



केनरा बैंक
Canara Bank

A Government of India Undertaking



Together We Can

OFFLINE OTP

facility for internet banking customers



REGISTRATION

1. Login to Canara Bank Net banking and go to - Pay & transfer → Register/De-register → Offline OTP → Register → Submit
2. Once the user Submit for Register, 16 digit dynamic Activation Code, Account expiry date and Registration Id will be displayed.
3. Download Canara OTP App from Play store/App Store
4. Open Canara OTP App → Enter Registration Id → Submit
5. Same 16-digit activation code will appear on App screen user just need to click on Submit.
6. An encrypted SMS will be sent from bank registered mobile number.
7. Once registration SMS gets validated User need to Create 5-Digit passcode and press the Activate tab.
8. After Creating the passcode Activation will be successful.

DE-REGISTRATION

1. Once the User Registered Successfully they can De-registered using Internet Banking Or using Canara Offline OTP App.
2. Login to net banking and go to Pay & transfer → Register/De-register → Offline OTP → De-Register → Submit.
3. From Canara OTP App → De-Registration → Yes



www.canarabank.com

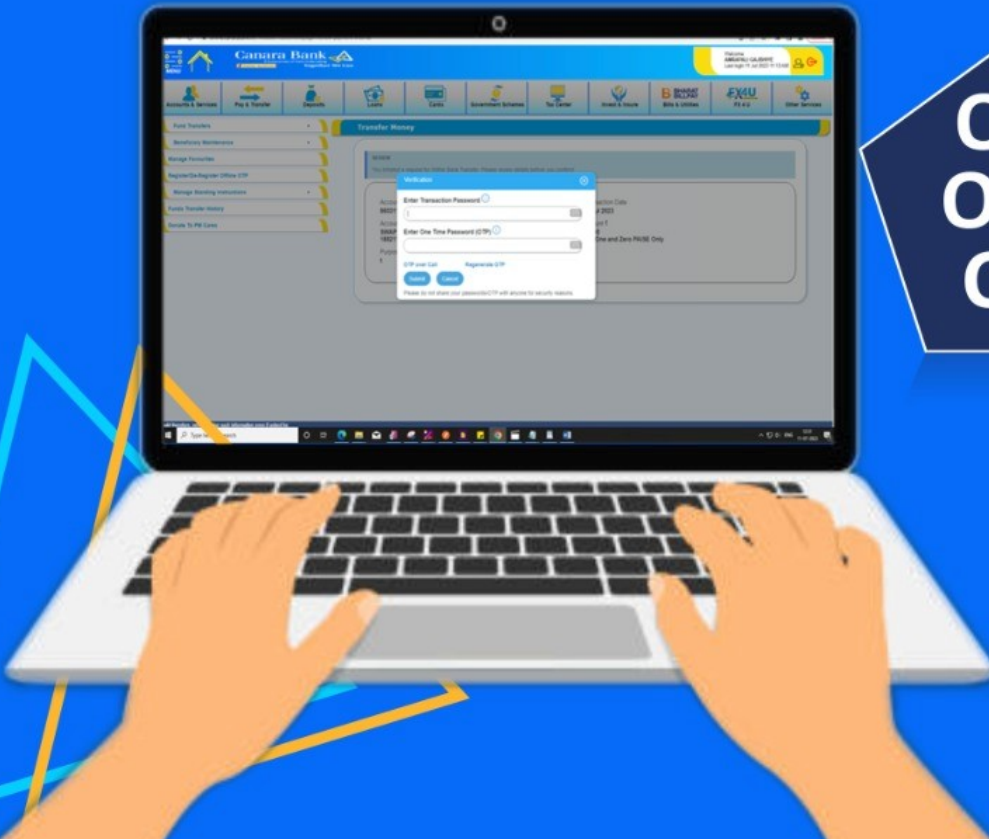
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Member Syndicate

Together We Can

OTP
Over
Call



- Login into our Canara bank Net-banking @ <https://online.canarabank.in>
- Click On Pay & transfer->Transfer Money->Select any Transfer Type and then Click to Transfer Button after entering all the financial details.
- Click to Confirm Button after reviewing all the financial details.
- If User is not receiving the OTP on registered mobile Number, User can enable OTP Over Call option after 60sec, After that User can click on **OTP Over Call** link then User will get a call for OTP on registered mobile Number.
- Enter your Transaction Password and One Time Password (OTP) received Over Call and click on Submit Button. Once the user Submit for transaction, confirmation for Transaction completed window with Reference Number will be displayed

Toll Free **1800 1030**



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