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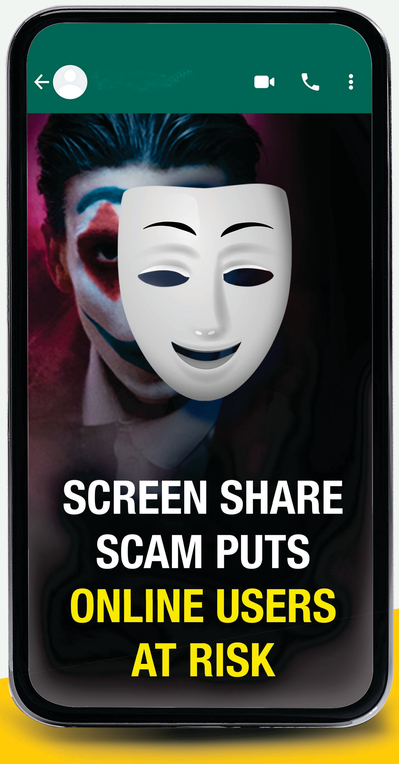
WhatsApp screen-share SCAM

WhatsApp's latest screen-sharing feature, which allows users to share their screens with other participants during a video call, is misused by fraudsters to defraud victims. With this feature enabled, the other participants in the video call can view all activities in user device (who has shared their screen) including SMS and applications opened.



While scammers trick you into enabling screen-sharing feature on your phone, they will have real-time access to your smartphone screen and they **can read messages and OTPs** that you might receive, which will be initiated by the cyber criminals.

Also, miscreants may misguide you to install malicious applications in your device to get sensitive details such a Banking passwords, Debit/ Credit card details, etc.

Safety tips:

- Do not entertain calls from suspicious or unfamiliar numbers
- Block and report such numbers if found suspicious
- Do not enable screen-sharing facility during WhatsApp video call unless necessary
- Even if the callers convince themselves to be from a trusted organization or customer support, ensure the authenticity before enabling screen-sharing feature in WhatsApp
- Never use financial applications such as mobile banking, e-wallets, etc. while on screen-sharing
- Disable the feature of **'App installations from unknown sources'** in the settings of your mobile device

Report suspicious activity to National Cyber Crime reporting portal (https://cybercrime.gov.in/) or call National Cyber crime helpline number: **1930**

Canara Bank customers may also report the same to our customer care number **1800 1030**