



NOTICE
Attention Customers!

Service Charges in respect of certain Non-Credit / Non-Forex related service are revised & certain new charges are introduced with effect from 01/04/2022 as under :

Sl.No	Area of Service	Existing Charges	Revised Service Charges
1	NACH Mandate registration	One Time Mandate Registration Charges Rs. 200/-	One Time Mandate Registration: Rs.150/- + GST
2	Cheque Book Facility (Issuance of MICR/CTS Cheque Book)	For SB - First 20 leaves free in a calendar year. For SB: Rs.4 per leaf. CA/OD/OCC: Rs.5 per cheque leaf Senior citizens/staff/ Ex-staff: Free	For SB - First 25 leaves free in a calendar year. Beyond free entitlement the charges are -> SB: Rs.4 per cheque leaf + GST CA/OD/OCC: Rs.5 per cheque leaf + GST Free: Senior citizens/Staff/ Ex-staff
3	Cheque Return Charges Inward/Outward-Local and Outstation	SB/CA/OD/OCC Up to Rs.1 Cr-Rs.500/- per instrument Above Rs.1 Crore - Rs.5000/- per instrument.	SB/CA/OD/OCC: Up to Rs.10 Lakh: Rs.300/- +GST Above Rs.10 lakh to Rs.50 Lakh: Rs.500/- + GST Above 50 Lakh to Rs. 1Cr: Rs.1000/- + GST Above Rs.1cr: Rs.5000/- + GST. Cheque return charges for cheques drawn on us (for technical reason not to be charged where customers are not at fault as per RBI guidelines).

4	<p>Funds transfer through Internet & Mobile Banking services (IMPS transfer)</p> <p><i>IMPS limit has been enhanced to Rs.5 Lakh by NPCI vide their publication no. NPCI/IMPS/oc-103/2021-22 dated 12/10/2021.</i></p>	<p>For SB/CA/OD/OCC Up to Rs.5,000/-: NIL Beyond Rs.5,000/- to up to Rs.25,000/- : Rs.5/- Beyond Rs.25,000/- to up to Rs.1 lakh: Rs. 10/- Beyond Rs.1 lakh to up to Rs.2 lakhs : Rs. 15/-</p> <p>Exemptions: Staff Account, Ex-staff, Jan Dhan Accounts, BSBD Accounts and other Financial inclusion Accounts.</p>	<p>For SB/CA/OD/OCC Up to Rs.25,000/- : NIL Beyond Rs.25,000/- to up to Rs.1 lakh: Rs. 8/- + GST. Beyond Rs.1 lakh to up to Rs.5 lakhs : Rs. 15/- + GST.</p> <p>Exemptions: Staff/Ex-Staff Accounts, Jan Dhan Accounts, BSBD Accounts and other Financial inclusion Accounts.</p>
5	<p>SMS Alert Charges-(For Customer Induced Transaction only)</p>	<p>Savings Bank: Rs.15 Per quarter CA/OD/OCC: Rs.25/- per Quarter</p> <p>Exemptions: Staff/Ex-staff accounts, PMJDY, BSBD & other Financial Inclusion Accounts.</p>	<p>Should be levied on actual basis (Quarterly). Cost per SMS to be charged as 22 Paise per SMS plus GST for each Domestic SMS. Rs.1.20 per SMS plus GST for each International SMS.</p> <p>Exemptions: Staff/Ex-staff accounts, PMJDY, BSBD & other Financial Inclusion Accounts</p> <p>Till the automation of the above charges, existing charges are applicable.</p>
6	<p>ECS return</p>	<p>SB/CA/OD/OCC Up to Rs.1 Cr-Rs.500/- per instrument.</p> <p>Above Rs.1 Crore - Rs.5000/- per instrument. As per Cheque return charges</p>	<p>For SB/CA/OD/OCC Up to Rs.1 Cr-Rs.500/- per instrument + GST</p> <p>Above Rs.1 Crore - Rs.5000/- per instrument+ GST</p>

A. INTRODUCTION OF NEW SERVICE CHARGES

Sl.No	New Service charge Item	Charges to be levied
1	<p>Address Confirmation or Address attestation While customer walks into any branch to get address attested - for any purpose</p>	For SB/CA/OD/OCC: Rs.50 per instance + GST
2	<p>Request for Change of Mobile Number/ E-mail/ Address</p>	For SB/CA/OD/OCC - At the time of Account opening/ First time (legacy account): NIL Further change: Rs.50/- per instance + GST
3	<p>Request for modifying operating instructions.</p> <p>For instance: Change of account operating instruction- Either or Survivor, Jointly by all, Jointly by others.</p>	For SB: Rs.100 per instance + GST For CA/OD/OCC: Rs.250 per instance+ GST
4	<p>Any deliverable returned back to branches- By courier/mail due to negative response (no such consignee/ consignee shifted to different address) For instance: cheque books, Debit card, credit card or Bank notice returned back to branch.</p>	For SB/CA/OD/OCC - Rs.100 + GST per return mail
5	<p>Issuance of withdrawal slips for those account holders who hold Cheque book with them.</p>	Rs.50+ GST per instance