

Corrigendum-2 to GeM Bid ref: GEM/2024/B/4469551 Dated 12/01/2024 for Selection of service provider for Implementation of end to end solution of National Electronic Toll Collection (NETC)/ FASTag Program of National Payment Corporation of India (NPCI) on OPEX Model for a period of 3 years.

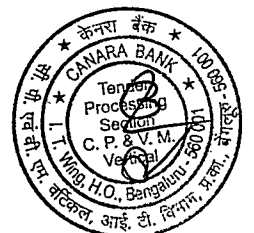
It is decided to amend the following in respect of the above RFP:

a. GeM bid document (Bid End date/ Bid Opening Date, Page no. 1 of 7):

Description	Existing details	Amended details
Bid End Date/Time	05/02/2024, 15:00:00	<u>09/02/2024</u> , 15:00:00
Bid opening Date/Time	05/02/2024, 15:30:00	<u>09/02/2024</u> , 15:30:00

b.

Sl No.	Section/Annexure/Appendix of GeM Bid	Clause No./ Sl. No.	Existing Clause	Amended Clause
1.	SECTION C - DELIVERABLE AND SERVICE LEVEL AGREEMENTS	1. Project Timelines	Existing Clause	Amended clause attached with this corrigendum
2.	Annexure-2 Pre-Qualification Criteria	Annexure-2 Pre-Qualification Criteria	7. The bidder/OEM should have implemented / maintaining NETC RFID FASTags/ FASTag program of NPCI in any Scheduled commercial Banks organization with minimum 1000 branches in India as on RFP date.	7. The bidder/OEM should have implemented / maintaining NETC RFID FASTags/ FASTag program of NPCI in any Scheduled commercial Banks with minimum 500 branches in India as on RFP date

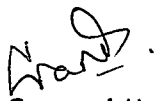



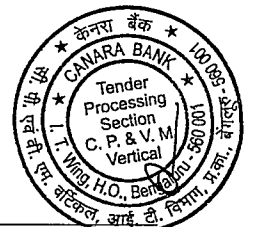
3.	Annexure-9 Technical Evaluation Criteria	Annexure-9 Technical Evaluation Criteria	<p>1. Implementation experience by the bidder /OEM.</p> <p>The proposed NETC/ FASTags program of NPCI should have been implemented in Scheduled Commercial Bank having at least 1000 branches in India.</p> <p>Implementation Experience</p> <ul style="list-style-type: none"> <li>• One or more implementations with each implementation of Transaction Value of 1 Crores and above - 15 marks</li> <li>• One or more implementation with each implementation of Transaction Value below 1 Crores - 10 marks</li> </ul> <p>It is mandatory for the Service Provider/bidder/OEM to submit past experience/ credentials from the client.</p>	<p>1. Implementation experience by the bidder /OEM.</p> <p>The proposed NETC/ FASTags program of NPCI should have been implemented in Scheduled Commercial Bank having at least 500 branches in India.</p> <p>Implementation Experience</p> <ul style="list-style-type: none"> <li>• One or more implementations with each implementation of Transaction Value of 1 Crores and above - 15 marks</li> <li>• One or more implementation with each implementation of Transaction Value below 1 Crores - 10 marks</li> </ul> <p>It is mandatory for the Service Provider/bidder/OEM to submit past experience/ credentials from the client.</p>
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All the other instructions and terms & conditions of the above RFP shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject RFP.

Date: 01/02/2024  
Place: Bengaluru

  
Deputy General Manager  




**1. Project Timelines**

- 1.1. The vendor shall submit the acceptance of the Purchase Order within seven (7) days from the date of receipt of Purchase Order. In case of non-receipt of acceptance by the due date, the Purchase Order shall deem to have been accepted by the vendor.
- 1.2. The selected bidder should Supply, Installation, Integration, Implementation, Customization, Migration and Maintenance of end to end solution of National Electronic Toll Collection (NETC)/ FASTag Program of National Payment Corporation of India (NPCI) and go-live of the Solution should be completed within **Eleven (11) weeks from the date of acceptance of the Purchase Order or Twelve (12) weeks** from the date of issuance of the order.
- 1.3. The entire scope is classified into 2 phases with timelines for each phase defined in the table below:

Phase	Phase Description	Timelines
1	Installation, Integration, Implementation of the proposed Solution for National Electronic Toll Collection (NETC)/ FASTag Program of National Payment Corporation of India (NPCI) and Customization and completion of User Acceptance Testing (UAT)	8 weeks form the date of acceptance of the Purchase Order.
2	Migration of existing customers and Go-Live of the Solution	3 weeks from the date of customization and completion of UAT.

- 1.4. The selected Bidder should meet the deadlines for completion of the Scope of Work as per RFP terms and conditions.
- 1.5. Bank reserves the right to change/modify locations for supply of the items. In the event of any change/modification in the locations where the hardware items are to be delivered, the bidder in such cases shall deliver, install and commission at the modified locations at no extra cost to the Bank. However, if the hardware items are already delivered, and if the modifications in locations are made after delivery, the bidder shall carry out installation and commissioning at the modified locations and the Bank in such cases shall bear the shifting charges/arrange shifting as mutually agreed. The Warranty/ATS/AMC and all RFP terms should be applicable to the altered locations also.
- 1.6. The Installation will be deemed as incomplete if any component of the Solution is not delivered or is delivered but not installed and / or not operational or not acceptable to the Bank after acceptance testing/ examination. In such an event, the supply and installation will be termed as incomplete and system(s) will not be accepted. The installation will be accepted only after complete commissioning of Solution.
- 1.7. The Bank will not arrange for any Road Permit / Sales Tax clearance for delivery of hardware to different locations and the selected bidder is required to make the arrangements for delivery of hardware to the locations as per the list of locations /items provided from time to time by the Bank. However, the Bank will provide letters / certificate / authority to the selected bidder, if required.

- 1.8. Partial or incomplete or damaged delivery of materials will not be considered as delivered of all the ordered materials. Date of delivery shall be treated as date of last material delivered to the ordered locations if materials are not damaged. In case materials are delivered with damage, Date of delivery shall be treated as date of replacement of damaged material with new one. Delivery payment shall be paid against completion of delivery of all the ordered materials without any damage and proof of delivery duly certified by Bank's Officials, along with delivery payment claim letter.
- 1.9. End to End implementation of the solution will be deemed as complete only when the same is accepted by the Bank and sign off given in accordance with the terms & conditions of this RFP and satisfactory working of the solution.

