

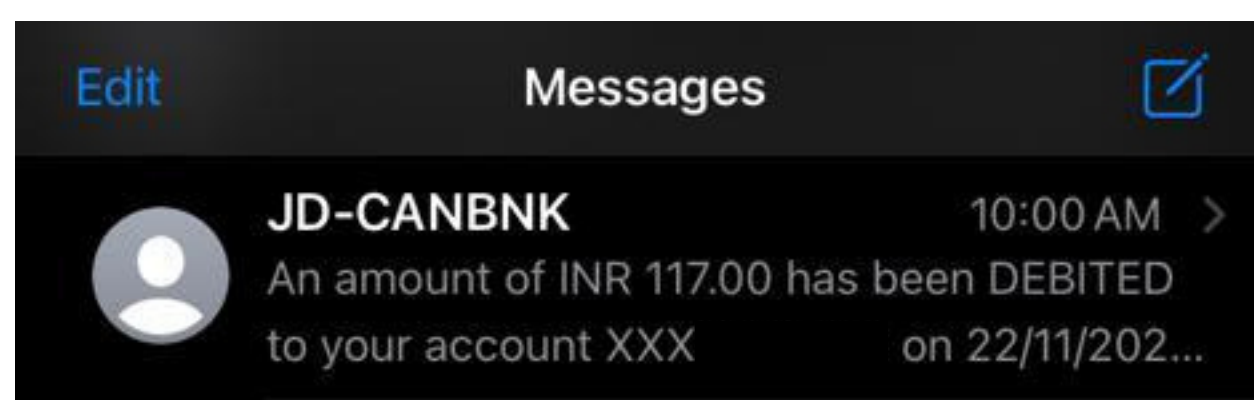
Beware of fake SMS asking to update PAN card details

- Many Bank customers are receiving a fraudulent SMS asking them to update their PAN details with a fraudulent link. Once users click on the link, they are asked to enter sensitive details such as card details, CVV, Expiry date etc.



Best Practices and recommendations

- Be suspicious of any text messages containing urgent request for personal or financial information.
- Do not share sensitive information with anyone.
- Do not click on unknown links received in SMS/ messaging apps/ emails, etc.
- Reach out to Bank in official helpline number which is available on Website of the Bank. Customer Care numbers are also available on backside of credit/ debit cards.
- Report the loss of your mobile phone to the bank to disable PIN and access to the bank's account through Mobile Banking app.
- Always remember that any reputed organization such as Bank or online service providers will NOT send SMS from 10 digit mobile numbers. For eg:- Canara Bank generally sends SMS to their customers using headers such as two alphabets (JD,AX,AD, etc.) followed by CANBNK



READ MORE CYBER SECURITY TIPS AT:

https://canarabank.com/User_page.aspx?othlink=356