



TENDER FOR SUPPLY, INSTALLATION, TESTING & COMMISSIONING OF LED DIGITAL SIGNAGE AT CANARA BANK CIRCLE OFFICE MUMBAI ON HIRING BASIS

Ref: Corrigendum/LOGO/16/2024-25/VK

Date: 08.04.2024

With respect to the pre bid meeting with respect to hiring of digital logo in Canara Bank Circle Office Mumbai on 02.04.2024, please find replies to queries raised:

CLARIFICATIONS FOR THE QUERIES AND CORRIGENDUM TO TENDER DOCUMENT BEARING REF. COMUM/PREM/249/2023-24 dated 27.03.2024

S. No	Queries in brief	Bank's reply to queries
1	Display - whether curved or flat?	The display is going to be flat.
2	DD to be submitted at Hyderabad or Mumbai?	The DD to be submitted in favour of "The Assistant General Manager (P&E), Canara Bank Circle Office Mumbai"
3	Minimum contract time of period should be 3 years	No, as per the requirement, this is going to be trial project only. Hence contract time is taken as 1 year only.
4	Whether bidder required to visit site before quoting the rates?	Yes the bidder has to acquaint himself with the site conditions before quoting rates in the financial bid.
5	Page No. 34 point no.1 - the type of structure not specified	The bidder should use ACP & MS structure which should be waterproof (IP 65) along with DB & stabilizer with wiring.
6	Extend the time for installation of board from existing 30 days to 60 days	Agreed. The time for installation of digital board is extended from 30 days to 60 days. Note that this time period includes obtaining permission from Competent Authority at BMC/MMRDA/Traffic Police/other Govt. Authorities before putting up the board.
7	Server details not specified	The bidder has to provide controller and processor in place of server.
8	If power supply failure occurs in the building then whether downtime shall be included in the time lost for not displaying digital content?	In such case since the situation is out of hands of the bidder, such downtime shall not be counted towards time lost in not displaying digital content.
9	Which certificates to be produced by the bidder?	<ul style="list-style-type: none"> • CMMI Level 3 & above • ISO 9001 & other related certificates
10	If the base location of bidder situated outside of Mumbai region then whether bidder eligible to participate?	The preference shall be given to those bidders whose office location is based in Mumbai/Navi Mumbai/Thane.

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11	The last date of tender shall be extended?	Yes, the last date is extended from 09.04.2024 to 19.04.2024
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ASSISTANT GENERAL MANAGER