

Canara Bank Head Office  
Premises & Estate Section  
112, J C Road, Bengaluru - 560002

**Tender For Providing Canteen Facility For Staff At Head Office Building, 112 J C Road, Bengaluru - 560002**

Sealed tenders are invited under two bid system from established and reputed catering agencies having minimum 3 years experience of catering services for running the Staff Canteen at Canara Bank Head Office, 112 J C Road, Bengaluru - 560002.

The Application Form can be downloaded from our Bank's website from **06.01.2024** to **29.01.2024** from the below link:-

[www.canarabank.com](http://www.canarabank.com) → Tenders → Announcements.

Last Date to submit the duly filled application form - **29.01.2024** up to **03:00 PM** at Premises & Estate Section, Canara Bank Head Office, 112 J C Road, Bengaluru - 560002.

Date of opening Technical Bids - **29.01.2024 04:00 PM**

Date of opening Financial Bids - Will be communicated separately through email to Technically Qualified Contractors

EMD Amount - Nil

**General Instructions**

1. Sealed tenders are invited from the competent restaurant/ Canteen contractors for running the staff canteen at Canara Bank Head Office, 112 J C Road, Bengaluru - 560002 for its employees numbering around 1000.
2. The canteen contractor should have a minimum experience of 3 years in running staff canteen in any office/ general restaurant.
3. Before quoting the rates, the interested tenderers should visit the existing canteen to Ascertain the quantity/ size of the various food items to be provided.
4. This canteen tender process is a 2 bid system. Applicants should enclose documents related to Technical Bid in separate envelope superscribed with "Technical Bid Application for Staff Canteen Tender at Head Office building, 112 J C Road". Applicants should enclose

Price Bid in separate envelope superscribed with "Price Bid Application for Staff Canteen Tender at Head Office building, 112 J C Road". The two envelopes should be placed in a separate envelope mentioning on the cover "Tender for Staff Canteen at Head Office building, 112 J C Road".

5. Tenders are invited only from the canteen contractors who are currently running canteen/ restaurant within Bangalore city limits.
6. The members of the Canteen Committee will visit/ inspect the existing running sites of the successful tenderers in the technical bid and marks will be awarded.
7. A maximum price cap has been set for all the items to be provided in the canteen. Tenderers are advised to quote within the price cap specified.
8. Amenities provided by the Bank for running of Canteen:
  - a) Dining space with tables and chairs to accommodate 100 members at a time.
  - b) Fans, lights in the dining area of the canteen.
  - c) Modern kitchen equipments like Banemarry, Exhaust chimney, Idli Maker etc.
  - d) Electrical connection is provided in the Canteen area. A fixed amount of ` 5,000/- per month has to be borne by the contractor towards the electricity charges.
  - e) Water connection is provided at the kitchen and the washing area. A fixed amount of ` 1,000/- per month has to be borne by the contractor towards the water consumed.
  - f) Refrigerator, Aquaguard, Deep Freezer, Ceiling fans, Kitchen racks, Exhaust fans, Wet Grinder.
  - g) Gas stoves as per the requirement will be provided by the Bank.
  - h) Gas cylinders and all consumables have to be borne by the contractor themselves.
11. The following documents should be enclosed in the "Technical Bid" envelope:-
  - a) Profile with the relevant documents wherever required as per Annexure A.
  - b) The entire tender document with "Seal & Signature" in all the pages.
  - c) A copy of PAN card and GST registration certificate.
  - d) Certificate showing experience in running canteen/ restaurant from the existing organization where canteen is being run.
  - e) Pass sheet of the Bank account for past 6 months.

### **General Conditions**

- 1) The contractor should possess necessary license from the competent authority to run the canteen.
- 2) The contract is valid for 36 months and the performance would be reviewed every quarter by the Canteen Committee. In case of unsatisfactorily performance during the review period, the Committee is vested with the power to terminate the contract by giving 3 months prior notice.
- 3) The selected contractor should be prepared to commence running the canteen within 7 days of issue of Work Order and also execute a stamped agreement and Indemnity Bond as

per the format devised by the Committee.

4) In case of termination of contract before the stipulated agreement period for the reasons attributable to the contractor, the security deposit shall be forfeited.

6) The selected contractor shall at his own cost, has to comply with the rules of BBMP Labour Enforcement Office and other statutory bodies. The proof of compliance need to be submitted to the Bank within 1 month from the date of commencement of canteen facility.

7) The contractor needs to employ his own staff for the purposes of cooking, serving and washing and such employment should conform to the Labour Act presently in force.

8) The contractor must ensure that no child labour is employed and abide by the provision of the Payment of Wages act, 1936, Minimum Wages Act, 1948 and other labour legislations currently in force.

9) The contractor should not sublet or transfer or assign his right of running the said canteen either in whole or in part to anyone in any manner.

10) Further, the contractor must ensure that no person employed by him remains in the Canteen premises between 8:00 PM to 6:00 AM.

11) The contractor should run the canteen from 9:00 AM to 7:00 PM on all working days.

12) The selected contractor would be responsible for maintaining the furniture items, fixtures, gas equipments and all other items provided by the Bank in good condition. In case of any damages caused to the said items, appropriate amount will be recovered from the contractor.

13) The contractor must diligently ensure that the canteen hall, kitchen, pantry, store and the surroundings are kept clean and tidy. Utmost importance has to be given towards cleanliness of the premises.

14) The contractor is required to serve coffee/ tea during specified timings to various Sections of the Head Office building.

15) The contractor has to ensure that cooking/ serving vessels are washed properly. Spoons/ tumblers/ plates are to be washed in hot water.

16) The contractor has to ensure that his employees wear clean clothes while serving/ cooking.

17) The contractor has to observe utmost hygiene in preparation and serving of food and Beverages. Vegetables are to be invariably washed and cleaned before being used in cooking.

18) The contractor should abide by the rules & regulations framed by the Canteen Committee from time to time.

19) The contractor should quote for prices reasonably. Any freek rates which is not justifiable will lead to disqualification.

20) The contractor should follow Covid related protocols while cooking and serving.

## Selection Procedure

### Technical Bid

1. For selecting contractor in the Technical Bid the marks will be awarded as per below format:-

S.No.	Description of the Criteria	Marks Allotted
1	Experience in the line of activity > 3 yrs - 7 marks > 5 yrs - 10 marks	10
2	Surprise site inspection by the Canteen Committee members and feedback towards quality of food to the general customers	10
3	Surprise site inspection by the Canteen Committee members and feedback towards maintenance of cleanliness and hygiene of kitchen area and canteen area	10
4	Experience in running the canteen at the Government undertaking/ PSUs/ Reputed Corporates > 1 yrs - 1 marks > 3 yrs - 2 marks > 5 yrs - 3 marks	3

For qualifying in technical bid the applicant has to secure minimum 26 marks out of available 33 marks with minimum 7 marks each in criteria 1, 2 & 3.

2. For evaluation of price bid the following formula will be used:-

Price Bid marks = (Price of each mandatory item X 5) + (Price of each optional item)

3. The contractor attaining maximum marks as per the following formula will be awarded the contract:-

Total marks = {(Technical Bid Marks X 100/33) X 0.3 + (Price Bid marks of L1 vendor / Price Bid marks of the vendor X 100) X 0.7}

Example:-

Contractor	Technical Bid					Price Bid	Total Marks Obtained
	Parameter 1	Parameter 2	Parameter 3	Parameter 4	Total		
Contractor 1	7	9	10	0	26	2100	$26/33*30 + 2100/2100*70 = 23.64 + 70 = 93.64$
Contractor 2	10	8	8	0	26	2150	$26/33*30 + 2100/2150*70 = 23.64 + 68.37 = 92.01$
Contractor 3	10	7	7	3	27	2200	$27/33*30 + 2100/2200*70 = 24.55 + 66.82 = 91.37$

In the above case contract will be awarded to Contractor 1.

## Annexure A

**PART - I - Technical bid- Application form**

1	Name of the Company/ firm/ partnership/ sole proprietorship	
2	Type of Company / firm / partnership / sole proprietorship etc.	
3	Name and address of the Proprietor / Partners / Directorss of the company.	
4	Registered office address and telephone numbers & email address	
5	Registration (firm, company etc...,) / Registration Authority, Date, Number etc	
6	Office address through which the work will be handled (together with vendor's email address)	
7	Experience in undertaking similar supplies to other organization	
8	Total value of the supplies made to the other organizations for the last 4 years (value of the service(s))	2020      Rs. 2021      Rs 2022      Rs. 2023      Rs
9	Whether supplying to any of the Government/Semi government undertaking/ as approved caterer(s) and if so, furnish details along with duration of association	
10	Indicate if involved in any litigation	
11	Any disputes (including with statutory authorities) which are pending and details of the stage of proceedings.	

## DECLARATION

1. The information we provide is true to the best of my/our knowledge and if any information is found untrue or false, I/we may be debarred from the tender process.
2. I/We agree to abide all the terms and conditions stipulated by the Bank to qualify in the tender process and also as mentioned in General instructions and conditions.
3. I/We also agree that our track record is clean and free of illegal activity or, financial frauds. If any information is found untrue or false in this regard. I/we may be debarred immediately from the tender process.
4. I/We also agree that the rates mentioned in the tender will remain valid for a period of 36 months which is the contract period for this tender.
5. I/We understand that the Canara Bank, Bengaluru reserves the right to accept or reject any or all of the tenders either in full or in part without assigning any reason whatsoever.

**Signature:**

**Name:**

**Date:**

**Mobile No:**

**Seal of the Contractor:**

**Documents to be submitted along with the application form:**

1. Copy of Certificate of Incorporation (in case of companies registered under the Indian Companies Act) / Registration Certificate (in case of partnership firms and proprietary concerns).
2. Copy of the Memorandum and Articles of Association (in case of companies registered under the Indian Companies Act) / Partnership Deed (in case of partnership firms).
3. Copy of Income Tax Returns filed for last 4 years.
4. Two references from organizations with whom the tenderer is currently executing a similar work.
5. Copy of audited Balance Sheet for year 2019-20, 2020-21, 2021-22 & 2022-23.
6. **Experience Details:** List of similar contracts entered into, by the tenderer during the last 5 years including orders on hand at present. Similar contract for this purpose means a comprehensive contract with the other organizations.

**The following may also be noted:**

1. Only one tender per tenderer will be accepted.
2. It may be noted that the tenders not accompanied by any one of the above documents will be liable for rejection.

**Price Bid**

**Proposed Menu for Staff Canteen at HO Main Building**

**Morning Breakfast**

**Mandatory Items**

<u>Item</u>	<u>Quantity</u>	<u>Max Rate Cap</u>	<u>Rate of Contractor</u>	<u>Remarks if any</u>
<u>Idly with Sambhar &amp; Chutney</u>	<u>2 nos. 40 gms each</u>	<u>25</u>	-	-
<u>Medhu Vada with Sambhar &amp; Chutney</u>	<u>1 no. 40 gms</u>	<u>15</u>	-	-
<u>Poori with Aloo Sabji</u>	<u>2 nos. moderate size and 40 gms aloo sabji</u>	<u>35</u>	-	-
<u>Plain Dosa</u>	<u>1 No</u>	<u>25</u>	-	-
<u>Masala Dosa / Sada Dosa/ Set Dosa</u>	<u>1 no./1 no./2 nos. moderate size/3 nos. small size</u>	<u>30</u>	-	-

**Variety Items (Any one per day)**

<u>Bisebelebath with Khara Boondi</u>	<u>450 gms</u>	<u>30</u>	-	-
<u>Poha / Avalakki Bath</u>	<u>300 gms</u>	<u>25</u>	-	-
<u>Chow Chow bath 1 scoop each</u>	<u>250 gms, 250 gms</u>	<u>30</u>	-	-
<u>Shavigebath</u>	<u>300 gms</u>	<u>25</u>	-	-
<u>Kharabath with chutney/upma</u>	<u>2 scoops</u>	<u>20</u>	-	-
<u>Pongal with chutney</u>	<u>300 gms</u>	<u>25</u>	-	-
<u>Vangi bath/Any type of bath</u>	<u>450 gms</u>	<u>30</u>	-	-

**Lunch**

**Mandatory Items**

<u>Item</u>	<u>Quantity</u>	<u>Max Rate Cap</u>	-	<u>Remarks if any</u>
<u>Mini Meal</u>	<u>Plain White Rice 450 gms, Sambhar 80 gms or as per demand, Rasam 50 gms, Curd 100 ml, Papad 1 no., Sabji 60 gms, Poori 3 nos. small/ Chapathi 1 no. big/ Ragi ball /Daal or Sweet ( 300 gms)</u>	<u>50</u>	-	-
<u>Rice &amp; Sambhar</u>	<u>600 gms with Sambhar as per demand</u>	<u>25</u>	-	-
<u>Chapathi with Saagu/kurma</u>	<u>3 nos. with 60 gms saagu</u>	<u>35</u>	-	-
<u>Curd Rice with pickles</u>	<u>600 gms</u>	<u>20</u>	-	-



<u>Variety Items (Any one per day)</u>				
<u>Bisebelebath with khara boondi</u>	<u>450 gms</u>	<u>30</u>	-	-
<u>Pulav/Veg Biryani with raita</u>	<u>600 gms</u>	<u>35</u>	-	-
<u>Fried Rice (Gobi/ Veg/ Capsicum) with Sauce/saagu</u>	<u>600 gms</u>	<u>35</u>	-	-
<u>Ghee rice with raitha</u>	<u>600 gms</u>	<u>30</u>	-	-
<u>Any type of Rice bath</u>	<u>600 gms</u>	<u>30</u>	-	-
<u>Plain curd</u>	<u>100 ml</u>	<u>10</u>	-	-
<u>Evening Snacks/Chats</u>				
<u>Mandatory Items</u>				
<u>Item</u>	<u>Quantity</u>	<u>Max Rate Cap</u>	-	<u>Remarks if any</u>
<u>Dosa (Onion/ Rava/ Masala)</u>	<u>100 gms</u>	<u>35</u>	-	-
<u>Idly-2/Rava Idly -1</u>	<u>2 nos. 40 gms each, 1 no. 60 gms</u>	<u>25</u>	-	-
<u>Variety Items (Any one per day)</u>				
<u>Bonda with soup</u>	<u>1 no. 60 gms</u>	<u>20</u>	-	-
<u>Bajji</u>	<u>4 nos. 20 gms each</u>	<u>25</u>	-	-
<u>Samosa</u>	<u>1 nos. 50 gms each</u>	<u>15</u>	-	-
<u>Pav Bhaji</u>	<u>2 nos. Pav with 300 gm bhaji</u>	<u>30</u>	-	-
<u>Cutlet/ Veg Roll</u>	<u>2 nos. 40 gms each</u>	<u>30</u>	-	-
<u>Poha / Avalakki Bath</u>	<u>250 gms</u>	<u>25</u>	-	-
<u>Kharabath with chutney/upma</u>	<u>250 gms</u>	<u>20</u>	-	-
<u>Shavigge bath</u>	<u>300 gms</u>	<u>25</u>	-	-
<u>Baby corn/ Paneer Manchurian/Mashro-m Manchurian</u>	<u>250 gms</u>	<u>60</u>	-	-
<u>French Fries</u>	<u>150 gms</u>	<u>35</u>	-	-
<u>Masala puri/Dahi puri</u>	<u>1 plate</u>	<u>30</u>	-	-
<u>Noodles/vegetables Maggi</u>	<u>1Plate</u>	<u>40</u>	-	-
<u>Beverages</u>				
<u>Mandatory Items</u>				
<u>Item</u>	<u>Quantity</u>	<u>Max Rate Cap</u>	-	<u>Remarks if any</u>
<u>Tea/Coffee</u>	<u>150 ml</u>	<u>12</u>	-	-
<u>Malt (Badam Milk)</u>	<u>100 ml</u>	<u>20</u>	-	-
<u>Boost/ Horlicks</u>	<u>100 ml</u>	<u>20</u>	-	-
<u>Variety Items (Any one per day)</u>				
<u>Green Tea</u>	<u>100 ml</u>	<u>10</u>	-	-
<u>Lemon Tea</u>	<u>100 ml</u>	<u>10</u>	-	-

<u>Butter Milk</u>	<u>250 ml</u>	<u>12</u>	-	-
<u>DAILY MORNING 09:45 AM to EVENING 6:30 PM</u>				
<u>Fruit bowl</u>	<u>Min 4 fruits 250 gms</u> <u>(Apple or</u> <u>pomegranate</u> <u>manadatory)</u>	<u>40</u>	-	-
<u>Seasonal fruit Juice</u>				
<u>1. Seasonal fruit</u>	<u>200 ml</u>	<u>40</u>	-	-
<u>2. Apple Juice</u>	<u>200 ml</u>	<u>50</u>	-	-
<u>3. Moosambi Juice</u>	<u>200 ml</u>	<u>40</u>	-	-
<u>4. Lemon Juice</u>	<u>200 ml</u>	<u>25</u>	-	-
<u>Millet drink with</u> <u>Jagery</u>	<u>150 ml</u>	<u>20</u>	-	-

**INDEMNITY BOND FORMAT**

THIS DEED OF INDEMNITY BOND executed at Bengaluru on this \_\_\_\_\_ day of \_\_\_\_\_ month of year two thousand and Twenty Four ( **2024**) By M/s \_\_\_\_\_ duly represented by proprietor / one of its partners Sri \_\_\_\_\_, aged \_\_\_\_\_ years, son of Sri \_\_\_\_\_, residing at \_\_\_\_\_ (hereinafter referred to as Tenderer)

In favour of

Canara Bank, a body corporate constituted under the Banking Companies (Acquisition and Transfer of Undertakings) Act, 1970, having its Head Office, at 112, J.C. Road, Bangalore - 560002.

Whereas Canara Bank has invited sealed tenders on lump sum rate basis from eligible Tenderers for Catering Services of Canara Bank Head Office, situated at 112 J C Road, Bengaluru - 560002. The Tenderer was shortlisted and become successful in securing the subject work through competitive tendering and the work specified in the tender documents has been awarded in favour of Tenderer by Canara Bank Head Office, 112 J C Road, Bengaluru vide their letter.....

And whereas as per tender documents, the Tenderer has to enter into a Contract Agreement with Canara Bank and execute an Indemnity Bond before starting the work. The Tenderer has entered into Contract Agreement with Canara Bank on .....

In consideration of Canara Bank having awarded the above said Contract, the Tenderer hereby undertake to indemnify and keep harmless the Canara Bank & its architect from any damages, prosecution, other legal suits and claims arising out of any mishaps occurring at the site due to faulty work, faulty construction and for violating rules and regulations, any possible damage to the building and members of public in course of execution of the work for which Tenderer shall be solely responsible.

Further, Contactor hereby indemnifies and keep Canara Bank indemnified for any loss or damages incurred or suffered or to be incurred or to be suffered by Canara Bank on account of breach of the terms and conditions of the Contract by the Tenderer.

**Signature of Tenderer with seal**

**CONTRACT AGREEMENT FORMAT**

This agreement made on this \_\_\_\_\_ day of the month of \_\_\_\_ in the year two thousand and Twenty Four (                   **2024**) BETWEEN, **Canara Bank** a body corporate constituted under the Banking & Companies (Acquisition and Transfer of Undertakings) Act, 1970, having its Head Office, at 112, J.C. Road, Bangalore - 560002, its duly constituted attorney (hereinafter referred to as Bank) of the ONE PART ;

AND

M/s. \_\_\_\_\_ duly represented by one of its Proprietor/Partner \_\_\_\_\_, aged \_\_\_\_\_ years, S/o Sri \_\_\_\_\_, residing at \_\_\_\_\_ and having their office at \_\_\_\_\_ (hereinafter called the Tenderer) of the other part.

WHEREAS THE Bank is desirous of undertaking the .....and has accepted the tender opened on \_\_\_\_\_2024 submitted by the Tenderer & the Tenderer has agreed to perform as set out and subject to the terms & conditions set forth in the said documents mentioned herein under.

NOW THIS AGREEMENT WITNESSETH as follows:

1. In this agreement words and expression shall have the same meanings as are respectively assigned to them in the conditions of contract hereinafter referred to.
  
2. The following documents not inconsistent with these presents shall be deemed to form and be read and construed as part of this agreement viz.,
  - a) Notice inviting Tender
  - b) The Tender Document comprising Tender Notice, General Instructions, General Conditions of the Contract, Selection Procedure, Technical Bid Application Form, Price Bid.
  - c) Corrigendum to tender document if any.
  - d) Letter from Tenderer dt. \_\_\_\_\_ in response to the negotiation meeting discussions held on \_\_\_\_\_
  - e) Letter of Acceptance issued to Tenderer by Bank - letter No. \_\_\_\_\_ DT \_\_\_\_\_.
  - f) Letters from and to the Tenderer, if any, leading to and prior to acceptance letter.
  
3. The Tenderer hereby covenants and agrees with the Bank to render the services as per all terms and conditions/rules as mentioned in the aforesaid documents which shall form part of this agreement. In witness whereof, the parties here under have set their respective hands and seals the day and year first above written.

**For & on behalf of the  
Tenderer with seal**

**For & on behalf of the  
Canara Bank with seal**