

Corrigendum-2 to GeM Bid ref: GEM/2023/B/4331799 dated 12/12/2023 for Selection of service provider for establishment & management of Contact Center operations in a fully outsourced model in Canara Bank.

It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1):


Description	Existing details	Amended details
Bid End Date/Time	19/01/2024, 15:00:00	<u>23-01-2024</u> , 15:00:00
Bid opening Date/Time	19/01/2024, 15:30:00	<u>23-01-2024</u> , 15:30:00

All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 18/01/2024

Place: Bengaluru


Deputy General Manager
