

1- **Offer Construct** : - Extra 10% Cashback via RuPay CC on UPI, Minimum Order Value ₹1,100 and above, Max Cashback ₹250, applicable once per user.

2- **Validity**: Till 19<sup>th</sup> June 2025

3- **Coupon/Promo Code (if any)**: No coupon code Required

4- **Redirection Link or Landing Page URL (if online)**:

<https://apollo247.onelink.me/775G/RUPAYCCInline>

5- **Redemption Process** : -

- Go to the Apollo 247 app
- Navigate to the Pharma page.
- Select the desired medicines and add them to your cart.
- Upload a valid prescription if required.
- Ensure the minimum order value is above ₹1,100 to get an extra 10% cashback on the payment page using **RuPay Credit Card (RuPay CC) via UPI** payments
- Cashback rolled out once the order is marked as delivered

6- **Escalation Matrix**: -

Level	Contact Person	Email	TAT
Level 1	Kartikya Madan	<a href="mailto:kartikya.madan@apollo247.org">kartikya.madan@apollo247.org</a>	2 days
Level 2	Deepali Goel	<a href="mailto:deepali.goel@apollo247.org">deepali.goel@apollo247.org</a>	4 days
Level 3	Sanjay Thumma	<a href="mailto:sanjaykumar.thumma@apollo247.org">sanjaykumar.thumma@apollo247.org</a>	6 days

7- **Other Terms and Conditions** : -

- The order value at the payment page should be **₹1,100** or above.
  - The offer is only applicable for **RuPay Credit Card (Rupay CC) via UPI** payments.
  - The offer is applicable **once per user**.
  - This offer is valid **till 19<sup>th</sup> June 2025**.
  - **The maximum cashback is ₹250**.
  - Cashback will be credited in the form of Health Credit (HC)
  - Cashback will be rolled out post the order status is marked as delivered
  - Offer can be discontinued at the discretion of Apollo 247.
  - Offer applicability is limited to eligible users as defined by Apollo 24|7.
  - Any customer queries or escalations will be handled exclusively by Apollo 24|7 support.
- Canara Bank will not be responsible for the same in any manner.

- Apollo/NPCI/Canara Bank reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- Canara Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any services availed by the customer under the Offer.
- Apollo/NPCI/Canara Bank reserves the right to disqualify/ exclude any customer from the offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- Canara Bank shall not be held liable for any delay or loss that may be caused in delivery of services.