

Corrigendum-1 to "EOI 02/2024-25 dated 02/08/2024 for Expression of Interest for Empanelment of Corporate Business Correspondents in Canara Bank."

It is decided to amend the following in respect of the above EOI:

SI. No.	Page No.	Section/ Annexure/ Appendix of the EOI	Clause No.	Existing	Amended
1.	3	Bid Details	Bid Details	This document can be downloaded from following websites https://canarabank.com/User_page.aspx?cid=110 and https://eprocure.gov.in/epublish/app. Any amendments, modifications, Prebid replies and any communication etc., will be uploaded in the Bank's website only (i.e., https://canarabank.com/User_page.aspx?cid=110. No individual communication will be sent to the bidders.	
2.	6	Contents	23	New Clause	Legal Disputes and Jurisdiction of the court
3.	6	Contents	24	New Clause	Bidder Conformity
4.	15	New Clause	New Clause	N.A	Legal Disputes and Jurisdiction of the court
5.	15	New Clause	New Clause	N.A	Bidder Conformity

6.	17	Annexure-1: Other Clauses	Other Clauses: point No 5	Whether ensured that the offer is in sealed envelope and super scribed as Empanelment of Vendors for Expression of Interest for Empanelment of Vendors for Expression of Interest for Empanelment of Corporate Business Correspondents in Canara Bank. The EOI No., Name of the Bidder and Due date of the EOI is specified on the top of the envelope.	Whether ensured that the offer is in sealed envelope and super scribed as Expression of Interest for Empanelment of Corporate
7.	Annexure-: 20 Pre- Qualification		Pre- Qualification Criteria	Pre-Qualification Criteria	Amended Pre-Qualification Criteria
8.	8	6. Scope of empanelment	<u>6.2</u>	The BC Agent shall use Micro ATM/ Tab for providing banking services in these SSA/non SSA areas. The devices used should complement with Micro-ATM standards i.e. STQC certified Biometric scanner and PCIDSS certified PIN pad.	The BC Agent shall use Tab for providing banking services in these SSA/non SSA areas. The devices used should complement with the technical specifications prescribed by the bank which will be provided in the subsequent process.
9.	36	8. Acceptance of Scope of Work	Clause no:1	Bidder will select, engage, train, educate, appoint and monitor agent in areas allocate by the Bank in Rural, Semi-urban, Urban and Metro locations for providing basic banking services through Micro ATM/ Tab Devices as per the empanelment of bidder and requirement of the Bank.	Bidder will select, engage, train, educate, appoint and monitor agent in areas allocated by the Bank in Rural, Semi-urban, Urban and Metro locations for providing basic banking services through Tab Devices as per the empanelment of bidder and requirement of the Bank.

10	36	8. Acceptance of Scope of Work	Clause no:3	Security Deposit: Security Deposit Total amount of Rs.25 lakhs by way of FDR for a minimum period of 4 years (3 years +1-year Claim period) for initial block of 200 BC agents to be deployed by CBCs. Subsequently, as and when the Corporate BCs deploys additional BC agents (In excess of initial block of 200) security deposit of Rs.10 lakhs in the form of Bank guarantee issued by scheduled commercial bank for minimum period of 4 years (3 years+ 1 years claim period) to be obtained for every additional block of 200 BC agents or part thereof.	Performance Security: The successful bidder should submit a Performance Security amount of Rs. 25 lakhs for a minimum period of 4 years (3 years +1-year Claim period) for initial block of 200 BC agents to be deployed by CBCs. Subsequently, as and when the Corporate BCs deploys additional BC agents (In excess of initial block of 200) additional Performance Security of Rs. 10 lakhs should be submitted for a minimum period of 4 years (3 years+1 years claim period) for every additional block of 200 BC agents or part thereof. Performance security can be submitted in the form of Insurance Surety Bond / / Fixed deposit receipt from a commercial bank / Bank Guarantee (including e-Bank Guarantee) from a Commercial bank (other than Canara Bank).
----	----	---	-------------	---	--

All other instructions and terms & conditions of the above EOI shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject EOI.

Date: 22/08/2024 Place: Bengaluru Deputy General Manager



SI. No.	Annexure-1: Other Clauses				
1	Whether Bidder has to submit Declaration as per Annexure-11 in lieu of waiver of Tender fee & EMD?				
2	Whether the Bid is authenticated by authorized person? Copy of Power of Attorney or Authorization letter from the company authorizing the person to sign the bid document to be submitted in Conformity to Eligibility Criteria?				
3	Whether all pages are authenticated with signature and seal (Full signature to be affixed and not initials). Erasures/ Overwriting/ Cutting/ Corrections authenticated Certification/ Undertaking is				
4	Whether address of Office on which communication/ order has to be placed is indicated in Annexure-4.				
5	Whether ensured that the offer is in sealed envelope and super scribed as Expression of Interest for Empanelment of Corporate Business Correspondents in Canara Bank. The EOI No., Name of the Bidder and Due date of the EOI is specified on the top of the envelope.				
6	Whether ensured Indexing of all Documents submitted with page numbers?				

Vendors to verify the above checklist and ensure accuracy of the same before submission of the bid.

Date:	Signature with seal	
Place :	Name:	
	Designation :	
The Authorization letter as per forma person and shall not be placed inside a	1	Ensure





ANNEXURE-3 Pre-Qualification Criteria

[On Firm's / Company's letter head]

SUB: EMPANELMENT OF CORPORATE BUSINESS CORRESPONDENTS IN CANARA BANK

Ref: EOI 02/2024-25 dated 02/08/2024

We have carefully gone through the contents of the above referred EOI along with replies to pre-bid queries & amendment, if any and furnish the following information relating to Pre-Qualification Criteria.

Sl. No.	Pre-Qualification Criteria	Documents to be submitted In compliance with Pre- Qualification Criteria	Bidders Response
1.	 The bidder must be: NGOs/ MFIs set up under Societies/ Trust Acts and Section 25 of Companies Act: Cooperative Societies registered under Mutually Aided Cooperative Societies Acts of States/ Multi State Cooperative Societies Acts of States/ Multi State Cooperative Societies Act; Post Offices; Companies registered under the Indian Companies Act, 1956/2013 with large and widespread retail outlets, excluding deposit taking Non-Banking Financial Companies (NBFCs), subject to conditions as prescribed by RBI from time to time. 	Copy of the 'Letter of Incorporation/ registration' or any other documentary proof.	
2.	The bidder should either be Class-I or Class-II local supplier as defined in public procurement (Preference to make in India) Revised Order (English) dated 16/09/2020	Certificate of local content to be submitted as per Annexure-13 as applicable.	
3.	Authorization Certificate - Whether the Bid is authenticated by authorized person.	Bidder to submit a copy of the Power of Attorney or the Board Resolution and KYC documents evidencing the authority delegated to the authorized signatory.	



4.	Any Bidder (including OEM and OSD/OSO, if any) from a country which shares a land border with India will be eligible to bid, only if the Bidder (including OEM and OSD/OSO) are registered with the Competent Authority. Bidder (entity) from a country which shares a land border with India means: a. An entity incorporated, established or registered in such a country; or b. A subsidiary of an entity incorporated, established or registered in such a country; or c. An entity substantially controlled through entities incorporated, established or registered in such a country; or d. An entity whose beneficial owner is situated in such a country; or e. An Indian (or other) agent of such an entity; or f. A natural person who is a citizen of such a country; or g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above.	A declaration stating "We have read the clause regarding restrictions on procurement from a Bidder of a country which shares a land border with India. We further certify that we and our OEM are not from such a country or if from such a country, has been registered with Competent Authority. We hereby certify that we and our OEM fulfills all requirements in this regard and are eligible to be considered" to be submitted in Company's letter head. [Where applicable, evidence of valid registration by the Competent Authority shall be attached.]	
5.	CBCs should have at least 500 active BC locations in PSBs/RRBs/ Scheduled Pvt Sector Banks.	Performance certificate issued by any PSBs/RRBs/Scheduled Pvt Sector Banks of satisfactorily working as per Annexure 14	
6.	The Bidder should have experience of at least 2 years in the relevant field.	Performance certificate issued by any PSBs/RRBs/Scheduled Pvt Sector Banks of satisfactorily working as per Annexure 14	
7.	CBCs should have presence in at least 2 states	Performance certificate issued by any PSBs/RRBs/Scheduled Pvt Sector Banks of satisfactorily working as per Annexure 14	
8.	The entity should be CBC for at least 2 Public Sector Banks/ Regional Rural Banks/ Scheduled Pvt Sector Banks during last 3 years.	The bidder should submit Satisfactory performance certificate from clients/copies of purchase order/work order/reference letter from the clients to this effect.	
9.	The entity should possess relevant technology and operational strength for engaging, handholding, training, supporting and monitoring field level agents.	Bidder can submit Self- Declaration on the Company's letter head.	

10.	Promoters should not feature in any CIC's defaulters list. i.e. there should be no write-off/ default/suit filed in the CIC report	Declaration by Applicant/ Promoters	3
11.	The entity/ promoters/ directors should not be defaulters to any financial institutions in India. The entity should not have been reported against by any Public Sector Bank to Indian Banks' Association for any malpractice, fraud, poor service, etc.	Self- Declaration certified By CA with UDIN.	
12.	The memorandum/ byelaws/ constitution of bidder's entity should permit to undertake the Corporate Business Correspondent business and services enabled (deposit/withdrawal/recovery etc.)	Bidder can submit Relevant document i.e, The memorandum/ byelaws/constitution of bidder's entity.	
13.	The bidder should have positive Net Worth as on 31/03/2023 and also should have not eroded by more than 30% in the last three financial years, ending on 31/03/2023.	The bidder should submit certificate from the Company's Chartered Accountant with UDIN to this effect.	
14.	The Bidder should have an average turnover of Rs.1 Cr or above in the last 3 (three) financial years (i.e., 2020-21, 2021-22 and 2022-23). This must be the individual company turnover and not of any group of companies.	Bidder has to submit audited Balance Sheet copies for last 3 Years i.e. 2020-21, 2021-22 and 2022-23 along with certificate from the Company's Chartered Accountant to this effect with Unique Document Identification Number.	
15.	 a) The organization/ office bearers/ members should not have any criminal record. b) The office bearers, directors, etc., of the entity should not be a Director or officer/employee of the Bank or a relative having the same meaning under Section 6 of the Companies Act 1956, and in the case of entities, be owned or controlled by such person(s), wherever felt necessary suitable sworn affidavit may be obtained. c) There must not be any cases pending against the entity like income tax attachment order, notices under NCLT or any other revenue or other Government or quasi-Government authorities, etc. d) The entity should not have been black listed by the Bank or the industry and 	Bidder has to submit Notarized Affidavit to this effect.	(大型) (A)

	should not be nonperforming/causing concern etc.	g trans	
16.	The services of bidder should not have been discontinued by any Bank on account of non-performance/ poor performance.	Undertaking on Company's letterhead in this regard to be submitted by the bidder.	e e
17.	Applicant should not be under debarment/blacklist period for breach of contract/fraud/ corrupt practices by any Scheduled Commercial Bank/ Public Sector Undertaking/ any regulatory body etc., IBA, RBI, TRAI, DOT, PSB, NPCI, UADAI, or regulator of any other country/ State or Central Government or their agencies/departments on the date of submission of Application for this EOI. In case of merger/acquisition/ purchase/ takeover, this clause would be applicable to both the organizations. i.e., in case any one of the organizations is blacklisted, then the same would be applicable to both organizations.	The Bidder should submit self- declaration on the Company's letter head to this effect.	
18.	The Service Provider should have GST registration certificate, E.S.I.C., P.F. and applicable Labour Law registration/ Licenses	Copy of PAN/ TAN/ VAT/ Service Tax/GST Registration No. (whichever applicable) in the name of Applicant Compliance/self- certificate along with Photocopies of valid registration certificates /licenses should be furnished along with the application.	
19.	Past/ present litigations, disputes, if any (Adverse litigations could result in disqualification, at the sole discretion of the Bank)	Brief details of litigations, disputes, if any are to be given on Company's letter head	
20.	The Applicant should not have any Service Level Agreement pending to be signed with the Bank for more than 6 months from the date of issue of purchase order issued by any of the financial institutions as on the date of bid submission	Applicant should specifically confirm on their letter head in this regard	
21.	Bidder to provide undertaking that none of the proprietor/ partners/ directors of the bidder(s) is/ are relatives of any member of the Bank's Board of Directors.	The Bidder(s) to provide confirmation of undertaking in company's letterhead.	

22. If not a group of company, shall not be owned or controlled by any Director, or Key managerial personnel of the Bank or their relatives.

The Bidder(s) to provide confirmation of undertaking in company's letterhead.

We confirm that the information furnished above is true and correct. We also note that, if there are any inconsistencies in the information furnished above, the bid is liable for rejection. All documentary evidence / certificates confirming compliance to Pre-Qualification Criteria should be part of Technical cum Eligibility.

Date:

Signature with seal

Place:

Name:

Designation:





ANNEXURE- 14 Format Of Letter from PSBS/RRBS/ Scheduled Pvt Sector Banks

To be provided by the Bank officials where bidder is providing services as Corporate Business Correspondent

To),							
The General Manager,								
	Canara Bank,							
Βι	Business Correspondent Section,							
LB	& F	l Wing	- 3					
He	Head Office Annex, 1st Floor,							
Ga	andhi	inagar, E	Bengaluru-!	560 009				
Su	b: -	Services	of M/s		as Corpo	orate Busines	s Corresponde	ent
	_	•						
	ear S			and by our	Pank for n	royiding conv	icos as Corpo	rato Rusinoss
					bank for p	roviding serv	ices as corpo	rate Business
CC	rres	pondent	since	······································				
Th		ro rondo	oring BC cor	vices for a	total of	no of l	ocations out	of which the
								factory. (any
			ase specify		and se	ivices provid	ieu are sacis	ractory. (arry
CA	сері	ions pic	ase speeny	,				
	S	Name	No of	No. of	No of	No. of SSA	No. of NE	No. of LWE
	No	of	locations		women	locations	locations	locations/
	170	the	tocations	BCAs	BCAs			island
		State						locations
					NAME OF			
		Total			NI GREETS			
			Per	formance (under FI pa	rameters Bus	iness	
			100 200		ounts opene		- Herrich Hilliam III -	
F	Υ			PMJDY	PM	JJBY	PMSBY	APY
2	024-	25 (Till						
J	uly,2	24)						
2	.023-	24						
2	.022-	23						
T	otal							
1911-211	9/3/15			2 (2)97				
	r. / <i>M</i>							Main executor
of	the	project	since	(Dat	e) and his/	ner performa	nce is satisfa	ictory.
		Nu s s						
ır	nanki	ng you						
ĸI.		Docienat	ion					
		Designat		ad) Banki	Namo Cta	mp / Seal Em	ail ID:	
		signed	by wing ne	au) Dalik S	name sta	mp / seat cil	iait iv.	
	ate:							THE STATE OF THE S
71	ace:							MARA
								1-1-8



23. Legal Disputes and Jurisdiction of the court

- 23.1. The Bank Clarifies that the Bank shall be entitled to an injunction, restraining order, right for recovery, specific performance or such other equitable relief as a court of competent jurisdiction may deem necessary or appropriate to restrain bidder/prospective bidder from committing any violation or enforce the performance of the covenants, obligations and representations contained in this EOI. These injunctive remedies are cumulative and are in addition to any other rights and remedies the Bank may have at law or in equity, including without limitation a right for recovery of any amounts and related costs and a right for damages.
- 23.2. All disputes and controversies between Bank and selected bidder shall be subject to the exclusive jurisdiction of the courts in **Bengaluru** and the parties agree to submit themselves to the jurisdiction of such court as this EOI/Contract agreement shall be governed by the laws of India.

24. Bidder Conformity

- 24.1.Bidder should comply with applicable guidelines issued by RBI on outsourcing of IT services vide master direction note no: RBI/2023_24/102DoS.CO.CSITEG/SEC.1/31.01.015/2023-24 dated 10/04/2023 and its future amendments and communications.
- 24.2. Bidder should to adhere applicable regulatory guidelines for storage of data in India as per regulatory requirements, also to provide complete details of data captured, processed and stored, maintain confidentiality of the bank's and its customer's data and report same to the bank, Vendor will be liable to bank for any event of security breach and leakage of data/information.
- 24.3. Bidder should comply with applicable guidelines issued by regulatory bodies on Digital Personal Data Protection Act 2023 and its future amendments and communications.

