private partnerships (PPP)- Operation and maintenance manuals	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.7	Public- private partnerships (PPP) - Other documents generated as part of the implementation of the PPP	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.8	Public- private partnerships (PPP) - Information relating to fees, tolls, or the other kinds of revenues that may be collected under authorisation from the government	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.9	Public- private partnerships (PPP) -Information relating to outputs and outcomes	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.10	Public- private partnerships (PPP) - The process of the selection of the private sector party (concessionaire etc.)	Not Applicable	0	0	empty	Not Applicable	0	NA
3.1.11	Public- private partnerships (PPP) - All payment made under the PPP project	Not Applicable	0	0	empty	Not Applicable	0	NA
3.2	Are the details of policies / decisions, which affect public, informed to them[Section 4(1) (c)]							
3.2.1	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Policy decisions/ legislations taken in the previous one year	Fully Met	16.67	16.67	The Bank has published all its products and schemes on the website of the Bank i.e www.canarabank.com. Bank also	Fully Met	16.67	Fully Met The consultation process may be made more interactive by further outlining consultation process

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/in puts given by public via social medias are considered while formulating policies.			
3.2.2	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive - Outline the Public consultation process	Fully Met	16.67	16.67	The Bank has published all its products and schemes on the website of the Bank i.e www.canarabank.com.	Fully Met	16.67	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/in puts given by public via social medias are considered while formulating policies.			
3.2.3	Publish all relevant facts while formulating important policies or announcing decisions which affect public to make the process more interactive- Outline the arrangement for consultation before formulation of policy	Fully Met	16.67	16.67	The Bank has published all its products and schemes on the website of the Bank i.e www.canarab	Fully Met	16.67	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					ank.com. Bank also reviews policies every year and publishes on the website of the Bank. Further, Bank is having active presence in social medias i.e Face Book, Twitter, You Tube, Instagram etc. Discussions/in puts given by public via social medias are considered while formulating policies.			
3.3	Dissemination of information widely and in such form and manner which is easily accessible to the public [Section 4(3)]							
3.3.1	Use of the most effective means of communication - Internet (website)	Fully Met	50	50.00	https://canarabank.com	Fully Met	50.00	Fully Met https://canarabank.com
3.4	Form of accessibility of information manual/ handbook[Section 4(1)(b)]							
3.4.1	Information manual/handbook available in	Fully Met	25	25.00	https://canarabank.com	Fully Met	25.00	Fully Met

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	Electronic format				bank.com/pages/FAQ			
3.4.2	Information manual/handbook available in Printed format	Fully Met	25	25.00	Available in Head Office	Fully Met	25.00	Fully Met
3.5	Whether information manual/ handbook available free of cost or not [Section 4(1)(b)]							
3.5.1	List of materials available Free of cost	Fully Met	25	25.00	https://canara.bank.com/pages/download-center	Fully Met	25.00	Fully Met
3.5.2	List of materials available At a reasonable cost of the medium	Not Applicable	0	0	empty	Not Applicable	0	NA
Total			200	200		200	194	
4	E-Governance							
4.1	Language in which Information Manual/Handbook Available [F No. 1/6/2011-IR dt. 15.4.2013]							
4.1.1	English	Fully Met	14.29	14.29	https://canara.bank.com/	Fully Met	14.29	Fully Met
4.1.2	Vernacular/ Local Language	Fully Met	14.29	14.29	https://canara.bank.com/pages/Sustainable-Development?v=649ef409-77c8-41bb-87d3-5b09a6cdd554	Fully Met	14.29	Fully Met
4.2	When was the information Manual/Handbook last updated?[F No. 1/6/2011-IR dt 15.4.2013]							
4.2.1	Last date of Annual updation	Fully Met	28.57	28.57	Differs from document to document uploaded in the website	Fully Met	28.57	Fully Met
4.3	Information available in electronic form[Section 4(1)(b)(xiv)]							
4.3.1	Details of information available in electronic form	Fully Met	9.52	9.52	https://www.c	Fully Met	9.52	Fully Met http

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					anarabank.com/			s://www.canarabank.com/
4.3.2	Name/ title of the document/record/ other information	Fully Met	9.52	9.52	https://www.canarabank.com/	Fully Met	9.52	Fully Met https://www.canarabank.com/
4.3.3	Location where available	Fully Met	9.52	9.52	https://www.canarabank.com/	Fully Met	9.52	Fully Met https://www.canarabank.com/
4.4	Particulars of facilities available to citizen for obtaining information[Section 4(1)(b)(xv)]							
4.4.1	Name & location of the faculty	Fully Met	7.14	7.14	https://canarabank.com/Locator	Fully Met	7.14	Fully Met https://canarabank.com/Locator
4.4.2	Details of information made available	Fully Met	7.14	7.14	https://canarabank.com/Locator	Fully Met	7.14	Fully Met https://canarabank.com/Locator
4.4.3	Working hours of the facility	Fully Met	7.14	7.14	https://canarabank.com/Locator	Fully Met	7.14	Fully Met https://canarabank.com/Locator
4.4.4	Contact person & contact details (Phone, fax email)	Fully Met	7.14	7.14	https://canarabank.com/Locator	Fully Met	7.14	Fully Met https://canarabank.com/Locator
4.5	Such other information as may be prescribed under Section 4(i) (b)(xvii)							
4.5.1	Grievance redressal mechanism	Fully Met	3.57	3.57	https://www.canarabank.com/pages/complaints	Fully Met	3.57	Fully Met https://www.canarabank.com/pages/complaints
4.5.2	Details of applications received under RTI and information provided	Fully Met	3.57	3.57	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	3.57	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					28further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of applicants and			Act-2005 28further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh above judgments, Bank stopped uploading of details of

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					appeals on Bank's website.			applicants and appeals on Bank's website.
4.5.3	List of completed schemes/ projects/ Programmes	Not Applicable	0	0	empty	Not Applicable	0	NA
4.5.4	List of schemes/ projects/ programme underway	Fully Met	3.57	3.57	https://www.canarabank.com/	Fully Met	3.57	Fully Met https://www.canarabank.com/
4.5.5	Details of all contracts entered into including name of the contractor, amount of contract and period of completion of contract	Fully Met	3.57	3.57	https://canarabank.com/tenders	Fully Met	3.57	Fully Met https://canarabank.com/tenders
4.5.6	Annual Report	Fully Met	3.57	3.57	https://canarabank.com/UploadedFiles/Pdf/01-CB_Annual_Report2022-20231109.pdf	Fully Met	3.57	Fully Met https://canarabank.com/UploadedFiles/Pdf/01-CB_Annual_Report2022-20231109.pdf
4.5.7	Frequently Asked Question (FAQs)	Fully Met	3.57	3.57	https://canarabank.com/pages/FAQ	Fully Met	3.57	Fully Met https://canarabank.com/pages/FAQ
4.5.8	Any other information such as - (a) Citizen's Charter, (b) Result Framework Document (RFD), (c) Six monthly reports on the , (d) Performance against the benchmarks set in the Citizen's Charter	Fully Met	3.57	3.57	https://canarabank.com/UploadedFiles/Pdf/CITIZEN%20CHARTER%20MARCH%202022-2909202207122.pdf	Fully Met	3.57	Fully Met https://canarabank.com/UploadedFiles/Pdf/CITIZEN%20CHARTER%20MARCH%202022-2909202207122.pdf

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
4.6	Receipt & Disposal of RTI applications & appeals [F.No 1/6/2011-IR dt. 15.04.2013]							
4.6.1	Details of applications received and disposed	Fully Met	14.29	14.29	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of teh	Fully Met	14.29	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.			
4.6.2	Details of appeals received and orders issued	Fully Met	14.29	14.29	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005 further, Kolkata High Court vide its Judgment in Saket S Gokhale v/s UOI (WP (L) no. 2678/2020 with interim application (L) no. 4436/2020), prohibited publication of personal details of RTI applicants. This was	Fully Met	14.29	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					reiterated by Mumbai High Court in its recent Judgment given on 05.11.2020. In view of the above judgments, Bank stopped uploading of details of applicants and appeals on Bank's website.			
4.7	Replies to questions asked in the parliament[Section 4(1)(d)(2)]							
4.7.1	Details of questions asked and replies given	Not Applicable	0	0	empty	Not Met	0	Not Met Bank may provide link to access replies given to questions answered by their department in the Parliament
Total			168	168		196	168	
5	Information as may be prescribed							
5.1	Such other information as may be prescribed [F.No. 1/2/2016-IR dt. 17.8.2016, F No. 1/6/2011-IR dt. 15.4.2013]							
5.1.1	Name & details of - (a) Current CPIOs & FAAs, (b) Earlier CPIO & FAAs from 1.1.2015	Fully Met	20	20.00	https://www.canarabank.co	Fully Met	20.00	Fully Met http://www.canarabank.co

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					m/UploadedFiles/Pdf/english%20version%20201220222.pdf			abank.com/UploadedFiles/Pdf/english%20version%20201220222.pdf
5.1.2	Details of third party audit of voluntary disclosure - (a) Dates of audit carried out , (b) Report of the audit carried out	Fully Met	20	20.00	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005	Fully Met	20.00	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005
5.1.3	Appointment of Nodal Officers not below the rank of Joint Secretary/ Additional HoD - (a) Date of appointment , (b) Name & Designation of the officers	Fully Met	20	20.00	Ms.Mridula G, Divisional Manager, RLFP Wing, HO Bengaluru is the Nodal Officer for Canara Bank	Fully Met	20.00	Fully Met Ms.Mridula G, Divisional Manager, RLFP Wing, HO Bengaluru is the Nodal Officer for Canara Bank
5.1.4	Consultancy committee of key stake holders for advice on suo-motu disclosure - (a) Dates from which constituted, (b) Name & Designation of the officers	Fully Met	20	20.00	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005 Formation of Committee on Suo motu disclosure of information under RTI Act in order to	Fully Met	20.00	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005 Formation of Committee on Suo motu disclosure of information under RTI Act

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022): 1. CGM/GM, RL&FPL Wing (Transparency Officer) : Chairman 2. CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4. CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Executive			in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022): 1. CGM/GM, RL&FPL Wing (Transparency Officer) : Chairman 2. CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4. CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Member

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					Overseeing RIA Section, RL&FP Wing : Convener			Executive Overseeing RIA Section, RL&FP Wing : Convener
5.1.5	Committee of PIOs/FAAs with rich experience in RTI to identify frequently sought information under RTI - (a) Dates from which constituted, (b) Name & Designation of the Officers	Fully Met	20	20.00	https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005 Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022): 1. CGM/GM, RL&FPL Wing (Transparency Officer) : Chairman 2.	Fully Met	20.00	Fully Met https://www.canarabank.com/pages/Disclosure-under-RTI-Act-2005 Formation of Committee on Suo motu disclosure of information under RTI Act in order to identify frequently sought information under RTI Act and publish the same on our website (w.e.f 21.01.2022): 1. CGM/GM, RL&FPL Wing (Transparency Officer) :

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
					CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4. CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Executive Overseeing RIA Section, RL&FP Wing : Convener			Chairman 2. CGM/GM, HR Wing : Member 3. CGM/GM, GA Wing : Member 4. CGM/GM, RM Wing : Member 5. CGM/GM, SP & D Wing : Member 6. CGCO, RBS & Compliance Wing : Member 7. Executive Overseeing RIA Section, RL&FP Wing : Convener
Total			100	100		100	100	
6	Information Disclosed on own Initiative							
6.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information							
6.1.1	Item / information disclosed so that public have minimum resort to use of RTI Act to obtain information	Fully Met	25	25.00	https://www.anarabank.com/	Fully Met	25.00	Fully Met
6.2	Guidelines for Indian Government Websites (GIGW) is followed (released in February, 2009 and included in the Central Secretariat Manual of Office Procedures (CSMOP) by Department of Administrative Reforms and Public Grievances, Ministry of Personnel, Publ							
6.2.1	Whether STQC certification obtained and its	Not Applicable	0	0	empty	Not Applicable	0	NA

Sr. No	Details of disclosure	Category	Marks	Obtained Mark	Remarks	Auditor Category	Auditor Marks	Auditor Remarks/URL
	validity							
6.2.2	Does the website show the certificate on the Website?	Not Applicable	0	0	empty	Not Applicable	0	NA
Total			25	25		25	25	
Grand Total			706	698		735	663	