

CYBER JAGROOKTA DIVAS - APRIL 2023

LET'S BE CYBER SAFE



WANT TO REPORT A CYBERCRIME?

CALL 1930

#1 Reporting & Initial Action

- Victim can call National Cyber Crime Helpline number 1930, if getting defrauded on Cyber Fraud.
- The call is attended by Authorized personnel, asking for minimum mandatory details.



#2 Formal Complaint

- The complaint is notified through SMS having reference number and a link to www.cybercrime.gov.in
- A formal and detailed complaint is to be lodged by the victim within 24 hours
- Then, the system hold the flow of defrauded money and report back to the platform.

#3 Trail & Freeze

- In case, the money is shifted to another financial intermediary, an alert is sent for freezing the amount.
- The process is repeated till the amount is either kept on temporary hold, withdrawn or spent online. After following due process, victim may receive fund back, if possible.



CHECKLIST FOR CITIZEN BEFORE CALLING 1930



- Mobile number of the complainant
- Name of the Bank wallet/ merchant from which amount is debited
- Account. No/ Wallet merchant, UPI ID from which amount is debited
- Transaction ID (12 digit UTR Number)
- Transaction date
- Debit/ Credit Card details in case of frauds using card credentials
- Screenshots of transaction or any other image related to fraud

READ MORE CYBER SECURITY TIPS AT:

https://canarabank.com/User_page.aspx?othlink=356